



UNIVERSITY OF
SOUTH ALABAMA

General Student Satisfaction Survey:
Item Frequency Report

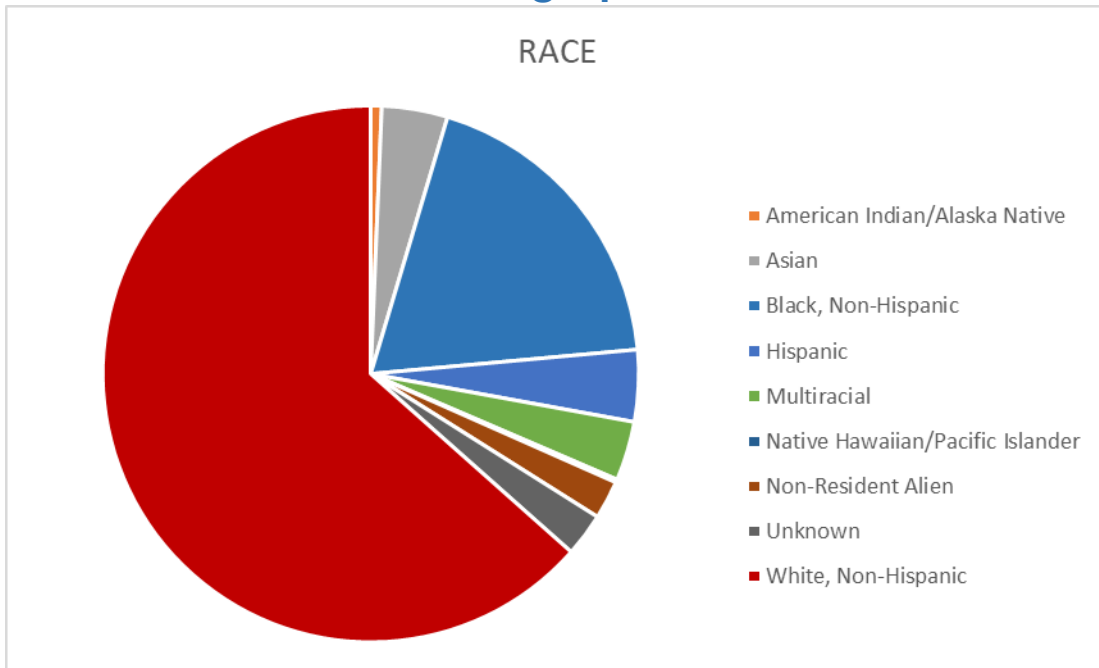
Spring 2021

Office of Institutional Effectiveness

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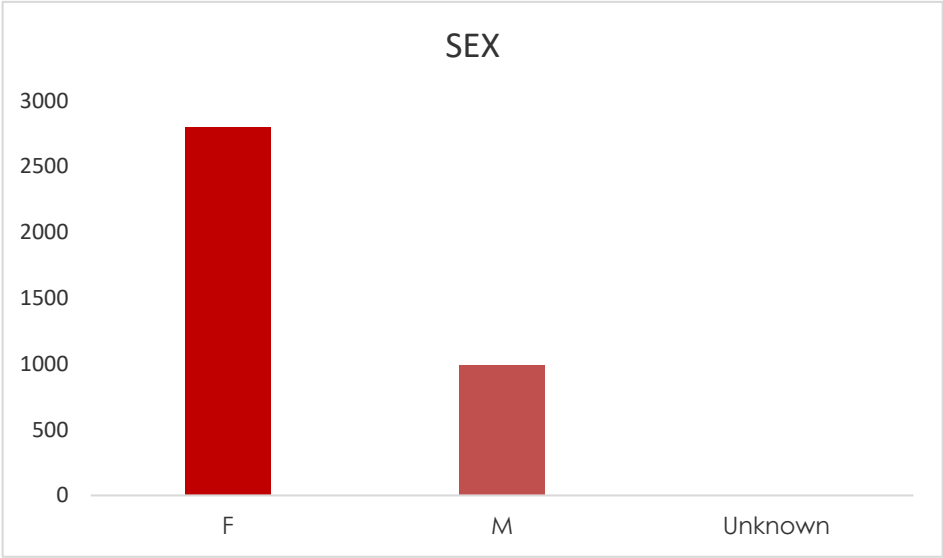
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Demographics



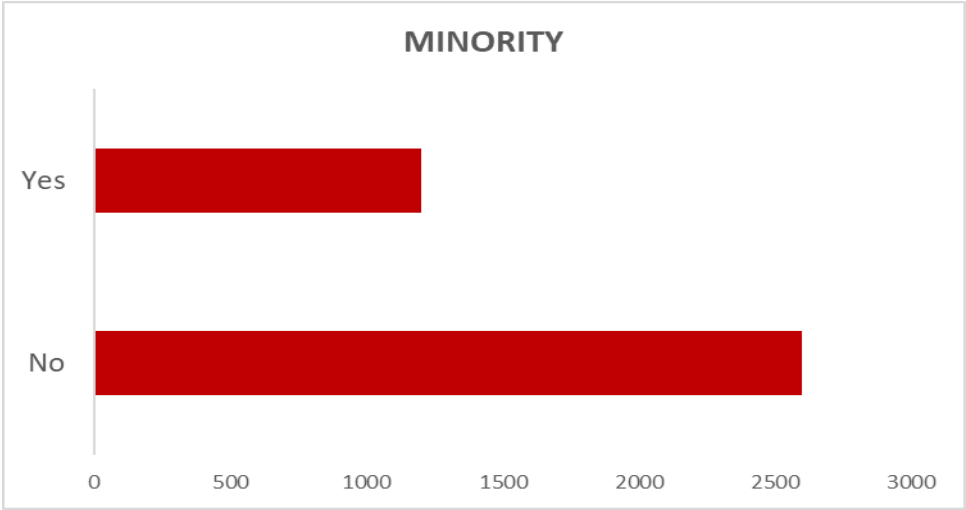
RACE

	N	%
American Indian/Alaska Native	25	0.7%
Asian	151	4.0%
Black, Non-Hispanic	719	18.9%
Hispanic	164	4.3%
Multiracial	136	3.6%
Native Hawaiian/Pacific Islander	7	0.2%
Non-Resident Alien	88	2.3%
Unknown	99	2.6%
White, Non-Hispanic	2411	63.4%
Total	3800	100.0%



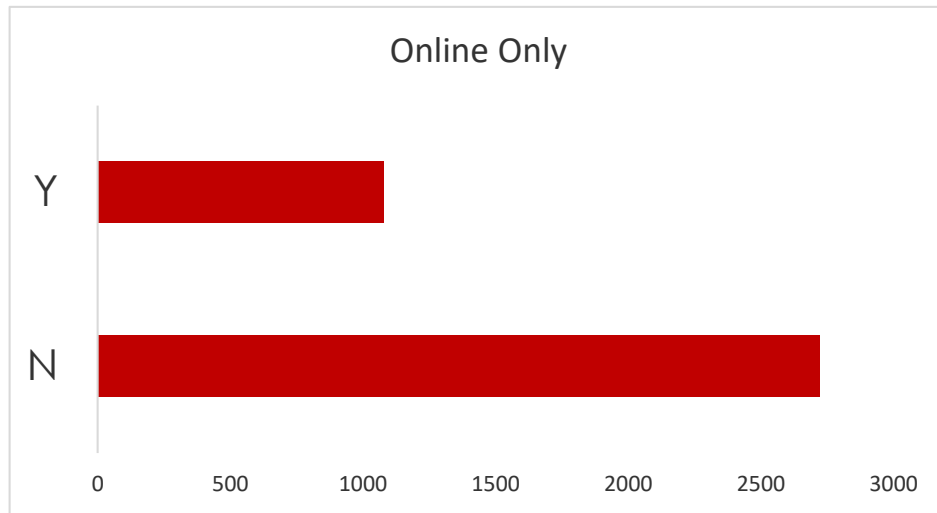
SEX

	N	%
F	2802	73.7%
M	994	26.2%
Unknown	4	0.1%
Total	3800	100.0%



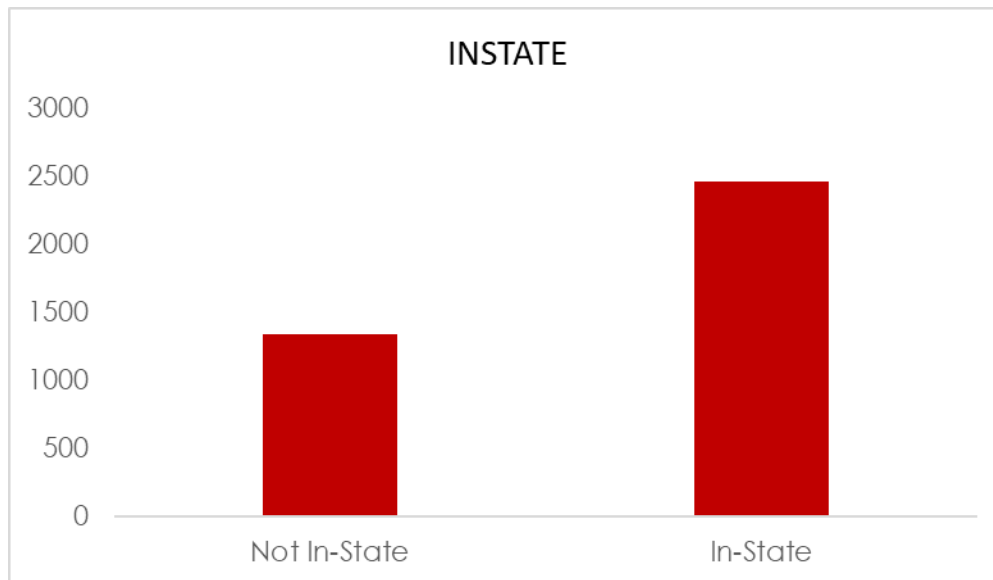
MINORITY

	N	%
No	2598	68.4%
Yes	1202	31.6%
Total	3800	100.0%



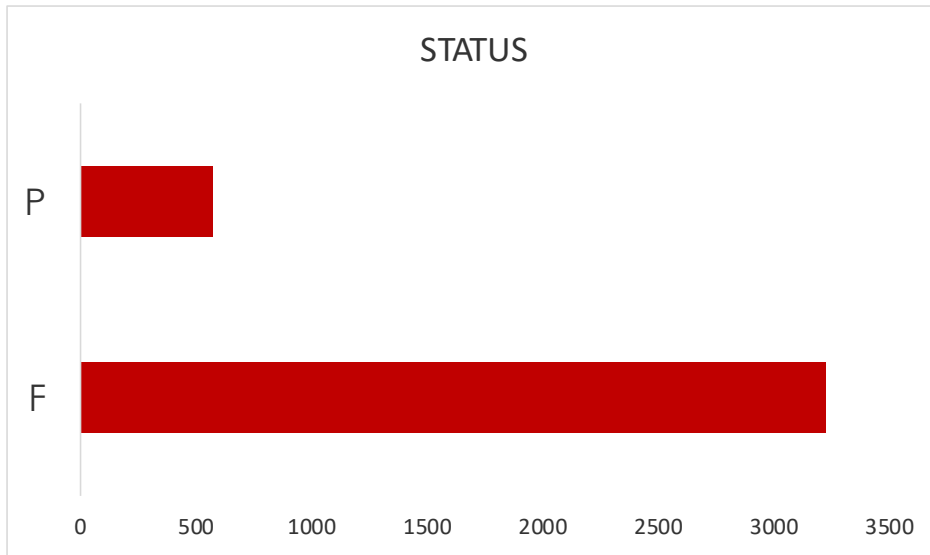
ONLINE ONLY

	N	%
N	2721	71.6%
Y	1079	28.4%
Total	3800	100.0%



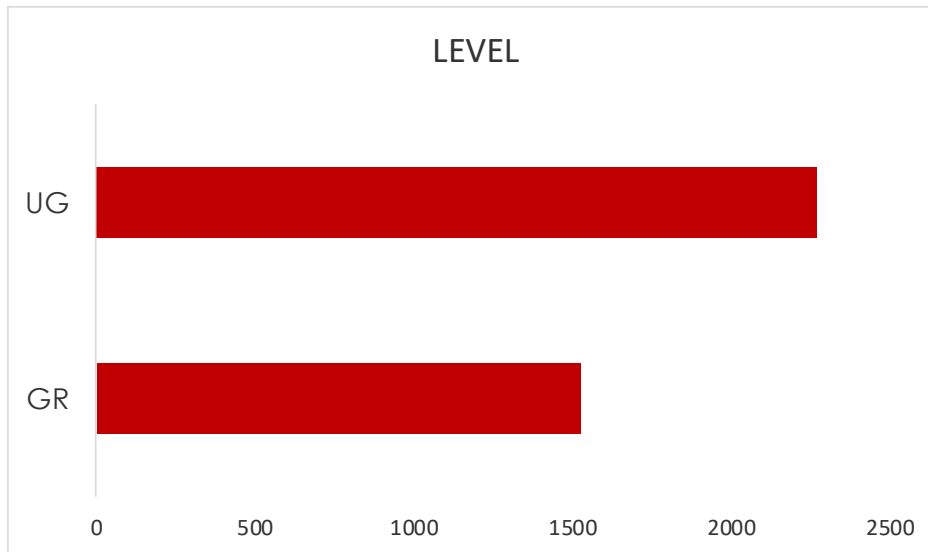
INSTATE

	N	%
Not In-State	1337	35.2
In-State	2463	64.8
Total	3800	100.0



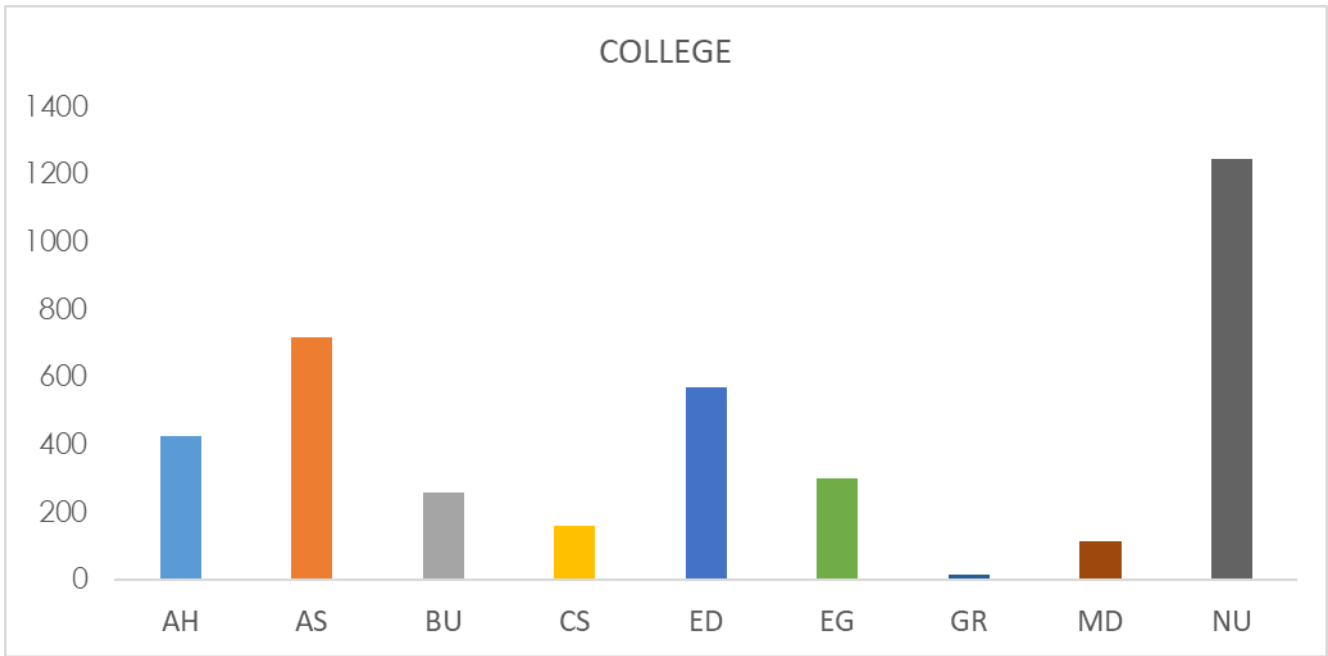
STATUS

	N	%
Full-time	3227	84.9%
Part-time	573	15.1%
Total	3800	100.0%



LEVEL

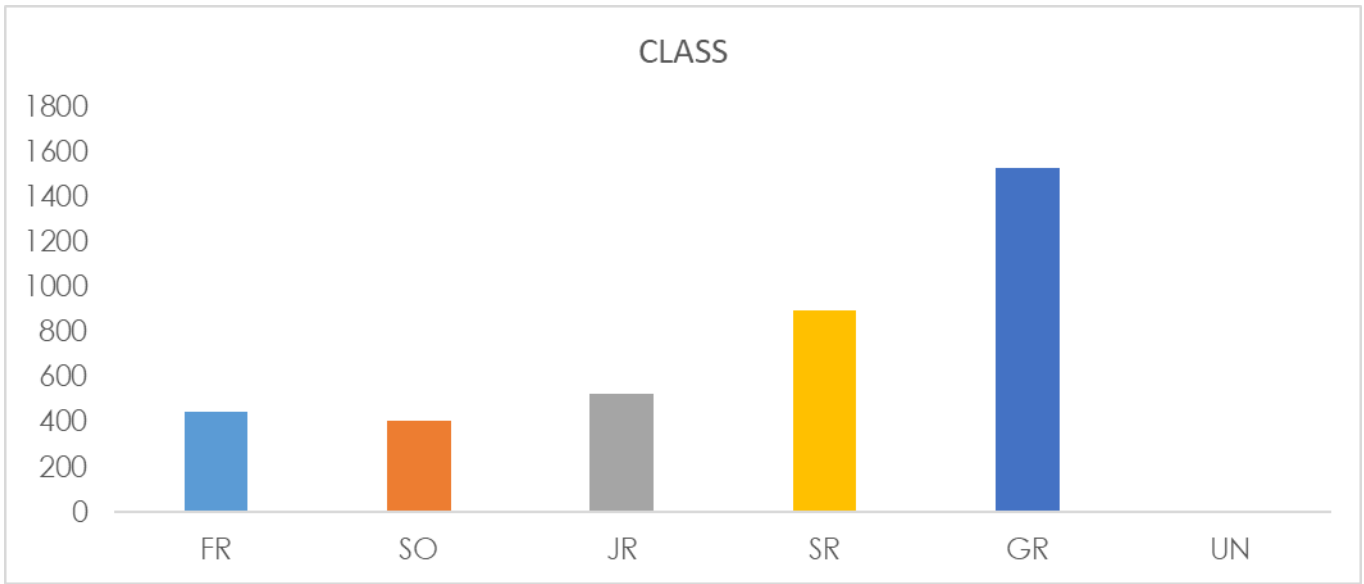
	N	%
GR	1528	40.2%
UG	2272	59.8%
Total	3800	100.0%



Colleges are abbreviated as follows: AH = Allied Health; AS = Arts & Sciences; BU = Business; CS = Computer Science; ED = Education & Professional Studies; EG = Engineering; GR = Graduate School; MD = College of Medicine; NU = Nursing.

COLLEGE

	N	%
College of Allied Health Professionals	424	11.2%
College of Arts & Sciences	717	18.9%
College of Business	259	6.8%
School of Computing	159	4.2%
College of Education & Professional Studies	570	15.0%
College of Engineering	299	7.9%
Graduate School	14	0.4%
College of Medicine	114	3.0%
College of Nursing	1244	32.7%
Total	3800	100.0%

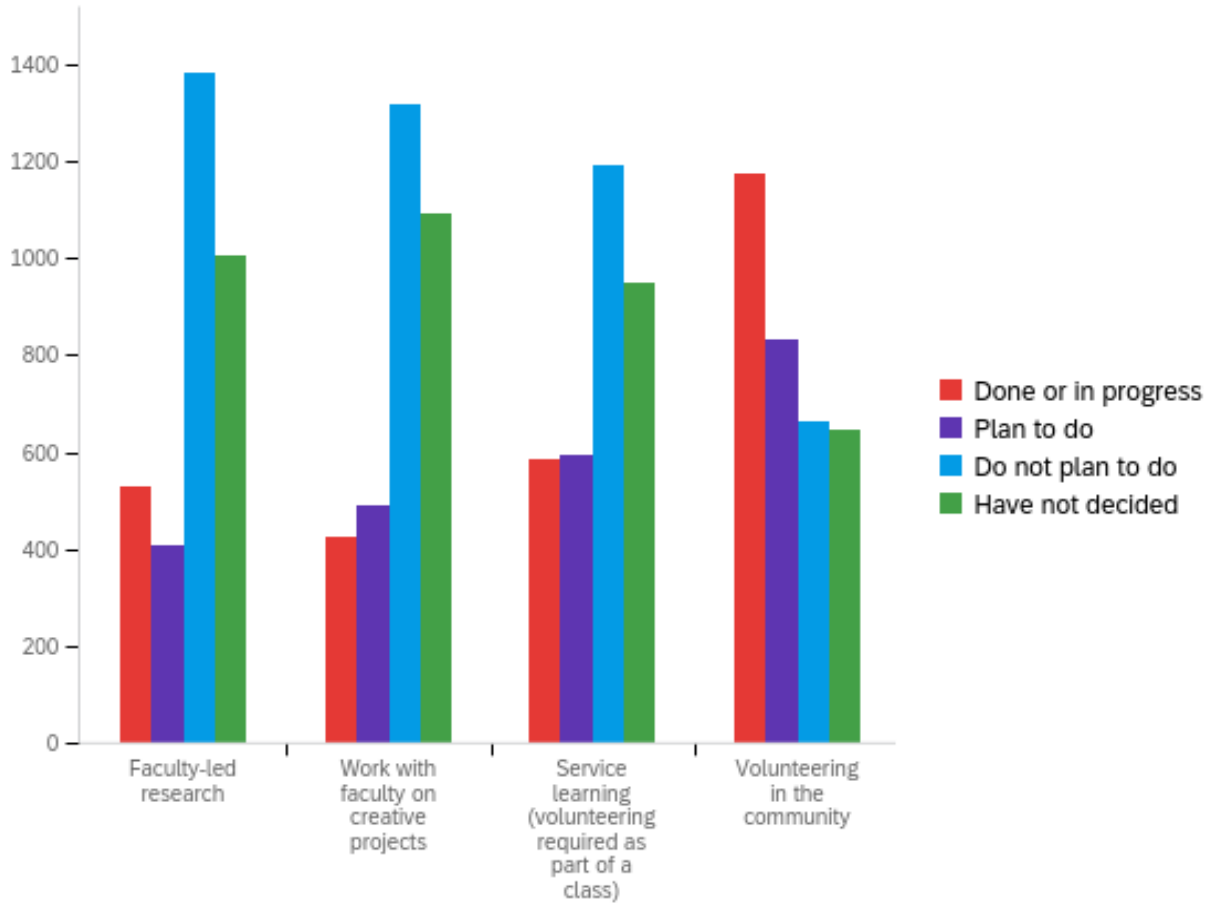


CLASS

	N	%
Freshman	444	11.7%
Sophomore	405	10.7%
Junior	524	13.8%
Senior	898	23.6%
Graduate	1528	40.2%
Unknown	1	0.0%
Total	3800	100.0%

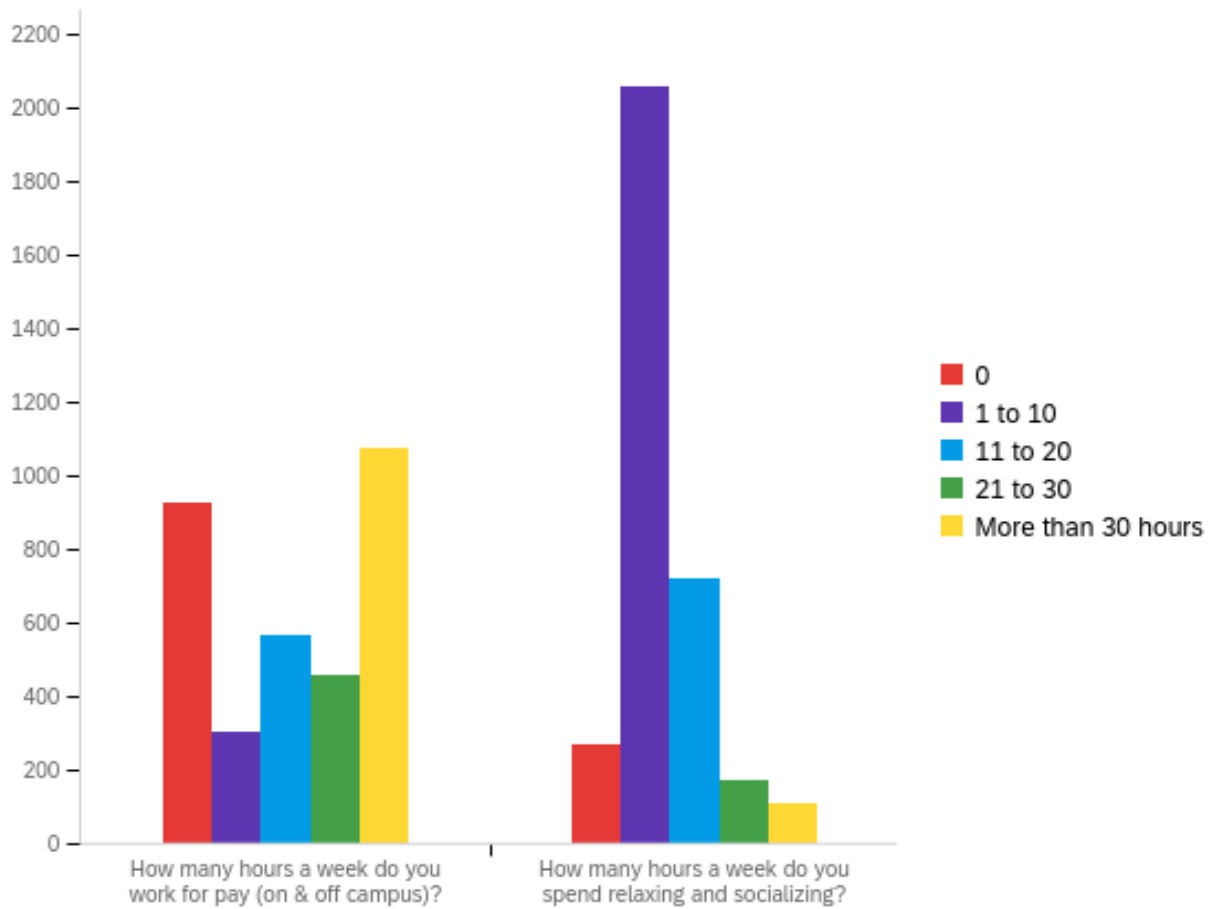
Student Activity

Have you participated in any of the following:



#	Question	Done or in progress	Plan to do	Do not plan to do	Have not decided	Total
1	Faculty-led research	15.94% 530	12.33% 410	41.49% 1380	30.25% 1006	3326
2	Work with faculty on creative projects	12.76% 424	14.80% 492	39.62% 1317	32.82% 1091	3324
3	Service learning (volunteering required as part of a class)	17.59% 584	17.92% 595	35.93% 1193	28.55% 948	3320
4	Volunteering in the community	35.34% 1173	25.13% 834	20.01% 664	19.52% 648	3319

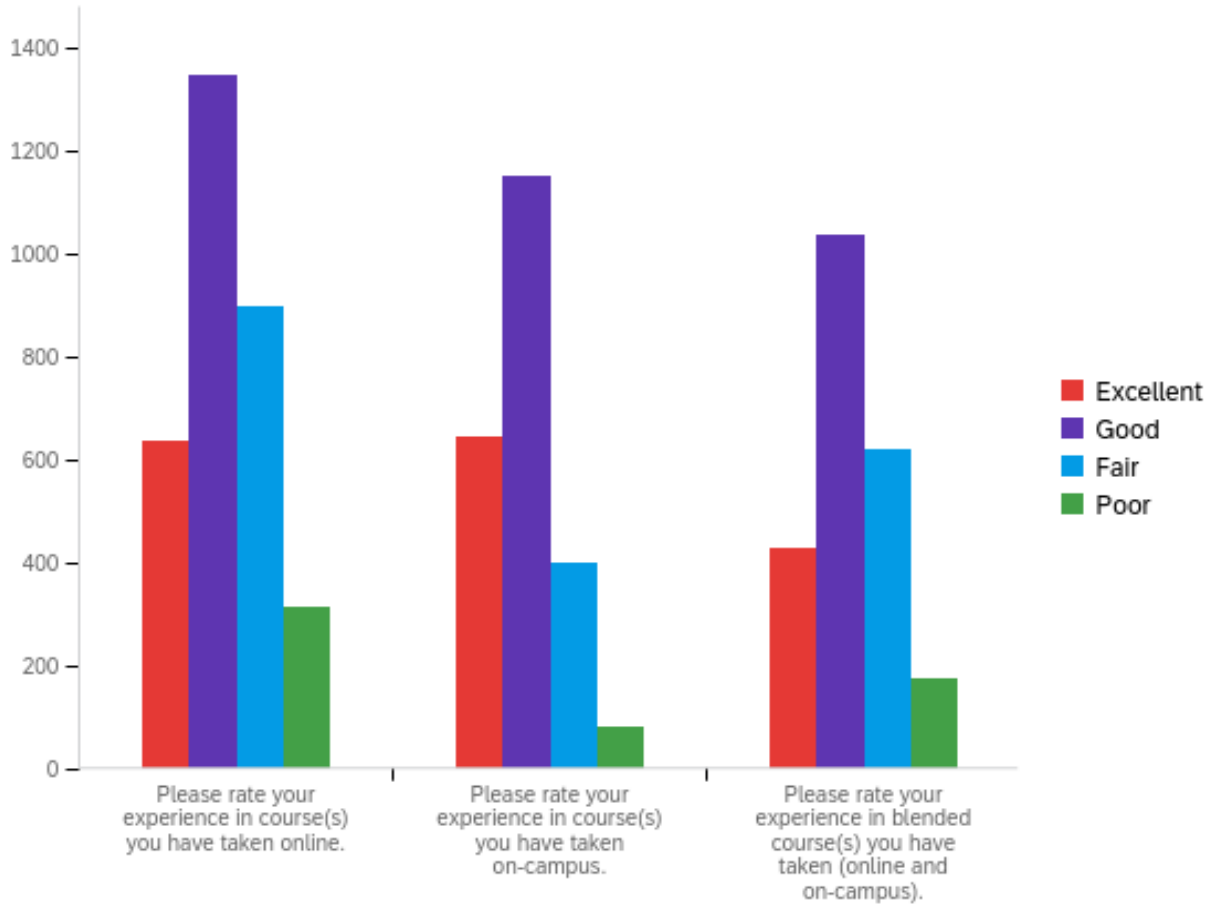
The next two questions ask about your work and social activities.



#	Question	0	1 to 10	11 to 20	21 to 30	More than 30 hours	Total
1	How many hours a week do you work for pay (on & off campus)?	27.77% 925	9.16% 305	17.05% 568	13.72% 457	32.30% 1076	3331
2	How many hours a week do you spend relaxing and socializing?	8.16% 272	61.75% 2058	21.57% 719	5.22% 174	3.30% 110	3333

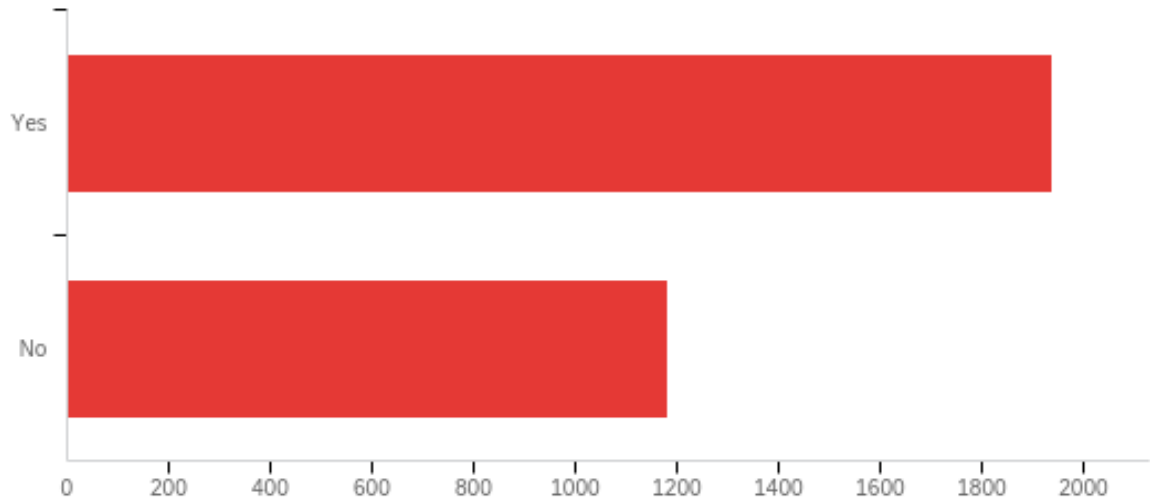
Online Learning

Please rate your experience with the following:



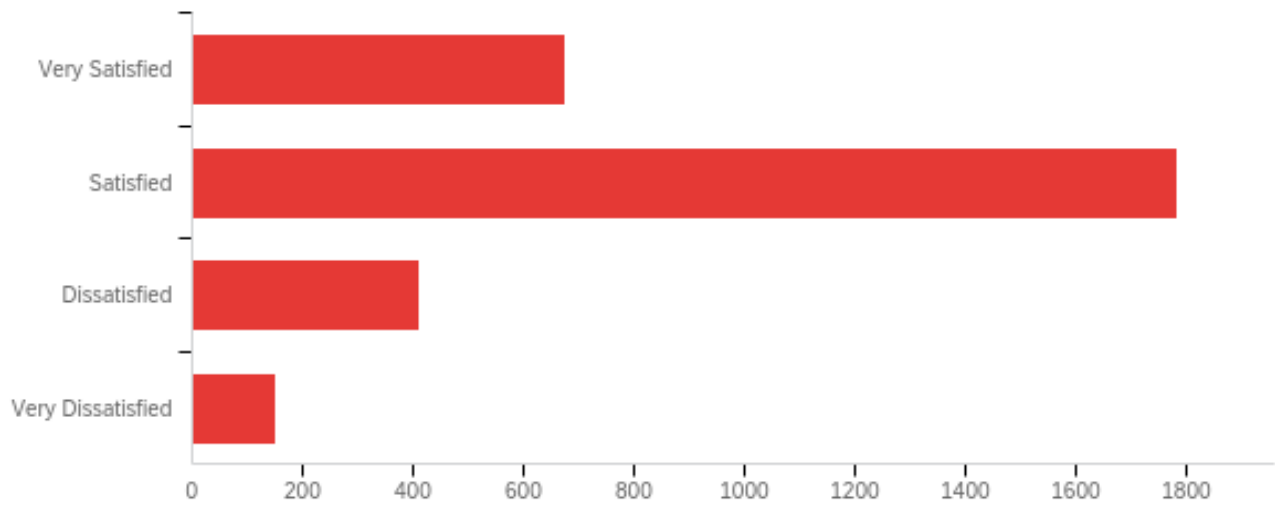
#	Question	Excellent		Good		Fair		Poor		Total
1	Please rate your experience in course(s) you have taken online.	19.97%	637	42.14%	1344	28.10%	896	9.78%	312	3189
2	Please rate your experience in course(s) you have taken on-campus.	28.36%	644	50.55%	1148	17.53%	398	3.57%	81	2271
3	Please rate your experience in blended course(s) you have taken (online and on-campus).	18.93%	427	45.92%	1036	27.48%	620	7.67%	173	2256

Would you take more online courses if they were available?



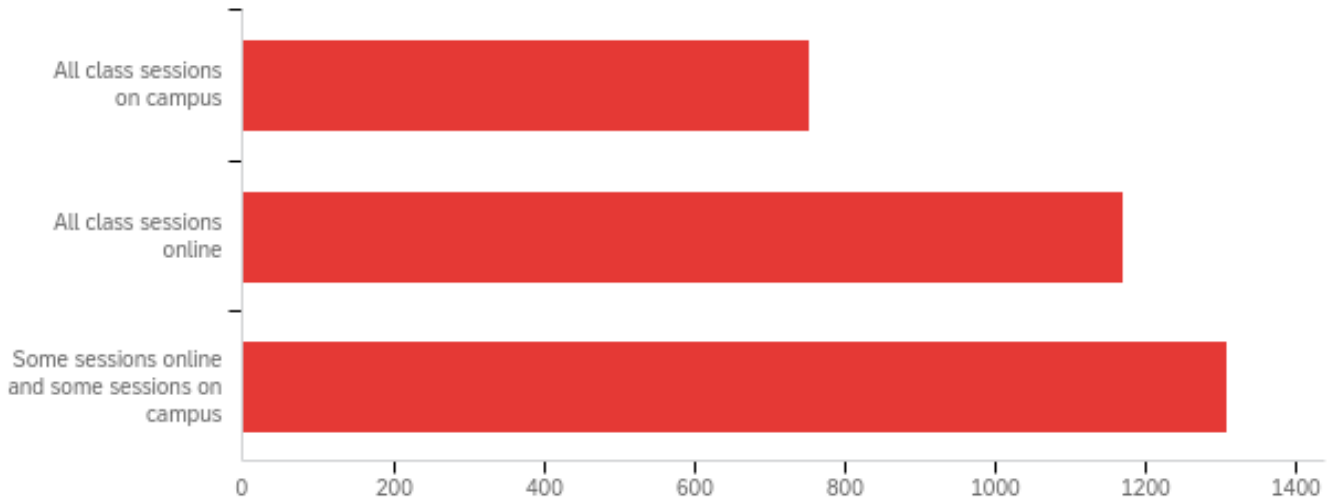
#	Answer	%	Count
1	Yes	62.12%	1937
2	No	37.88%	1181
	Total	100%	3118

Are you satisfied with online course offerings?



#	Answer	%	Count
1	Very Satisfied	22.36%	676
2	Satisfied	59.05%	1785
3	Dissatisfied	13.56%	410
4	Very Dissatisfied	5.03%	152
	Total	100%	3023

When taking a course, what is your preferred format?

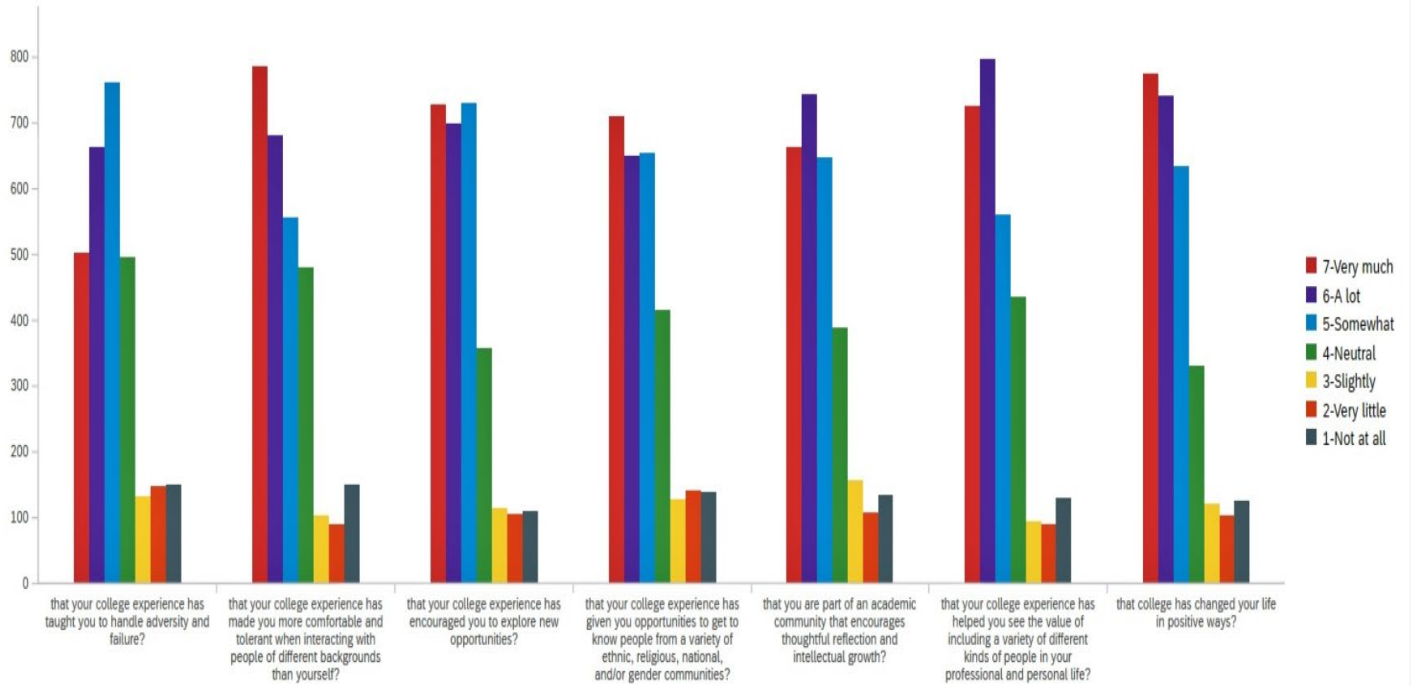


#	Answer	%	Count
1	All class sessions on campus	23.31%	754
2	All class sessions online	36.20%	1171
3	Some sessions online and some sessions on campus	40.49%	1310
	Total	100%	3235

College Experience

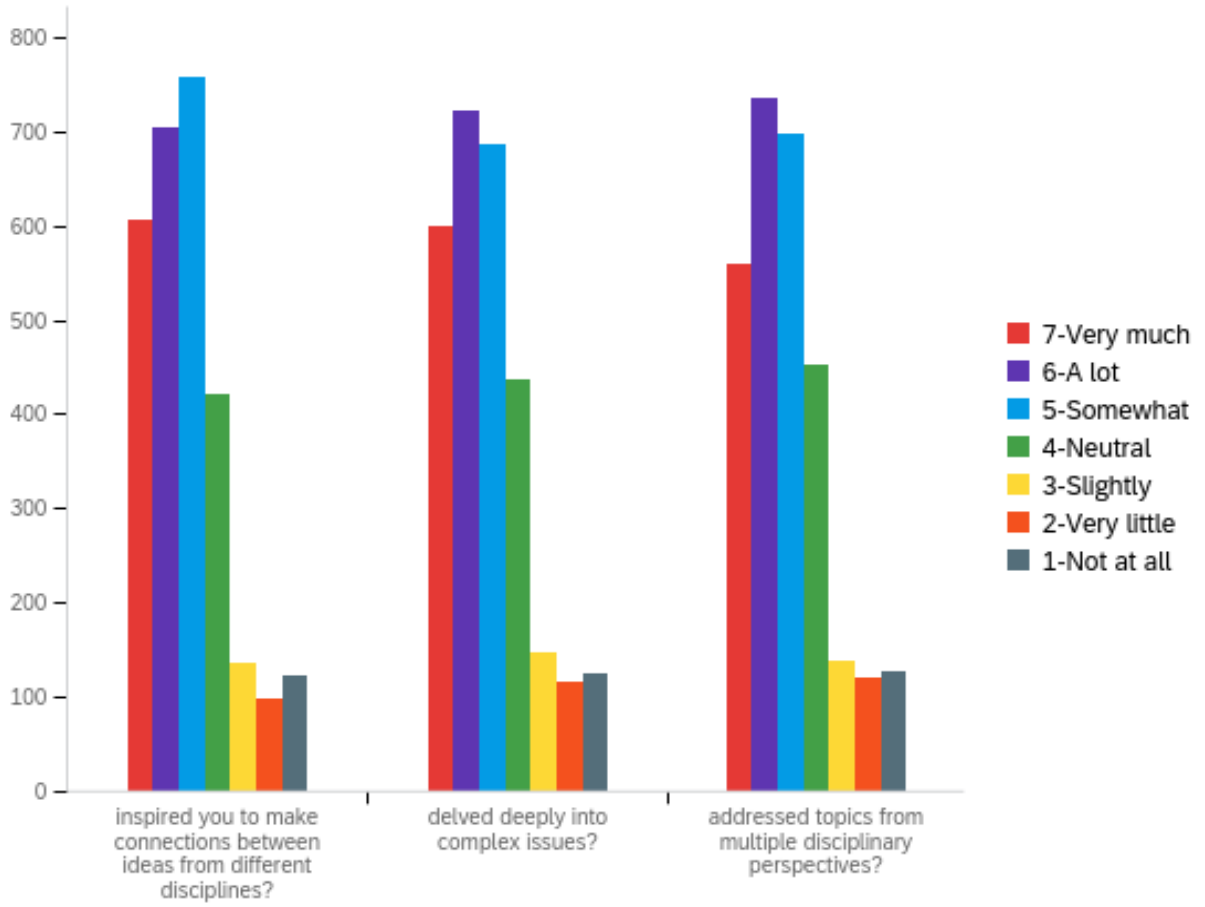
On a scale from 1 to 7, with 1 being "not at all" and 7 being "very much," to what extent do you feel...

On a scale from 1 to 7, with 1 being "not at all" and 7 being "very much," to what extent do you feel...



#	Question	7-Very much	6-A lot	5-Somewhat	4-Neutral	3-Slightly	2-Very little	1-Not at all	Total							
1	that your college experience has taught you to handle adversity and failure?	17.61%	502	23.22%	662	26.69%	761	17.40%	496	4.67%	133	5.16%	147	5.26%	150	2851
2	that your college experience has made you more comfortable and tolerant when interacting with people of different backgrounds than yourself?	27.61%	785	23.95%	681	19.52%	555	16.85%	479	3.66%	104	3.17%	90	5.24%	149	2843
3	that your college experience has encouraged you to explore new opportunities?	25.59%	728	24.57%	699	25.62%	729	12.58%	358	4.04%	115	3.73%	106	3.87%	110	2845
4	that your college experience has given you opportunities to get to know people from a variety of ethnic, religious, national, and/or gender communities?	25.02%	710	22.90%	650	23.08%	655	14.62%	415	4.51%	128	5.00%	142	4.86%	138	2838
5	that you are part of an academic community that encourages thoughtful reflection and intellectual growth?	23.35%	663	26.16%	743	22.78%	647	13.70%	389	5.49%	156	3.77%	107	4.75%	135	2840
6	that your college experience has helped you see the value of including a variety of different kinds of people in your professional and personal life?	25.64%	726	28.14%	797	19.81%	561	15.36%	435	3.35%	95	3.14%	89	4.56%	129	2832
7	that college has changed your life in positive ways?	27.39%	775	26.19%	741	22.45%	635	11.70%	331	4.24%	120	3.61%	102	4.42%	125	2829

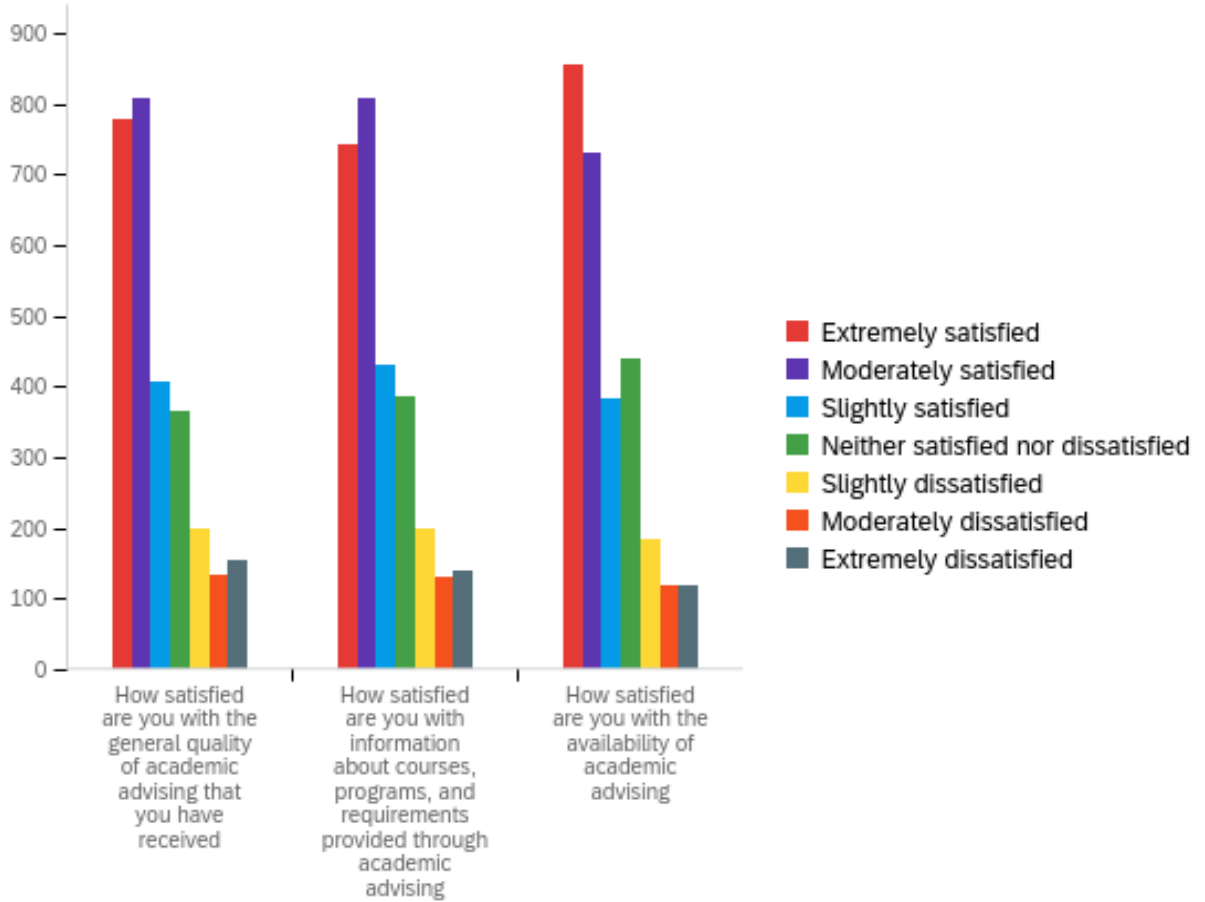
During your time at this institution, to what extent have your courses...



#	Question	7-Very much	6-A lot	5-Somewhat	4-Neutral	3-Slightly	2-Very little	1-Not at all	Total							
1	inspired you to make connections between ideas from different disciplines?	21.32%	606	24.73%	703	26.59%	756	14.81%	421	4.82%	137	3.45%	98	4.29%	122	2843
2	delved deeply into complex issues?	21.18%	600	25.49%	722	24.21%	686	15.39%	436	5.19%	147	4.13%	117	4.41%	125	2833
3	addressed topics from multiple disciplinary perspectives?	19.72%	558	25.98%	735	24.60%	696	15.98%	452	4.91%	139	4.28%	121	4.52%	128	2829

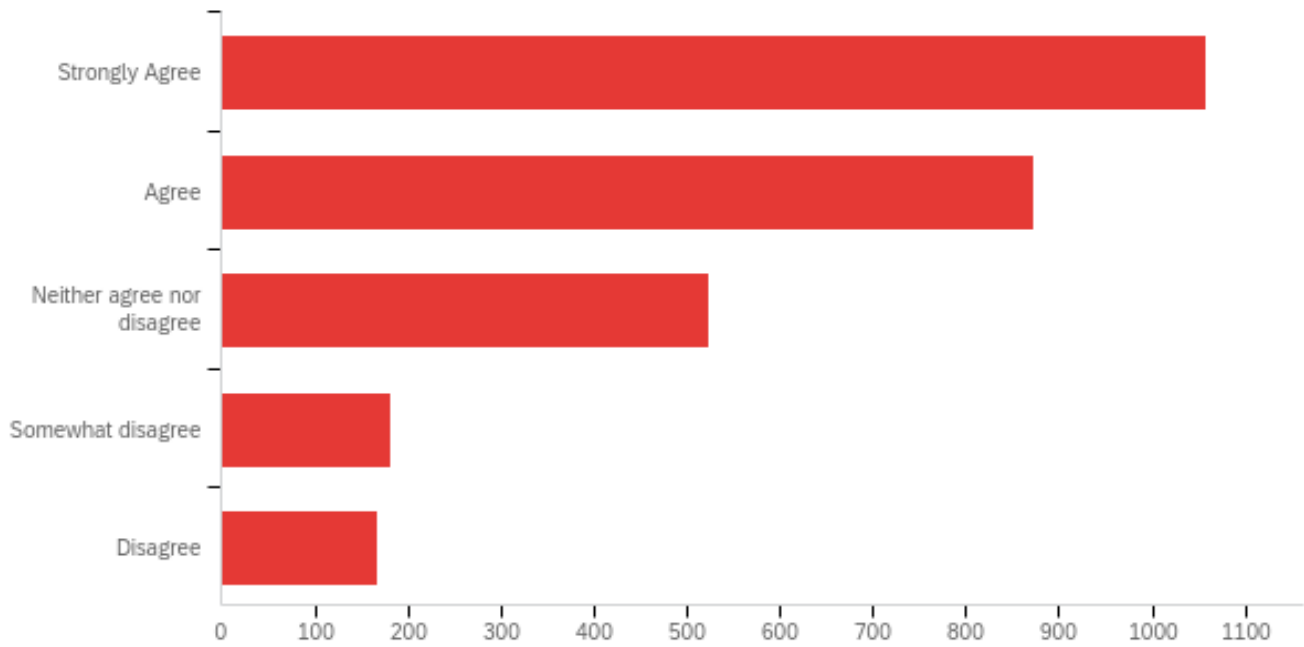
Academic Advising

The next set of questions focuses on the quality of your academic advising experience.



#	Question	Extremely satisfied		Moderately satisfied		Slightly satisfied		Neither satisfied nor		Slightly dissatisfied		Moderately dissatisfied		Extremely dissatisfied		Total
1	How satisfied are you with the general quality of academic advising that you have received	27.41%	779	28.40%	807	14.29%	406	12.81%	364	7.04%	200	4.68%	133	5.38%	153	2842
2	How satisfied are you with information about courses, programs, and requirements provided through academic advising	26.15%	742	28.52%	809	15.16%	430	13.57%	385	7.05%	200	4.62%	131	4.93%	140	2837
3	How satisfied are you with the availability of academic advising	30.25%	855	25.87%	731	13.52%	382	15.53%	439	6.51%	184	4.14%	117	4.18%	118	2826

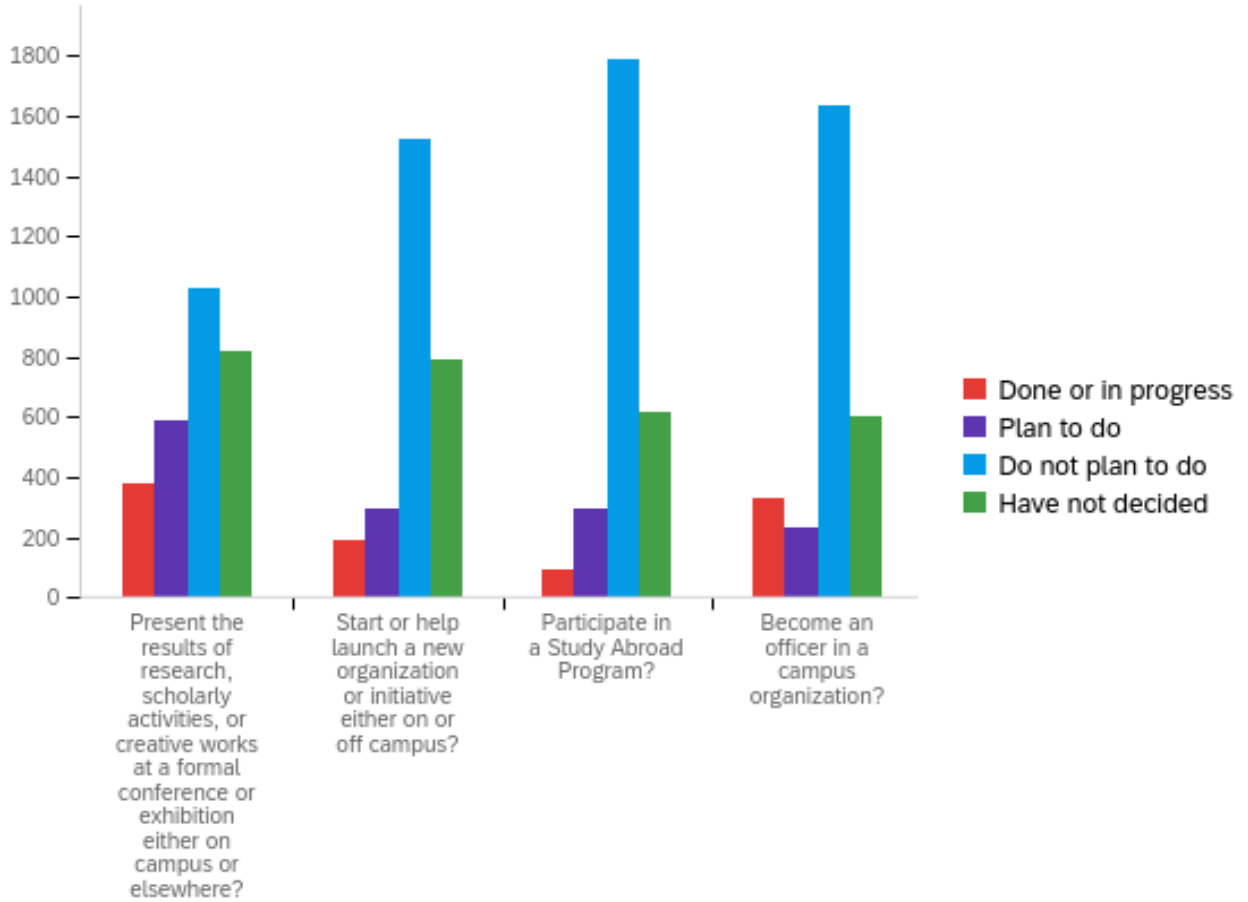
Overall, my advisor is a good source for academic advice



#	Answer	%	Count
1	Strongly Agree	37.75%	1058
2	Agree	31.11%	872
4	Neither agree nor disagree	18.69%	524
5	Somewhat disagree	6.49%	182
8	Disagree	5.96%	167
	Total	100%	2803

Curricular or Co-Curricular Activities

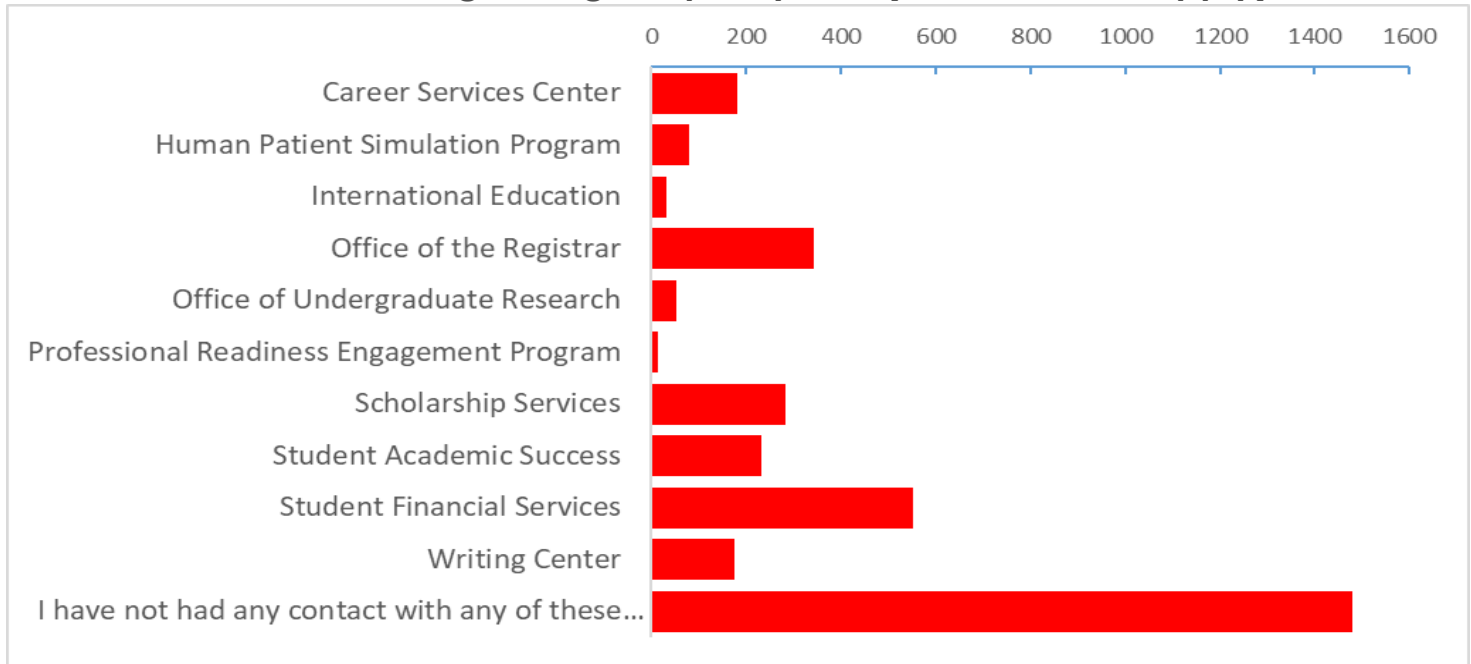
The next set of questions focuses on your participation in curricular or co-curricular activities.



#	Question	Done or in progress	Plan to do	Do not plan to do	Have not decided	Total
1	Present the results of research, scholarly activities, or creative works at a formal conference or exhibition either on campus or elsewhere?	13.45% 378	20.81% 585	36.54% 1027	29.21% 821	2811
2	Start or help launch a new organization or initiative either on or off campus?	6.71% 188	10.64% 298	54.44% 1525	28.20% 790	2801
3	Participate in a Study Abroad Program?	3.40% 95	10.62% 297	63.91% 1787	22.07% 617	2796
4	Become an officer in a campus organization?	11.90% 333	8.26% 231	58.40% 1634	21.44% 600	2798

Student Services and Support

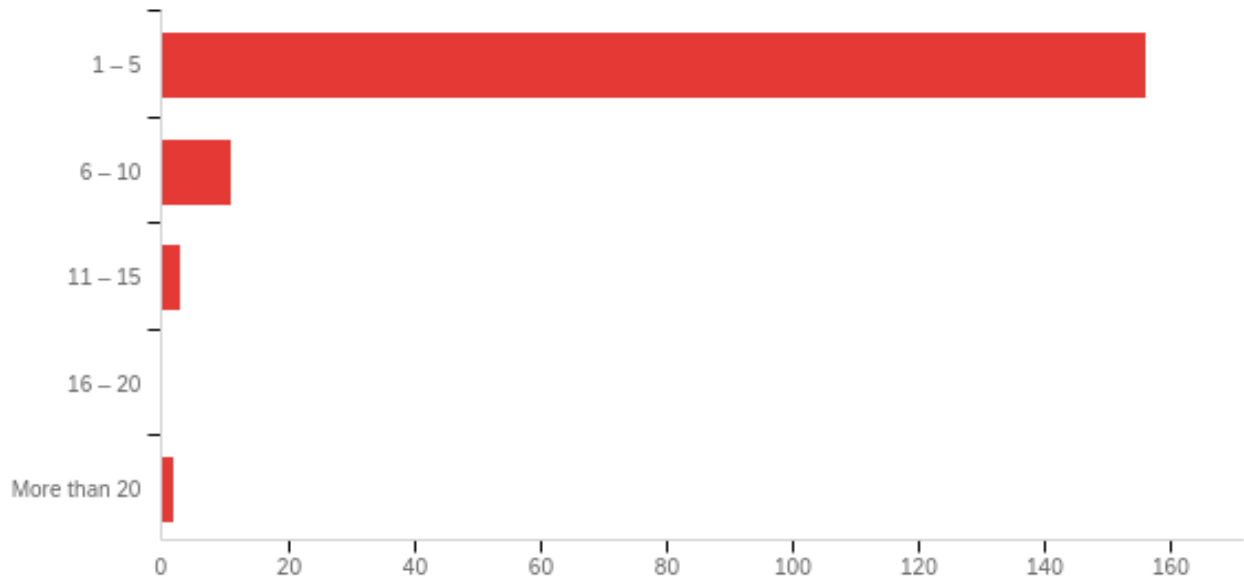
Have you visited, called, emailed or participated in an activity or program with any of the following during the past year? (select all that apply)



#	Answer	%	Count
1	Career Services Center	5.31%	182
2	Human Patient Simulation Program	2.36%	81
3	International Education	0.90%	31
4	Office of the Registrar	10.01%	343
5	Office of Undergraduate Research	1.55%	53
6	Professional Readiness Engagement Program	0.38%	13
7	Scholarship Services	8.28%	284
8	Student Academic Success	6.74%	231
9	Student Financial Services	16.13%	553
10	Writing Center	5.16%	177
11	I have not had any contact with any of these offices this year.	43.17%	1480
	Total	100.00%	3428

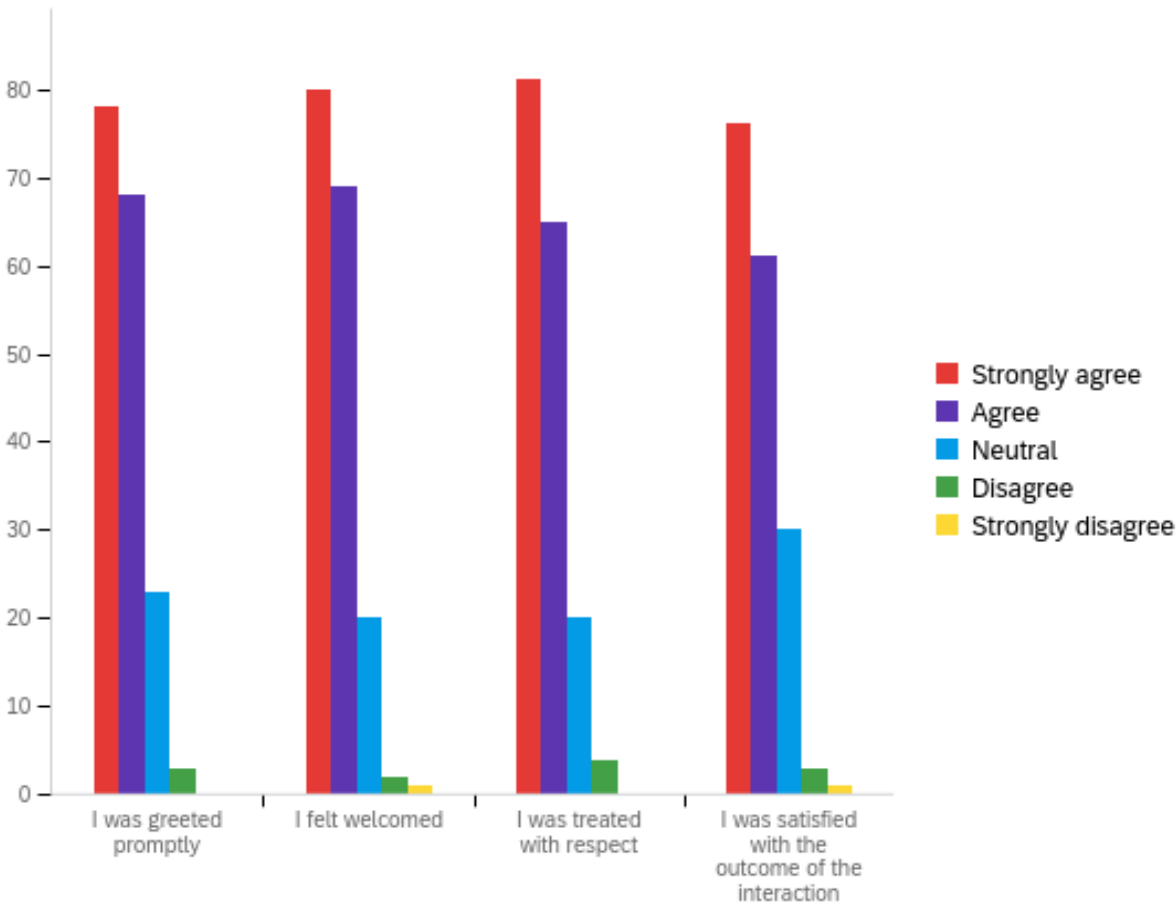
Career Services

In the past year, about how many times have you had contact with Career Services Center?



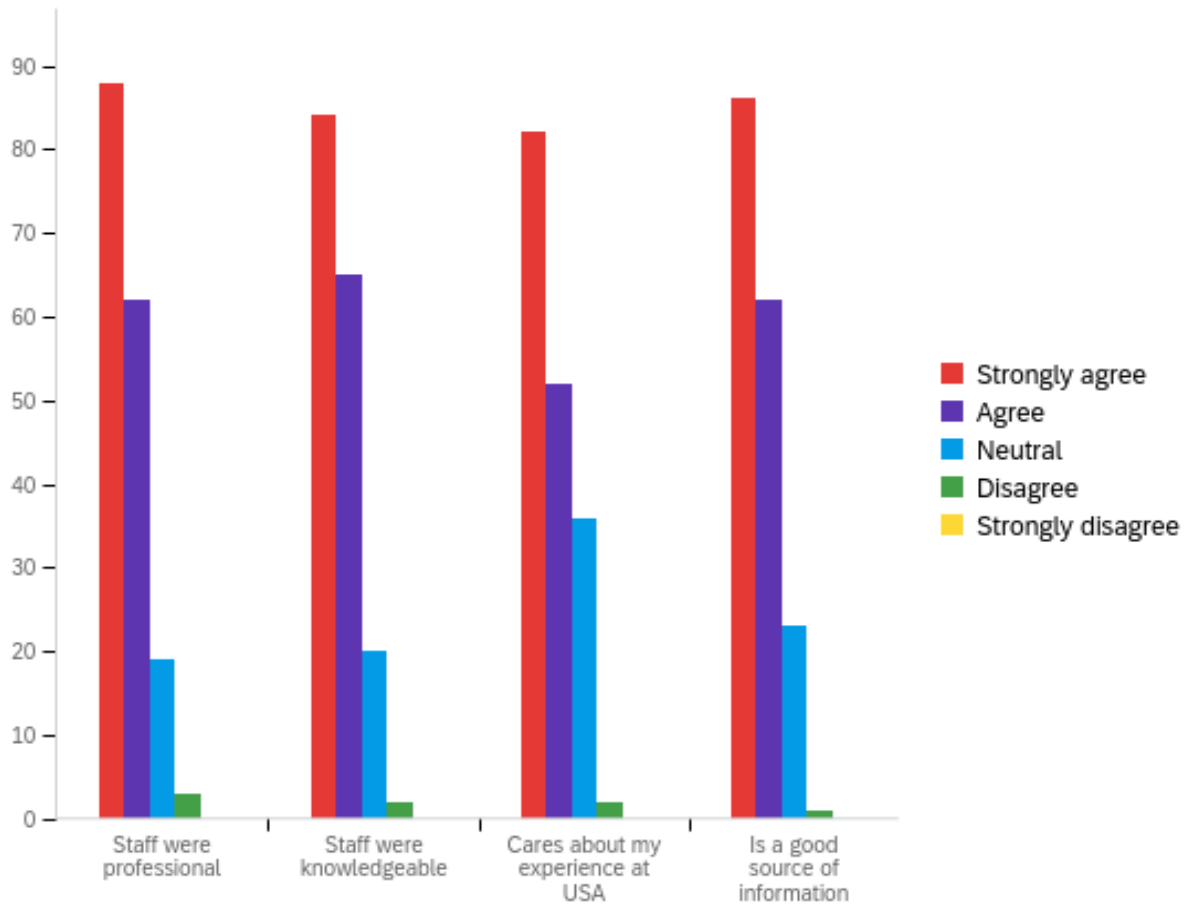
#	Answer	%	Count
1	1 - 5	90.70%	156
2	6 - 10	6.40%	11
3	11 - 15	1.74%	3
4	16 - 20	0.00%	0
5	More than 20	1.16%	2
	Total	100%	172

To what extent do you agree with the following statements about your experience with Career Services Center:



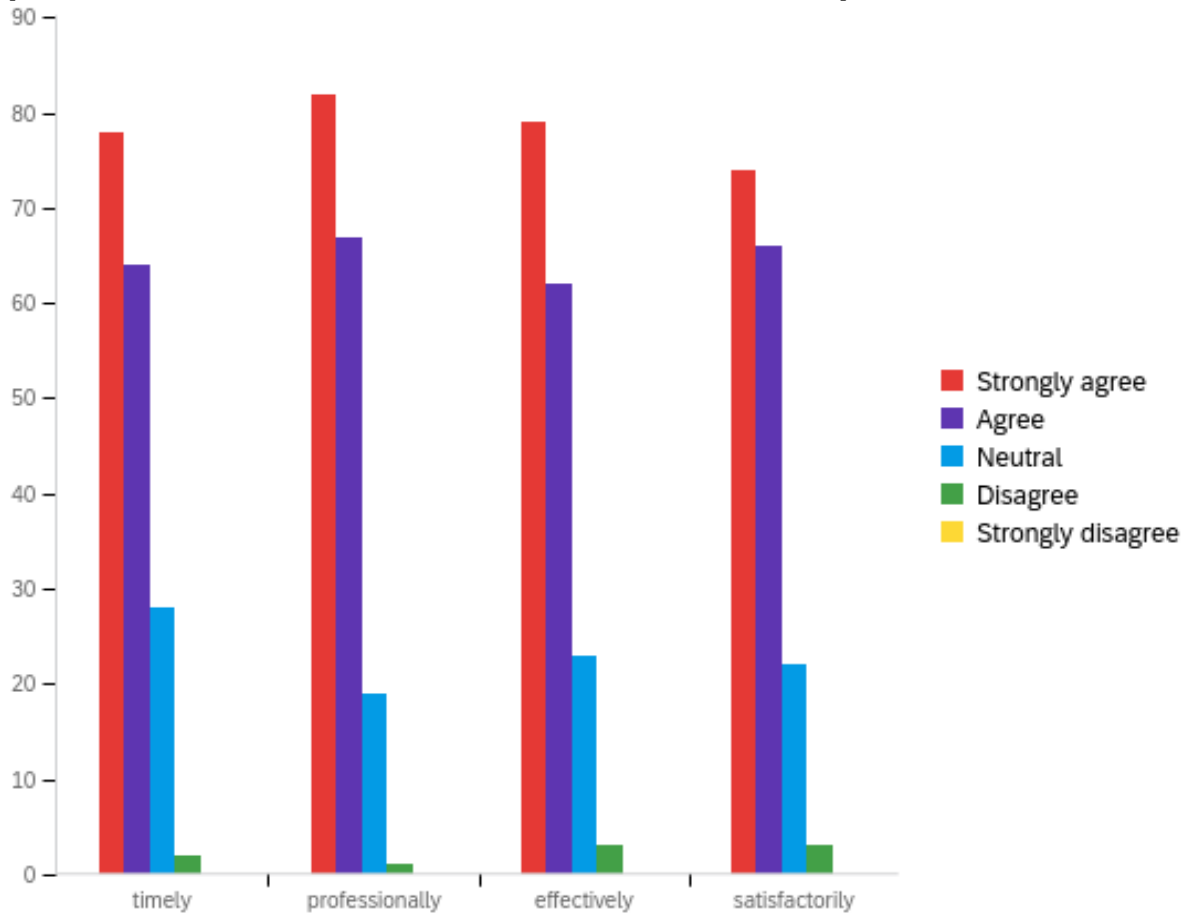
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
1	I was greeted promptly	45.35% 78	39.53% 68	13.37% 23	1.74% 3	0.00% 0	172
2	I felt welcomed	46.51% 80	40.12% 69	11.63% 20	1.16% 2	0.58% 1	172
3	I was treated with respect	47.65% 81	38.24% 65	11.76% 20	2.35% 4	0.00% 0	170
4	I was satisfied with the outcome of the interaction	44.44% 76	35.67% 61	17.54% 30	1.75% 3	0.58% 1	171

To what extent do you agree with the following statements about Career Services Center:



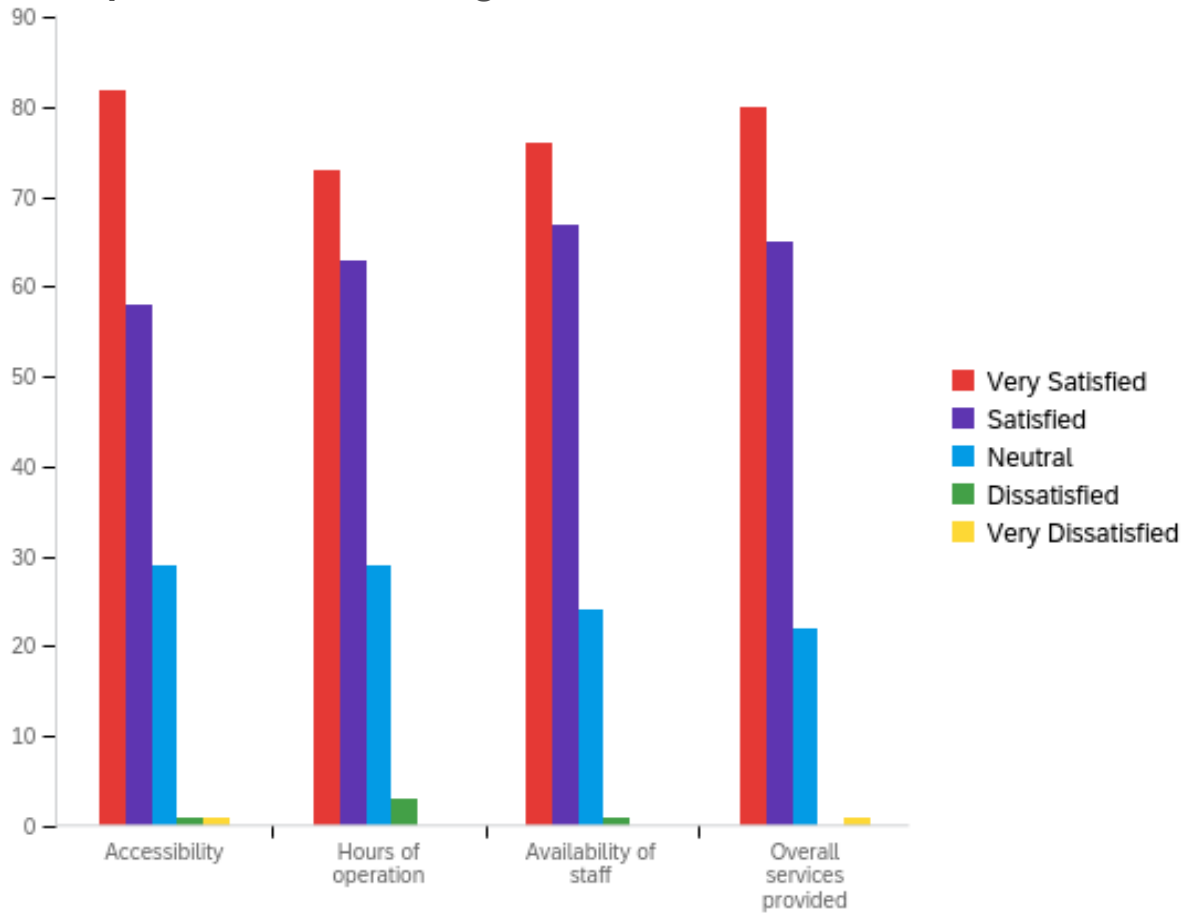
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
1	Staff were professional	51.16%	36.05%	11.05%	1.74%	0.00%	172
2	Staff were knowledgeable	49.12%	38.01%	11.70%	1.17%	0.00%	171
3	Cares about my experience at USA	47.67%	30.23%	20.93%	1.16%	0.00%	172
4	Is a good source of information	50.00%	36.05%	13.37%	0.58%	0.00%	172

Do you feel that Career Services Center meets to your needs...



#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	timely	45.35%	78	37.21%	64	16.28%	28	1.16%	2	0.00%	0	172
2	professionally	48.52%	82	39.64%	67	11.24%	19	0.59%	1	0.00%	0	169
3	effectively	47.31%	79	37.13%	62	13.77%	23	1.80%	3	0.00%	0	167
4	satisfactorily	44.85%	74	40.00%	66	13.33%	22	1.82%	3	0.00%	0	165

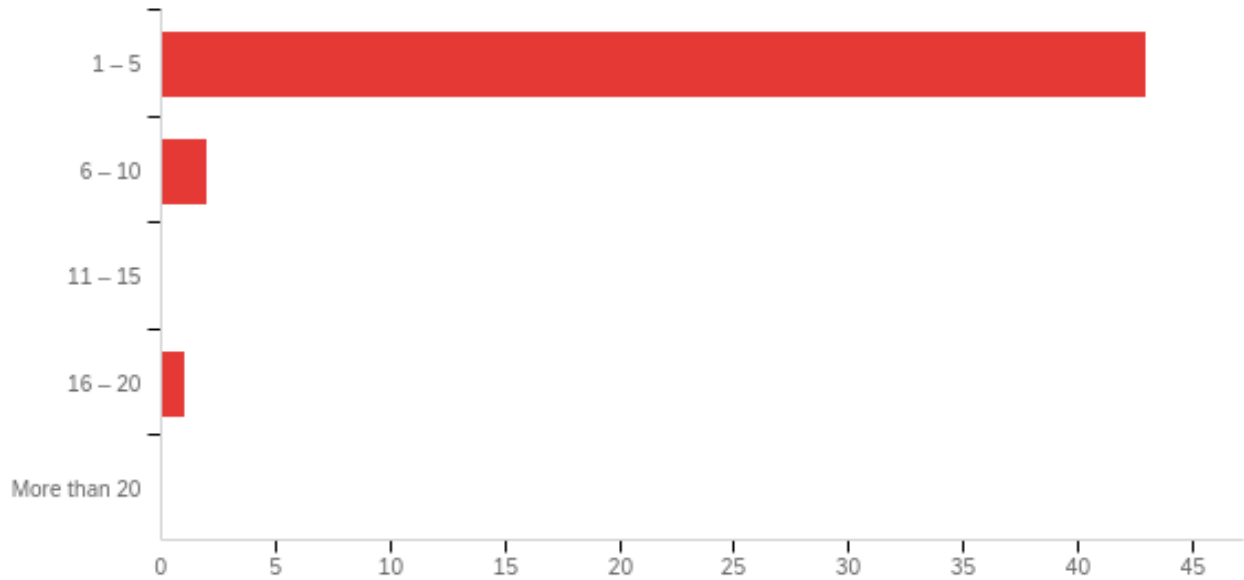
How satisfied are you with the following items related to Career Services Center:



#	Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total					
1	Accessibility	47.95%	82	33.92%	58	16.96%	29	0.58%	1	0.58%	1	171
2	Hours of operation	43.45%	73	37.50%	63	17.26%	29	1.79%	3	0.00%	0	168
3	Availability of staff	45.24%	76	39.88%	67	14.29%	24	0.60%	1	0.00%	0	168
4	Overall services provided	47.62%	80	38.69%	65	13.10%	22	0.00%	0	0.60%	1	168

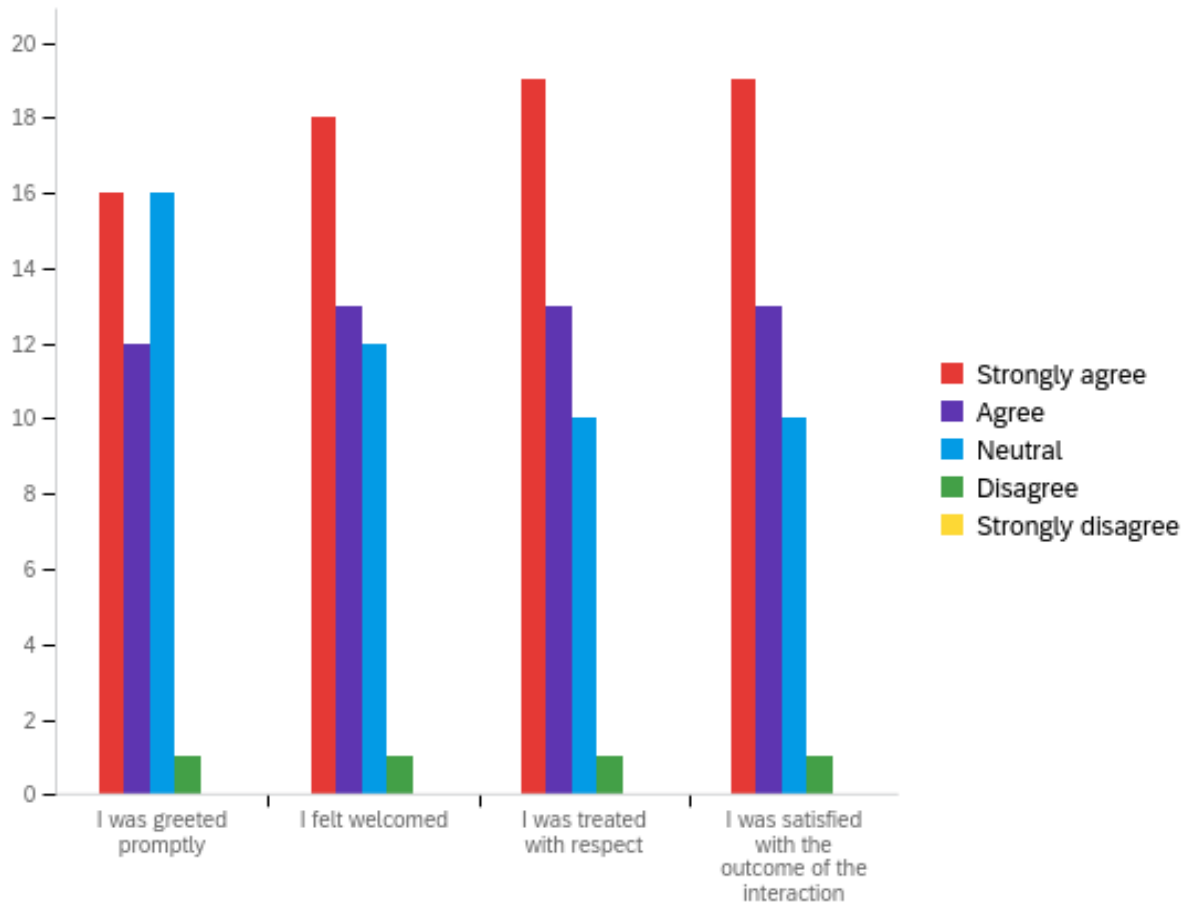
Office of Undergraduate Research

In the past year, about how many times have you had contact with the Office of Undergraduate Research?



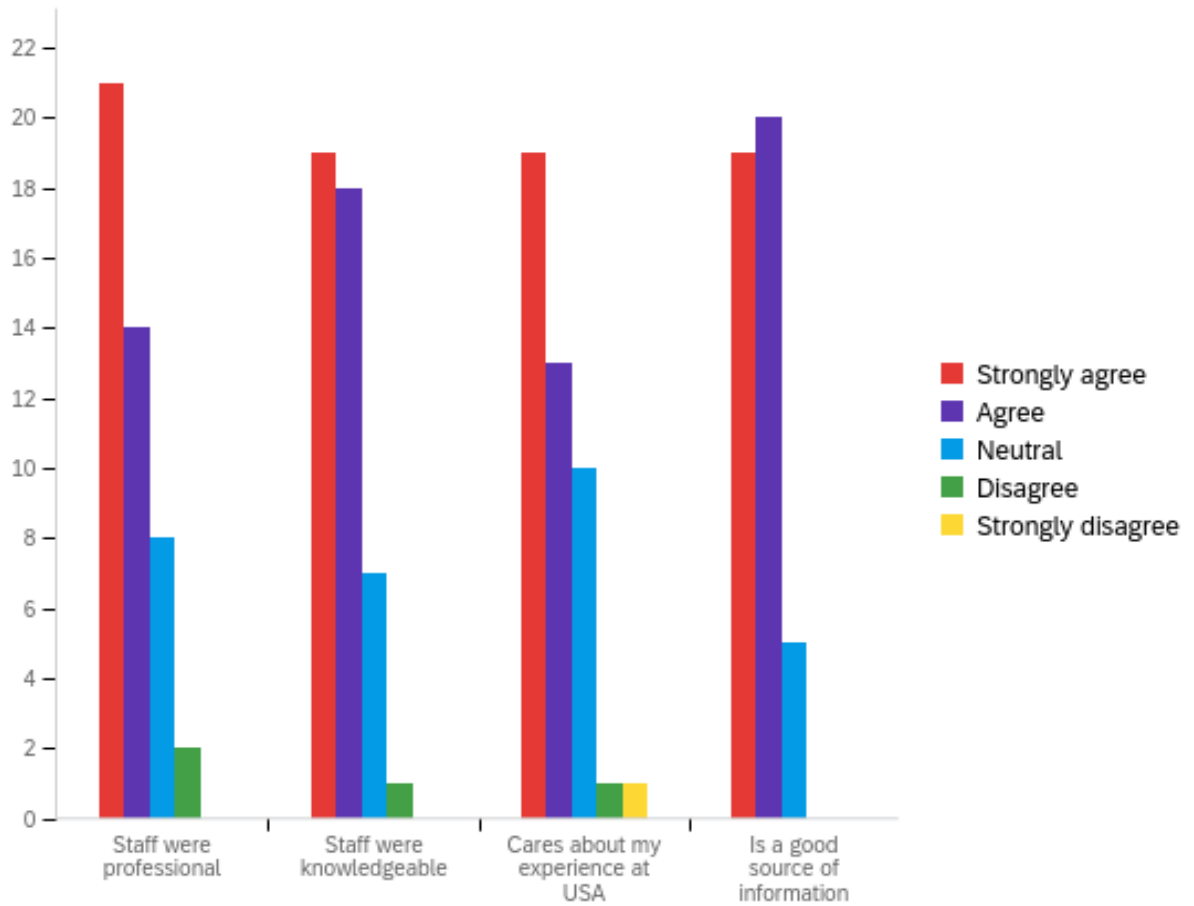
#	Answer	%	Count
1	1 - 5	93.48%	43
2	6 - 10	4.35%	2
3	11 - 15	0.00%	0
4	16 - 20	2.17%	1
5	More than 20	0.00%	0
	Total	100%	46

To what extent do you agree with the following statements about your experience with the Office of Undergraduate Research:



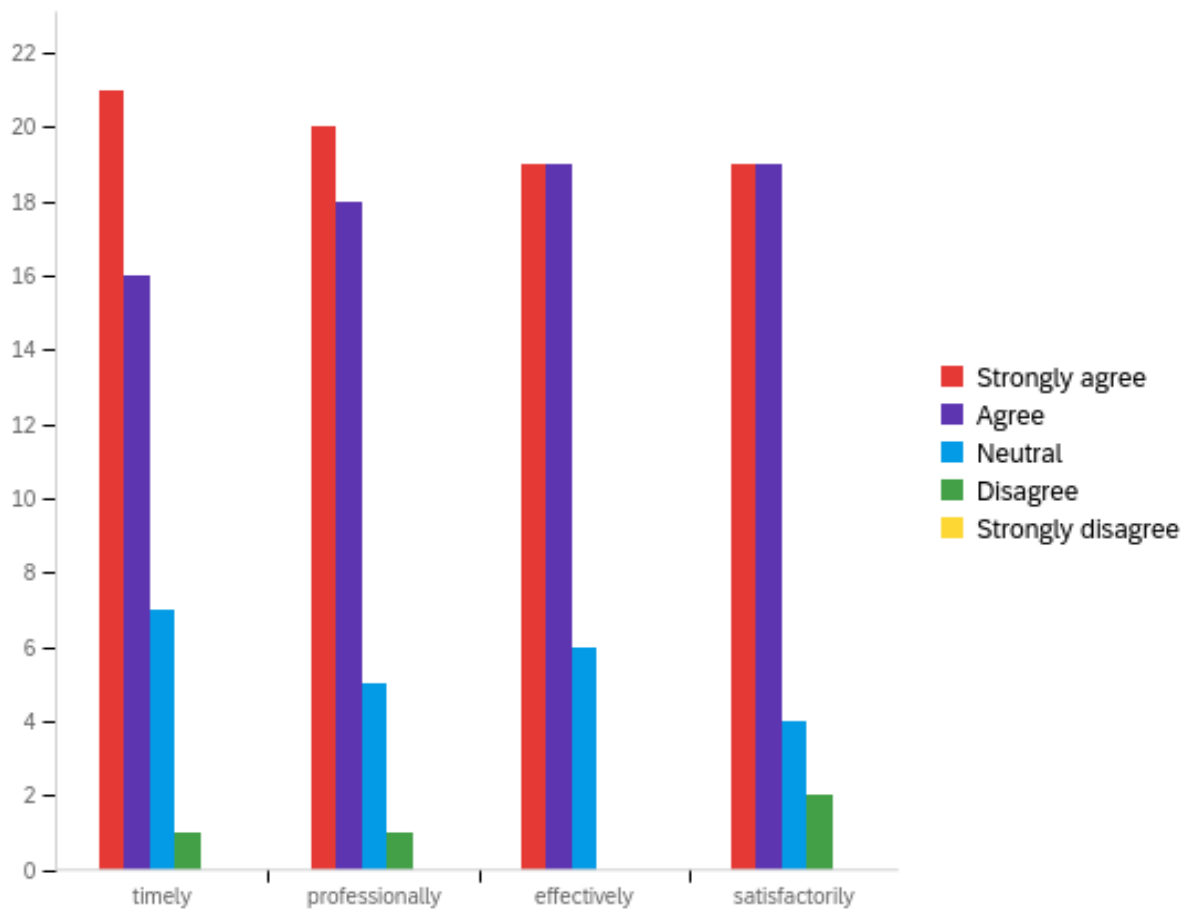
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total					
1	I was greeted promptly	35.56%	16	26.67%	12	35.56%	16	2.22%	1	0.00%	0	45
2	I felt welcomed	40.91%	18	29.55%	13	27.27%	12	2.27%	1	0.00%	0	44
3	I was treated with respect	44.19%	19	30.23%	13	23.26%	10	2.33%	1	0.00%	0	43
4	I was satisfied with the outcome of the interaction	44.19%	19	30.23%	13	23.26%	10	2.33%	1	0.00%	0	43

To what extent do you agree with the following statements about the Office of Undergraduate Research:



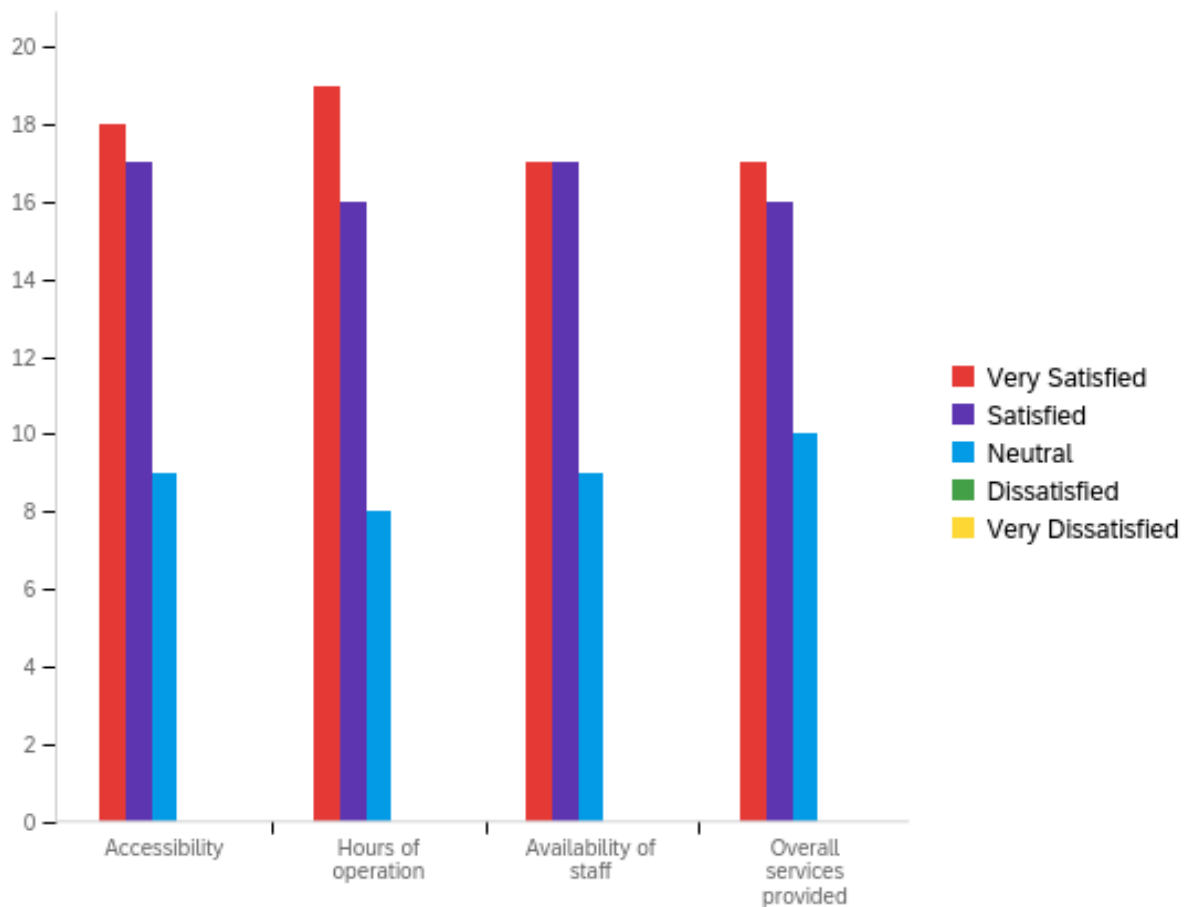
#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	Staff were professional	46.67%	21	31.11%	14	17.78%	8	4.44%	2	0.00%	0	45
2	Staff were knowledgeable	42.22%	19	40.00%	18	15.56%	7	2.22%	1	0.00%	0	45
3	Cares about my experience at USA	43.18%	19	29.55%	13	22.73%	10	2.27%	1	2.27%	1	44
4	Is a good source of information	43.18%	19	45.45%	20	11.36%	5	0.00%	0	0.00%	0	44

Do you feel that the Office of Undergraduate Research meets to your needs...



#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	timely	46.67%	21	35.56%	16	15.56%	7	2.22%	1	0.00%	0	45
2	professionally	45.45%	20	40.91%	18	11.36%	5	2.27%	1	0.00%	0	44
3	effectively	43.18%	19	43.18%	19	13.64%	6	0.00%	0	0.00%	0	44
4	satisfactorily	43.18%	19	43.18%	19	9.09%	4	4.55%	2	0.00%	0	44

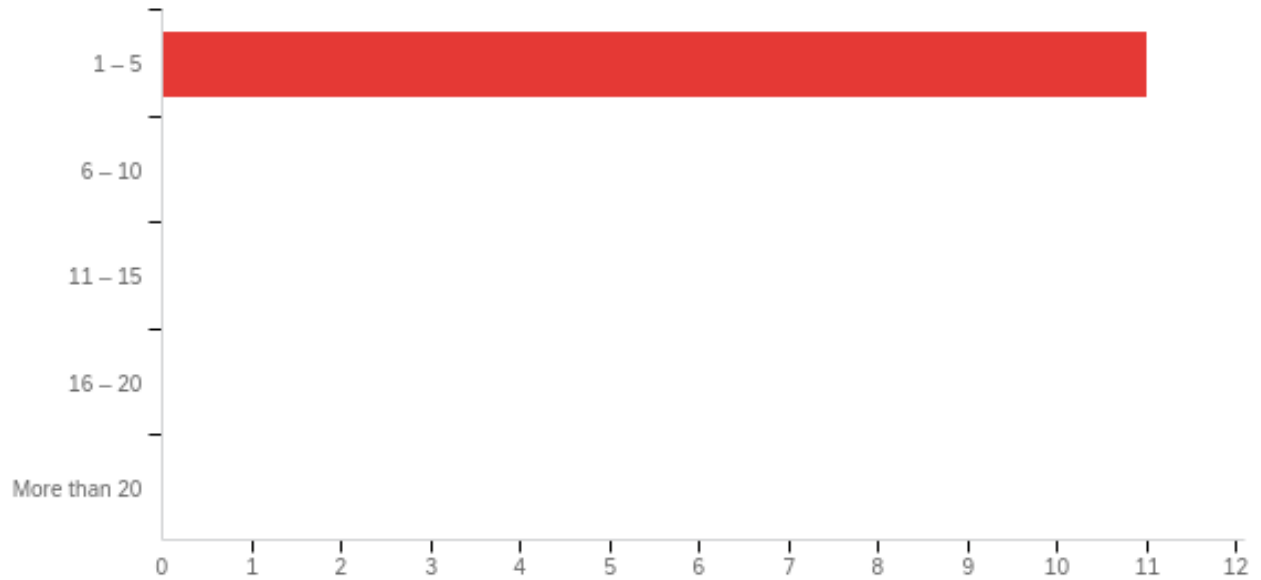
How satisfied are you with the following items related to the Office of Undergraduate Research:



#	Question	Very Satisfied		Satisfied		Neutral		Dissatisfied		Very Dissatisfied		Total
1	Accessibility	40.91%	18	38.64%	17	20.45%	9	0.00%	0	0.00%	0	44
2	Hours of operation	44.19%	19	37.21%	16	18.60%	8	0.00%	0	0.00%	0	43
3	Availability of staff	39.53%	17	39.53%	17	20.93%	9	0.00%	0	0.00%	0	43
4	Overall services provided	39.53%	17	37.21%	16	23.26%	10	0.00%	0	0.00%	0	43

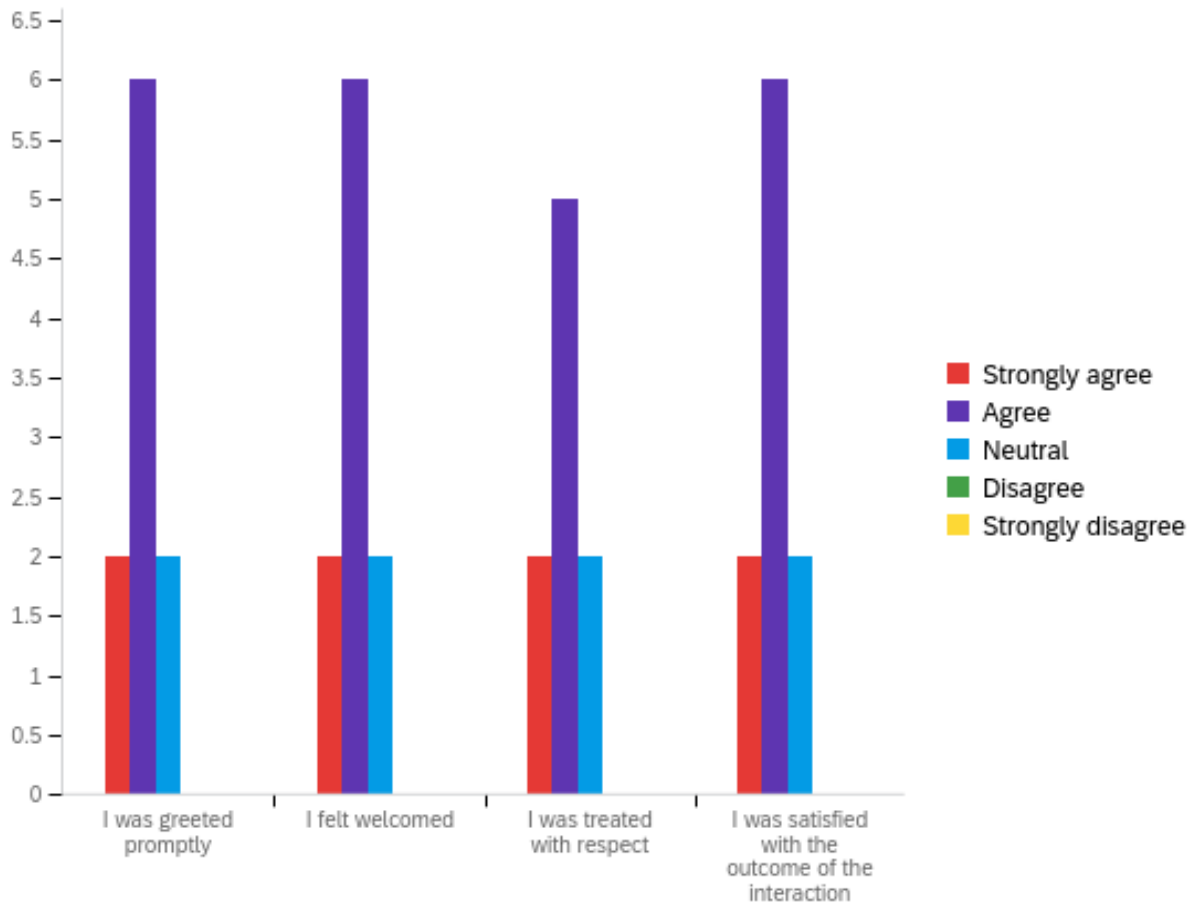
Professional Readiness Engagement Program

In the past year, about how many times have you had contact with the Professional Readiness Engagement Program?



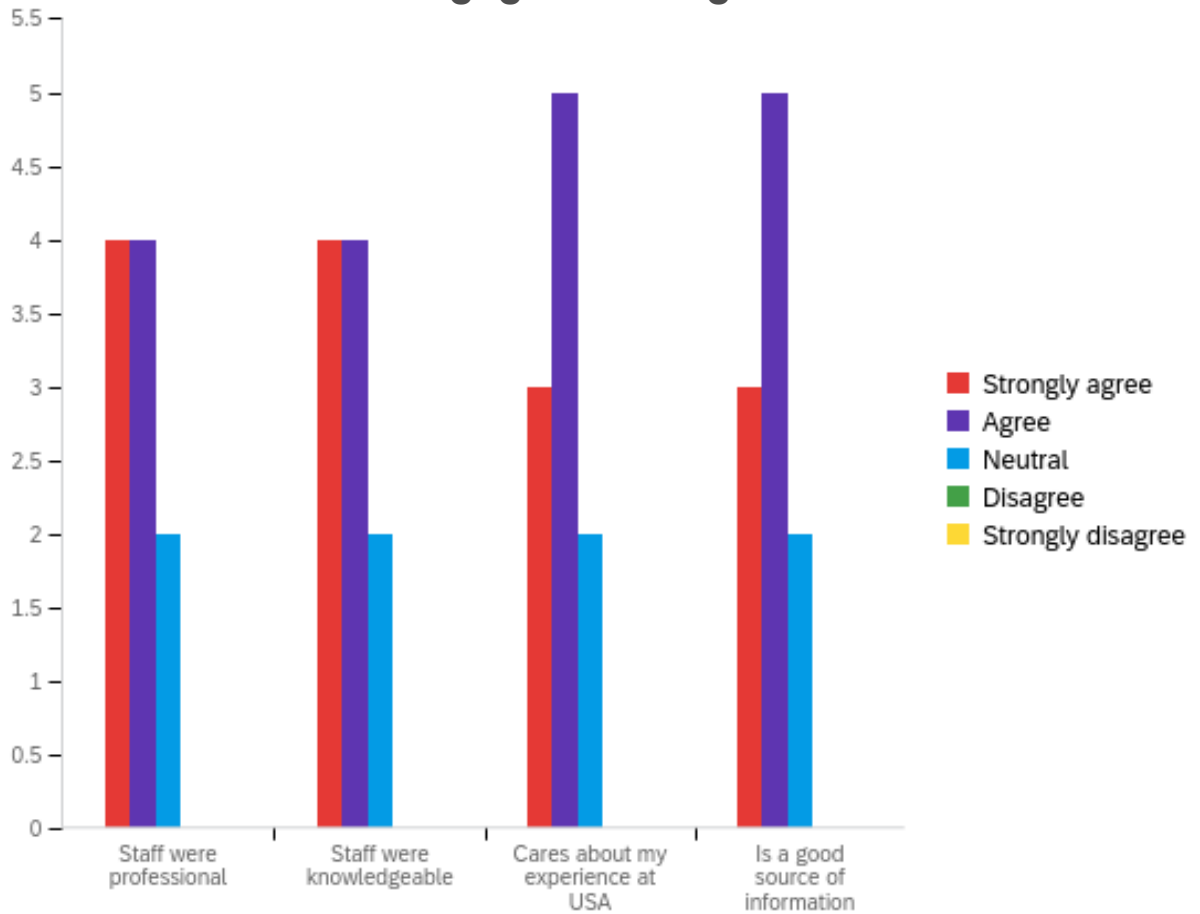
#	Answer	%	Count
1	1 - 5	100.00%	11
2	6 - 10	0.00%	0
3	11 - 15	0.00%	0
4	16 - 20	0.00%	0
5	More than 20	0.00%	0
	Total	100%	11

To what extent do you agree with the following statements about your experience with the Professional Readiness Engagement Program:



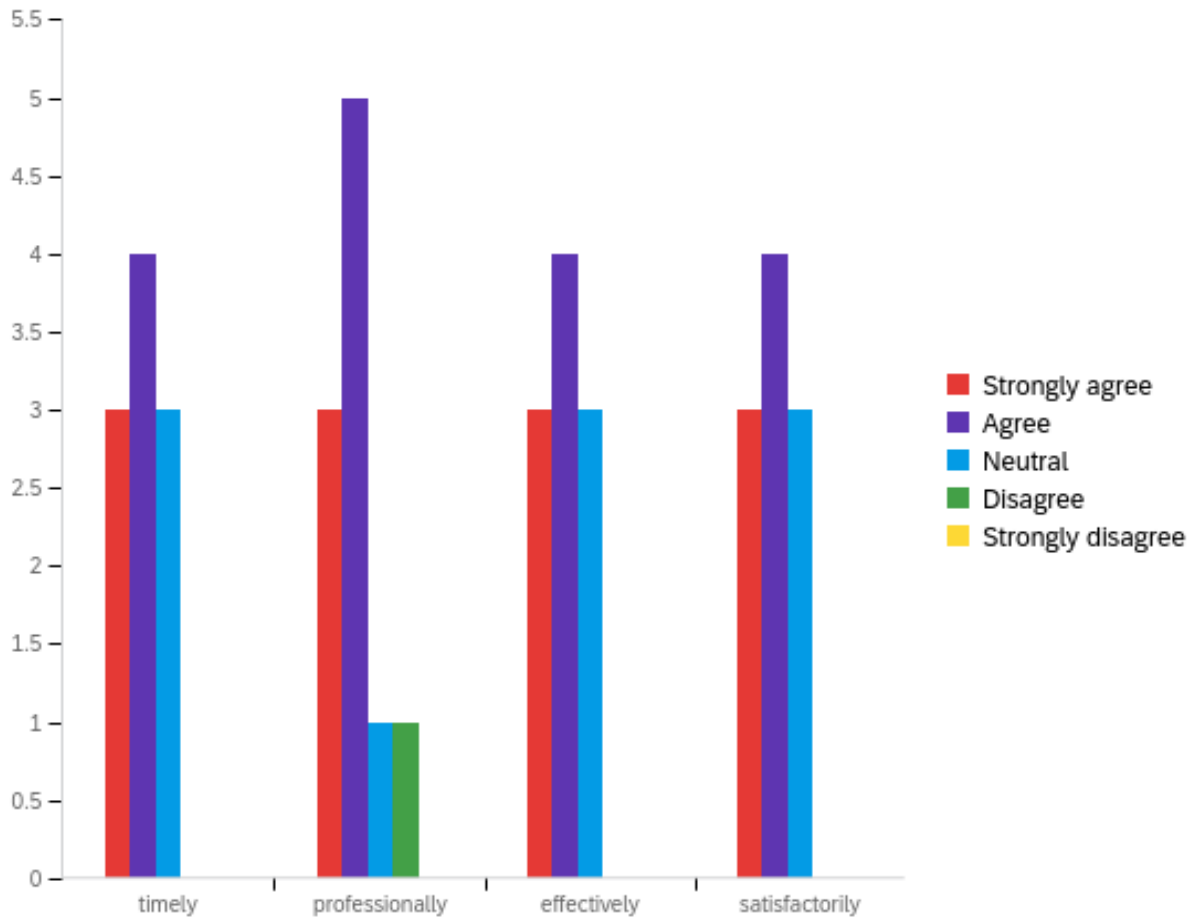
#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	I was greeted promptly	20.00%	2	60.00%	6	20.00%	2	0.00%	0	0.00%	0	10
2	I felt welcomed	20.00%	2	60.00%	6	20.00%	2	0.00%	0	0.00%	0	10
3	I was treated with respect	22.22%	2	55.56%	5	22.22%	2	0.00%	0	0.00%	0	9
4	I was satisfied with the outcome of the interaction	20.00%	2	60.00%	6	20.00%	2	0.00%	0	0.00%	0	10

To what extent do you agree with the following statements about the Professional Readiness Engagement Program:



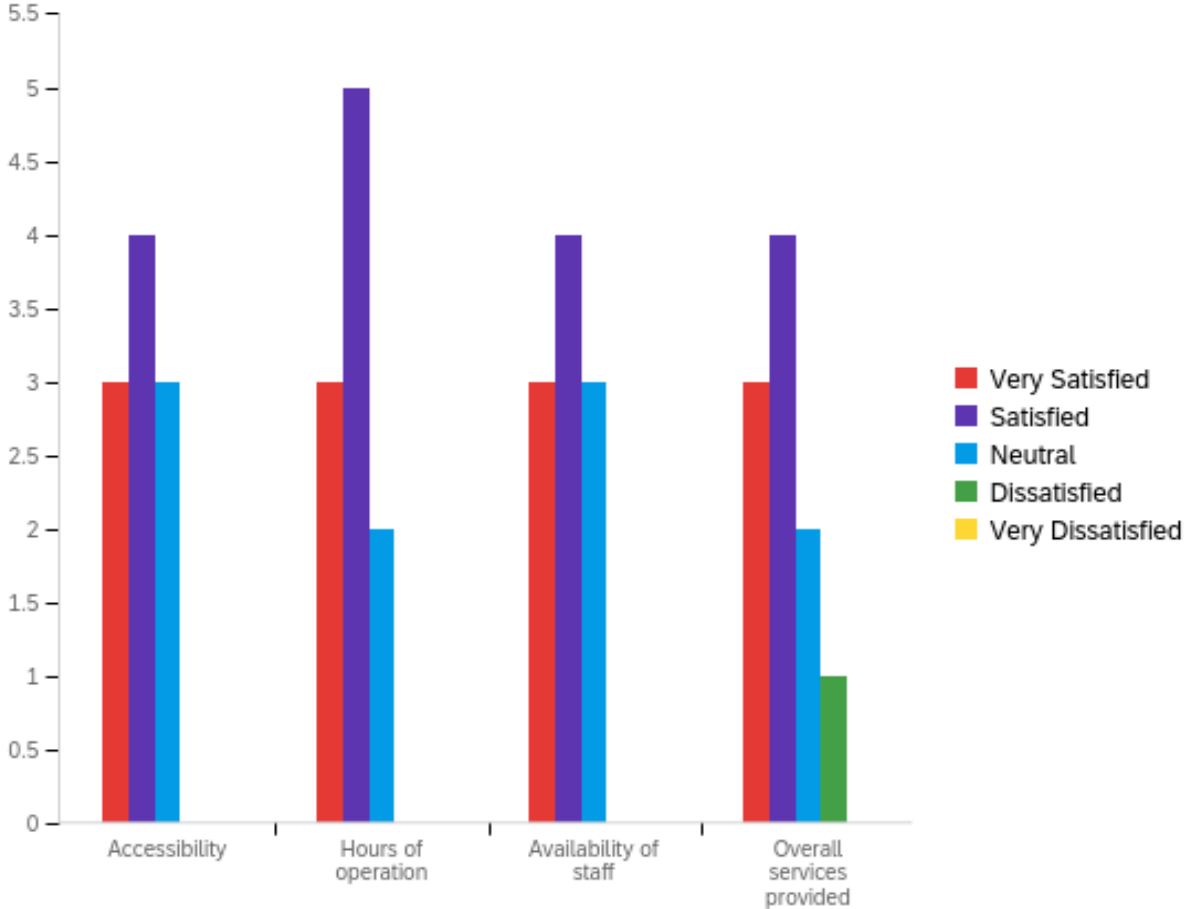
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total					
1	Staff were professional	40.00%	4	40.00%	4	20.00%	2	0.00%	0	0.00%	0	10
2	Staff were knowledgeable	40.00%	4	40.00%	4	20.00%	2	0.00%	0	0.00%	0	10
3	Cares about my experience at USA	30.00%	3	50.00%	5	20.00%	2	0.00%	0	0.00%	0	10
4	Is a good source of information	30.00%	3	50.00%	5	20.00%	2	0.00%	0	0.00%	0	10

Do you feel that the Professional Readiness Engagement Program meets to your needs...



#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
1	timely	30.00%	40.00%	30.00%	0.00%	0.00%	10
2	professionally	30.00%	50.00%	10.00%	10.00%	0.00%	10
3	effectively	30.00%	40.00%	30.00%	0.00%	0.00%	10
4	satisfactorily	30.00%	40.00%	30.00%	0.00%	0.00%	10

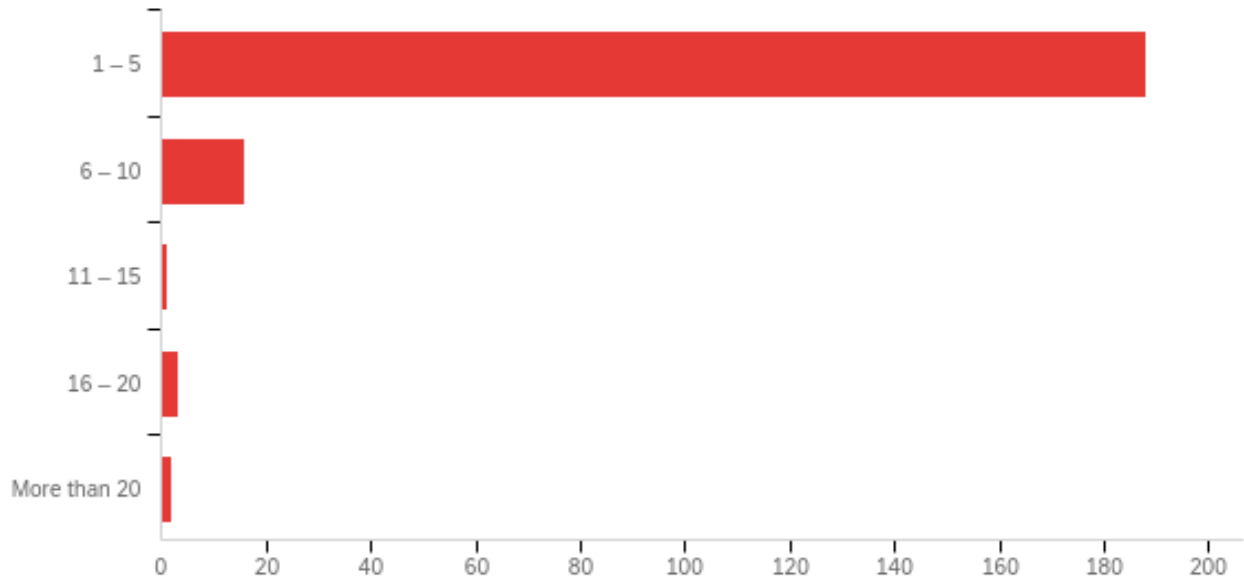
How satisfied are you with the following items related to the Professional Readiness Engagement Program:



#	Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total					
1	Accessibility	30.00%	3	40.00%	4	30.00%	3	0.00%	0	0.00%	0	10
2	Hours of operation	30.00%	3	50.00%	5	20.00%	2	0.00%	0	0.00%	0	10
3	Availability of staff	30.00%	3	40.00%	4	30.00%	3	0.00%	0	0.00%	0	10
4	Overall services provided	30.00%	3	40.00%	4	20.00%	2	10.00%	1	0.00%	0	10

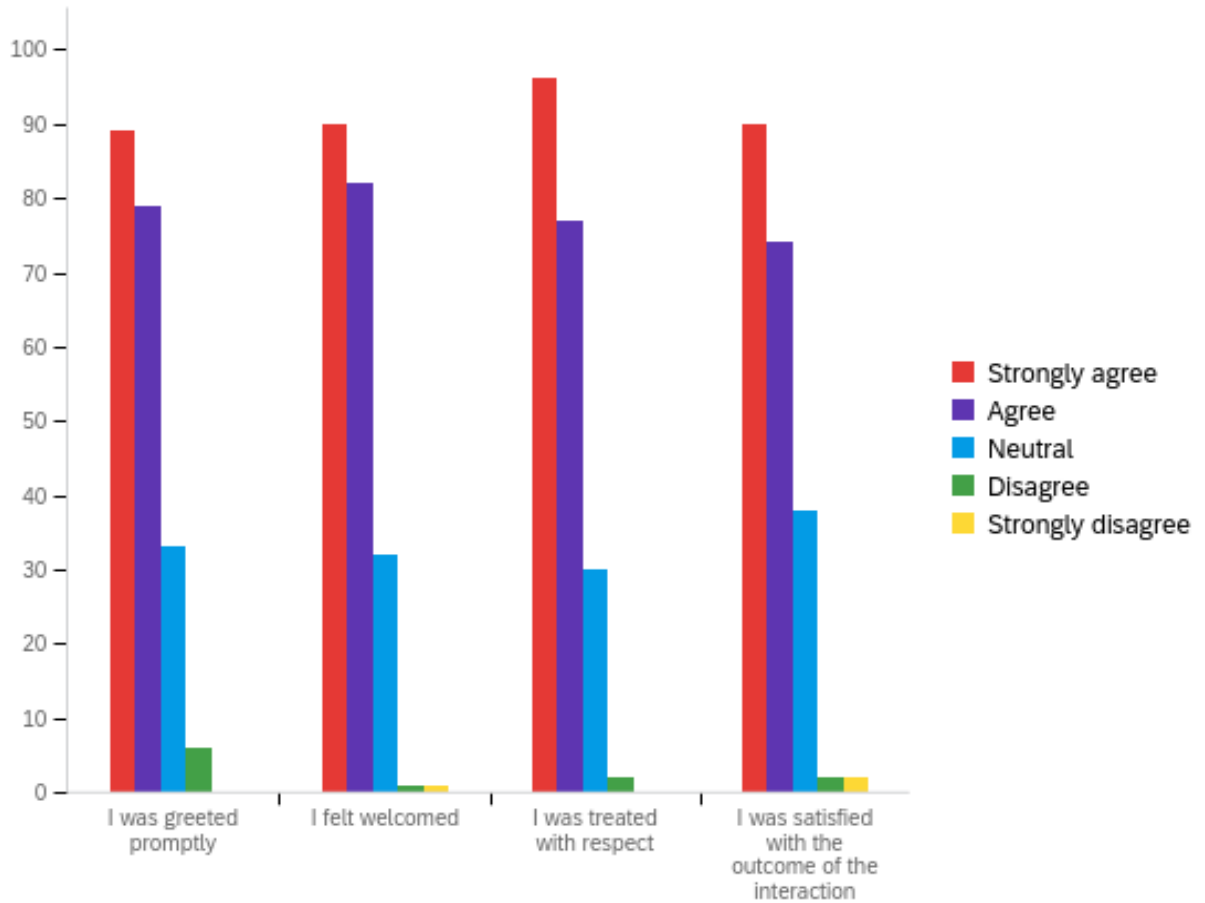
Student Academic Success

In the past year, about how many times have you had contact with Student Academic Success?



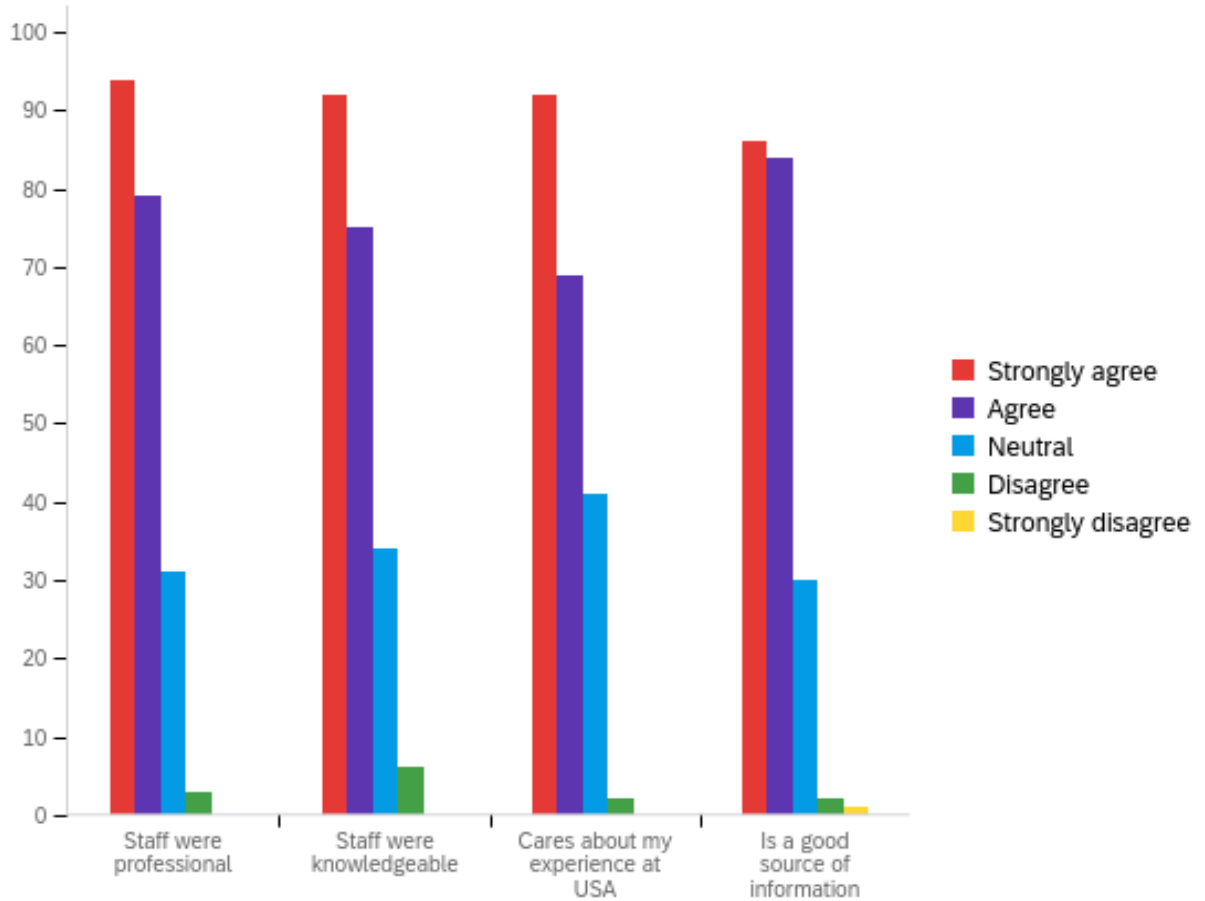
#	Answer	%	Count
1	1 - 5	89.52%	188
2	6 - 10	7.62%	16
3	11 - 15	0.48%	1
4	16 - 20	1.43%	3
5	More than 20	0.95%	2
	Total	100%	210

To what extent do you agree with the following statements about your experience with Student Academic Success:



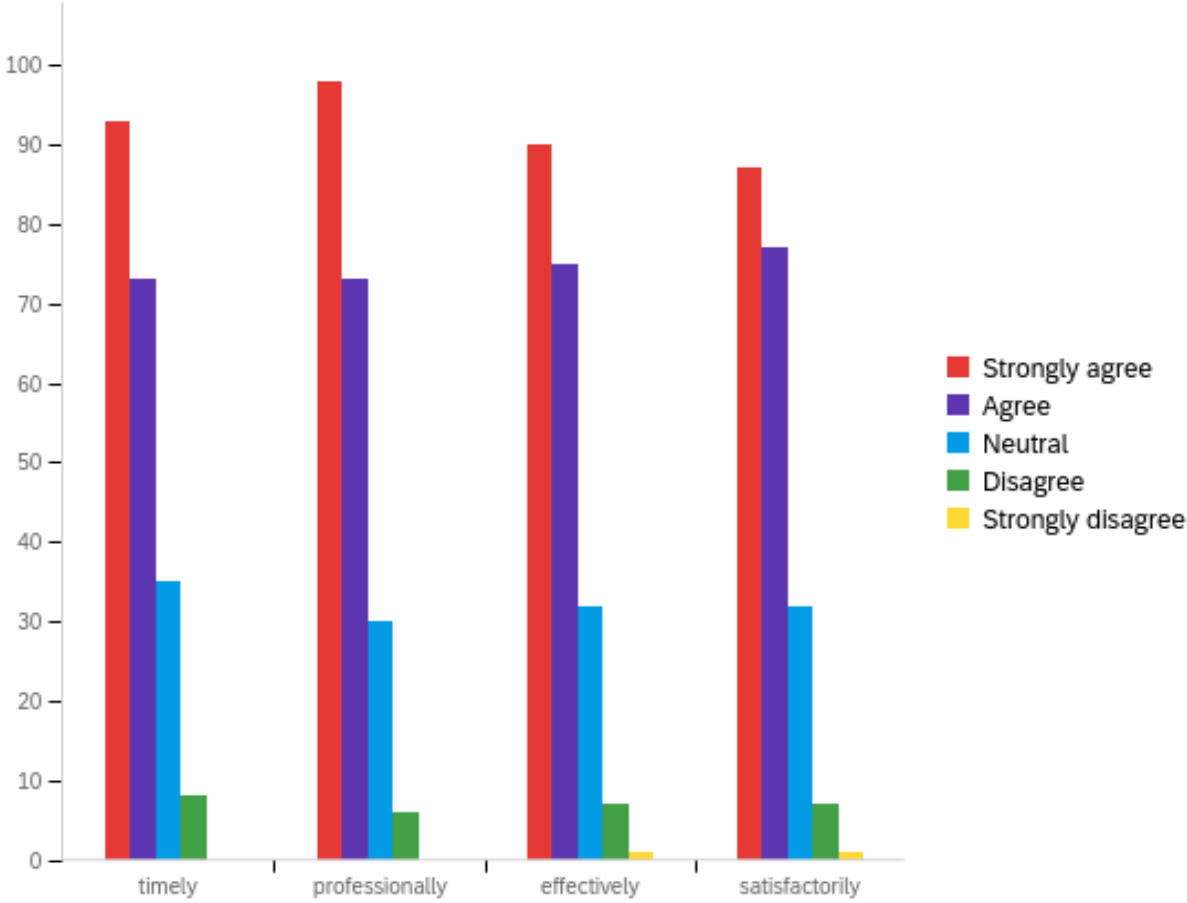
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total					
1	I was greeted promptly	43.00%	89	38.16%	79	15.94%	33	2.90%	6	0.00%	0	207
2	I felt welcomed	43.69%	90	39.81%	82	15.53%	32	0.49%	1	0.49%	1	206
3	I was treated with respect	46.83%	96	37.56%	77	14.63%	30	0.98%	2	0.00%	0	205
4	I was satisfied with the outcome of the interaction	43.69%	90	35.92%	74	18.45%	38	0.97%	2	0.97%	2	206

To what extent do you agree with the following statements about Student Academic Success:



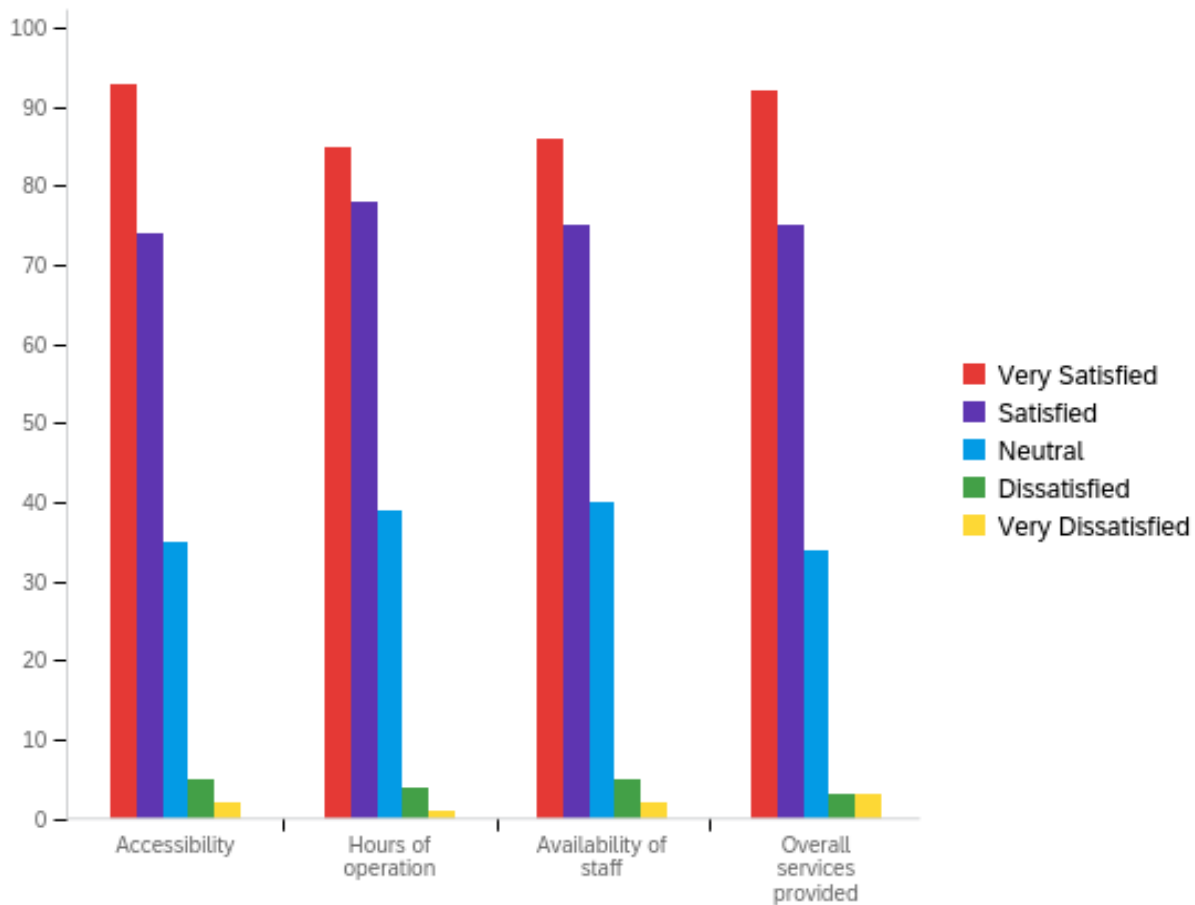
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total					
1	Staff were professional	45.41%	94	38.16%	79	14.98%	31	1.45%	3	0.00%	0	207
2	Staff were knowledgeable	44.44%	92	36.23%	75	16.43%	34	2.90%	6	0.00%	0	207
3	Cares about my experience at USA	45.10%	92	33.82%	69	20.10%	41	0.98%	2	0.00%	0	204
4	Is a good source of information	42.36%	86	41.38%	84	14.78%	30	0.99%	2	0.49%	1	203

Do you feel that Student Academic Success meets to your needs...



#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	timely	44.50%	93	34.93%	73	16.75%	35	3.83%	8	0.00%	0	209
2	professionally	47.34%	98	35.27%	73	14.49%	30	2.90%	6	0.00%	0	207
3	effectively	43.90%	90	36.59%	75	15.61%	32	3.41%	7	0.49%	1	205
4	satisfactorily	42.65%	87	37.75%	77	15.69%	32	3.43%	7	0.49%	1	204

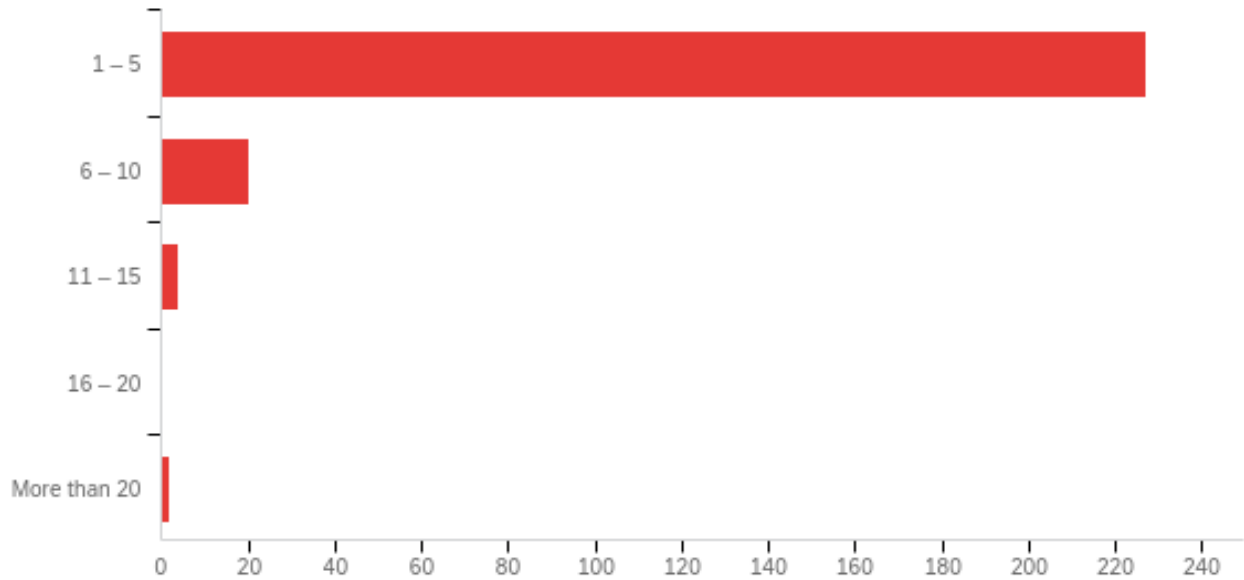
How satisfied are you with the following items related to Student Academic Success:



#	Question	Very Satisfied		Satisfied		Neutral		Dissatisfied		Very Dissatisfied		Total
1	Accessibility	44.50%	93	35.41%	74	16.75%	35	2.39%	5	0.96%	2	209
2	Hours of operation	41.06%	85	37.68%	78	18.84%	39	1.93%	4	0.48%	1	207
3	Availability of staff	41.35%	86	36.06%	75	19.23%	40	2.40%	5	0.96%	2	208
4	Overall services provided	44.44%	92	36.23%	75	16.43%	34	1.45%	3	1.45%	3	207

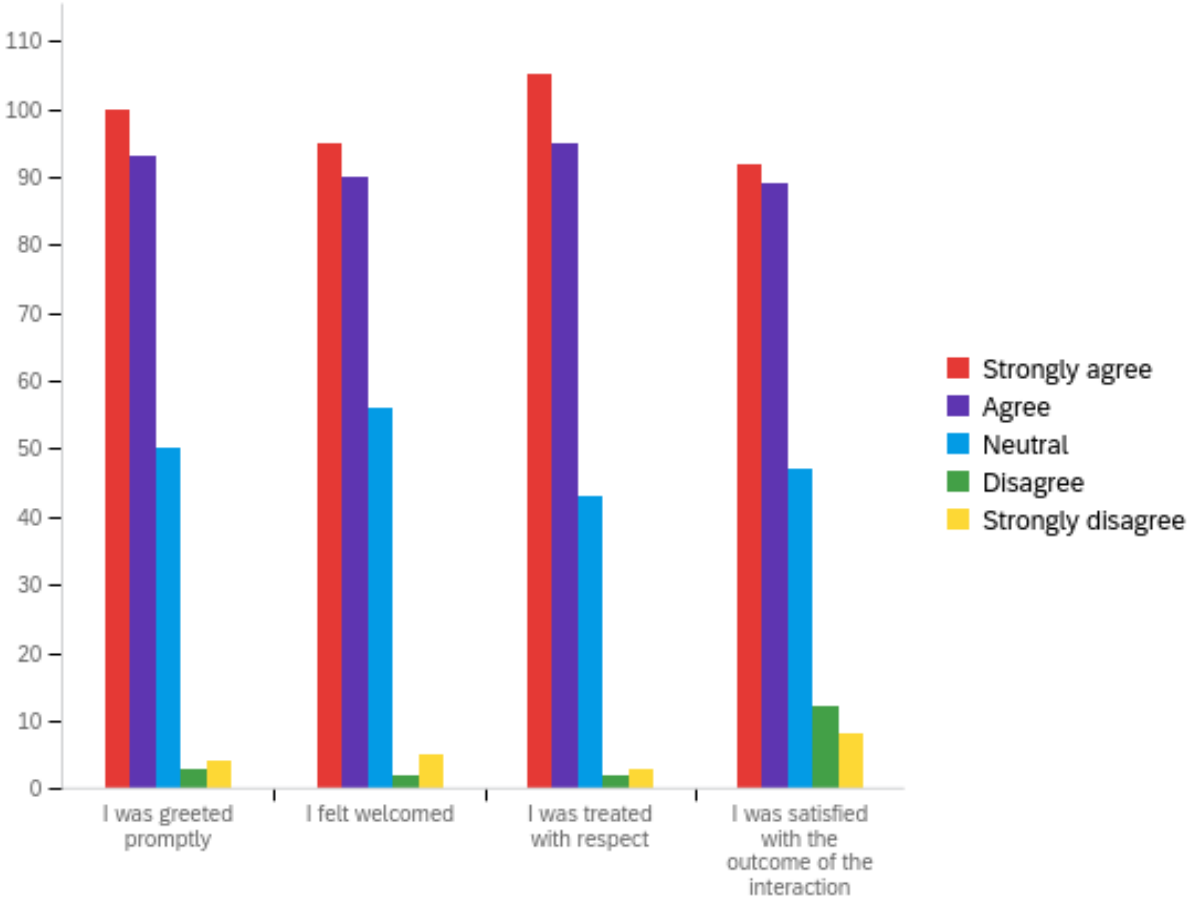
Scholarship Services

In the past year, about how many times have you had contact with *Scholarship Services*?



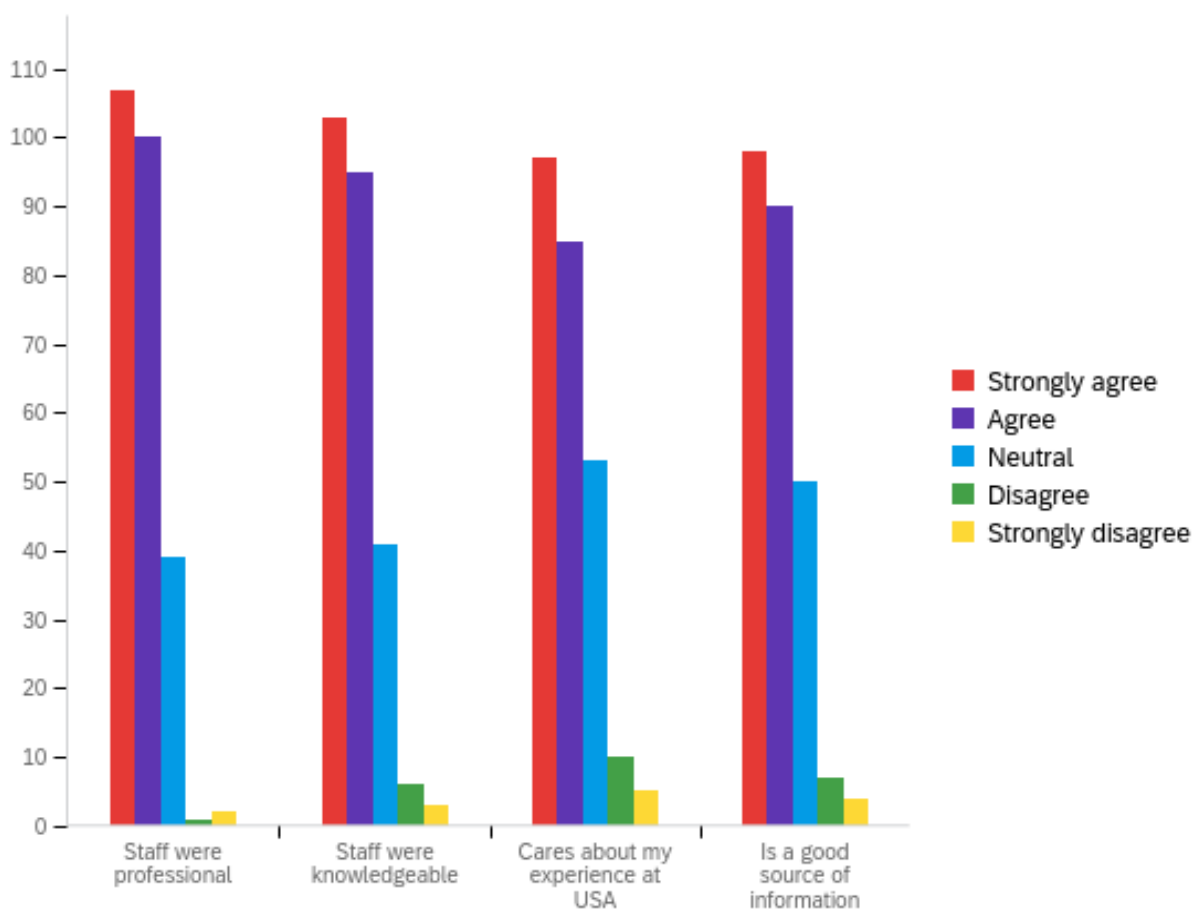
#	Answer	%	Count
1	1 - 5	89.72%	227
2	6 - 10	7.91%	20
3	11 - 15	1.58%	4
4	16 - 20	0.00%	0
5	More than 20	0.79%	2
	Total	100%	253

To what extent do you agree with the following statements about your experience with Scholarship Services:



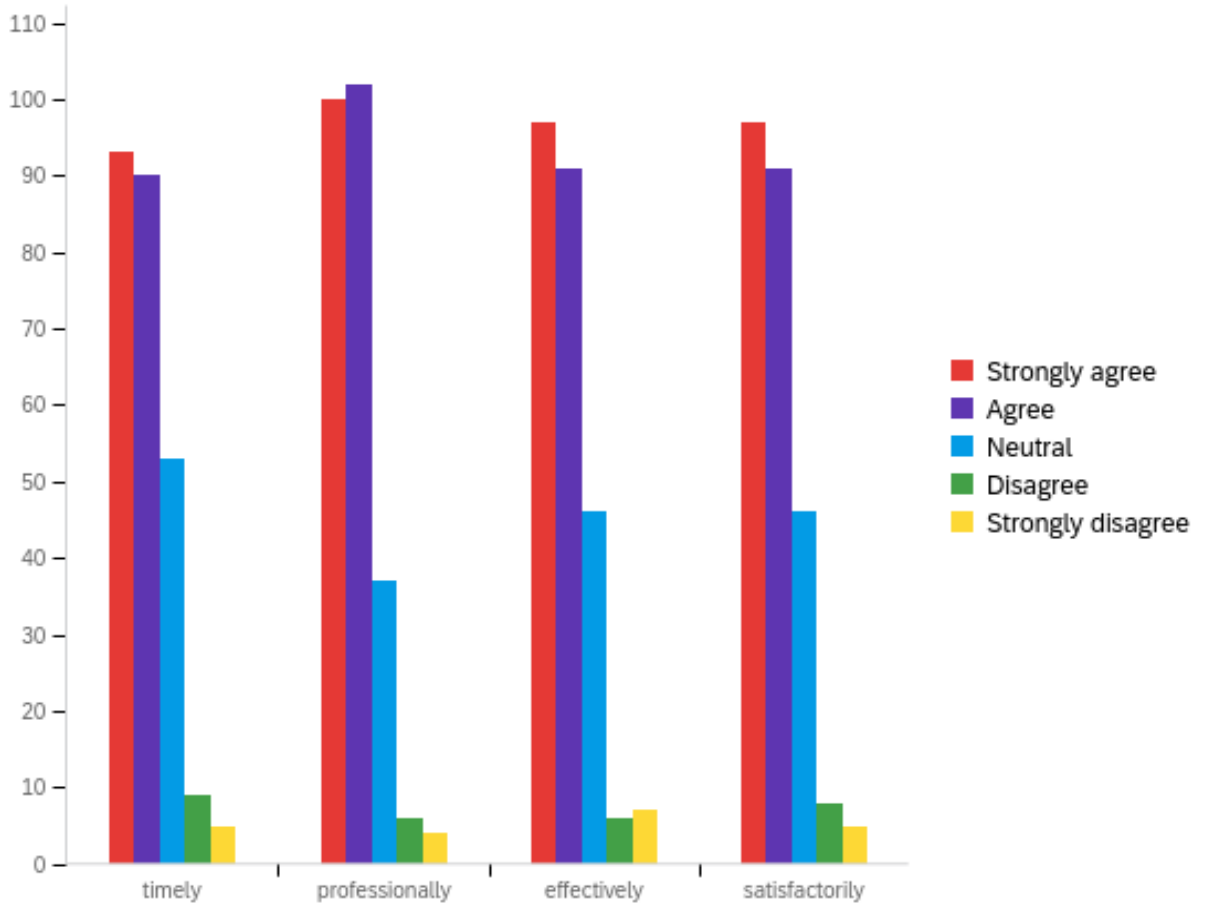
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total					
1	I was greeted promptly	40.00%	100	37.20%	93	20.00%	50	1.20%	3	1.60%	4	250
2	I felt welcomed	38.31%	95	36.29%	90	22.58%	56	0.81%	2	2.02%	5	248
3	I was treated with respect	42.34%	105	38.31%	95	17.34%	43	0.81%	2	1.21%	3	248
4	I was satisfied with the outcome of the interaction	37.10%	92	35.89%	89	18.95%	47	4.84%	12	3.23%	8	248

To what extent do you agree with the following statements about Scholarship Services:



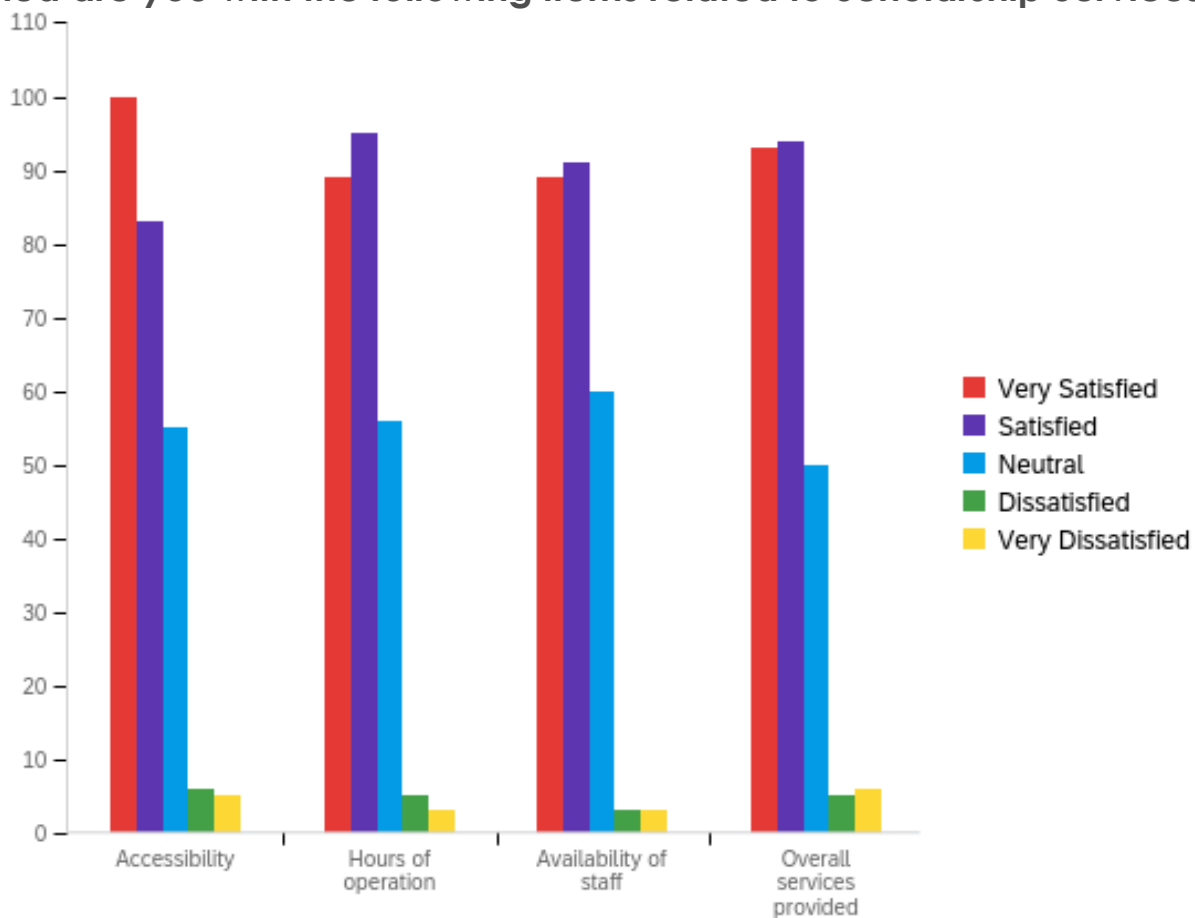
#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	Staff were professional	42.97%	107	40.16%	100	15.66%	39	0.40%	1	0.80%	2	249
2	Staff were knowledgeable	41.53%	103	38.31%	95	16.53%	41	2.42%	6	1.21%	3	248
3	Cares about my experience at USA	38.80%	97	34.00%	85	21.20%	53	4.00%	10	2.00%	5	250
4	Is a good source of information	39.36%	98	36.14%	90	20.08%	50	2.81%	7	1.61%	4	249

Do you feel that Scholarship Services meets to your needs...



#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	timely	37.20%	93	36.00%	90	21.20%	53	3.60%	9	2.00%	5	250
2	professionally	40.16%	100	40.96%	102	14.86%	37	2.41%	6	1.61%	4	249
3	effectively	39.27%	97	36.84%	91	18.62%	46	2.43%	6	2.83%	7	247
4	satisfactorily	39.27%	97	36.84%	91	18.62%	46	3.24%	8	2.02%	5	247

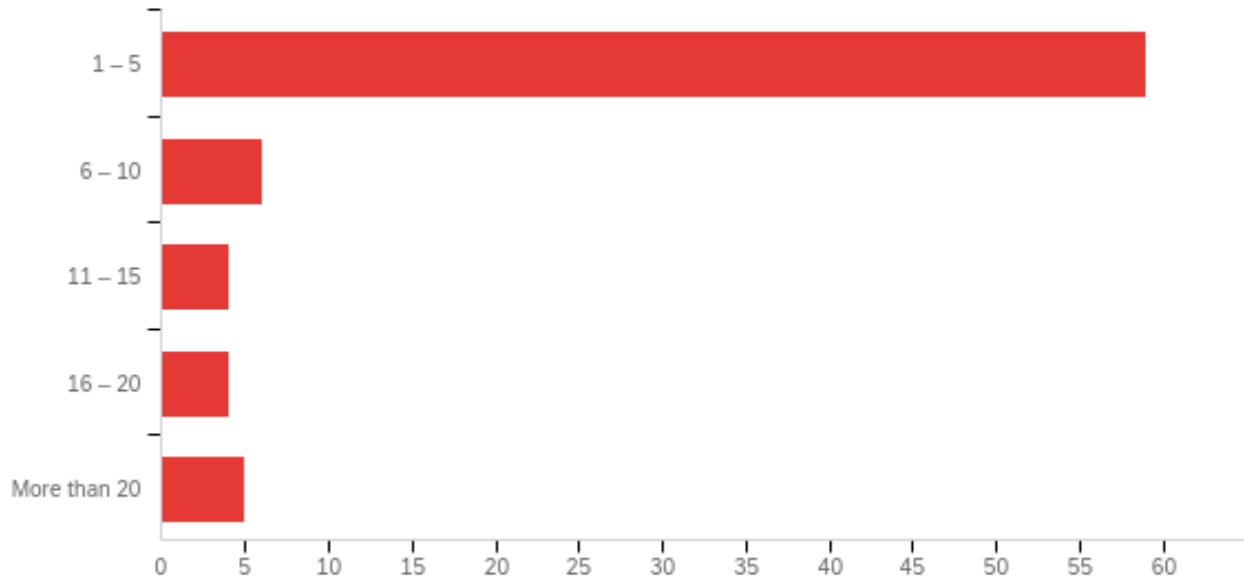
How satisfied are you with the following items related to Scholarship Services:



#	Question	Very Satisfied		Satisfied		Neutral		Dissatisfied		Very Dissatisfied		Total
1	Accessibility	40.16%	100	33.33%	83	22.09%	55	2.41%	6	2.01%	5	249
2	Hours of operation	35.89%	89	38.31%	95	22.58%	56	2.02%	5	1.21%	3	248
3	Availability of staff	36.18%	89	36.99%	91	24.39%	60	1.22%	3	1.22%	3	246
4	Overall services provided	37.50%	93	37.90%	94	20.16%	50	2.02%	5	2.42%	6	248

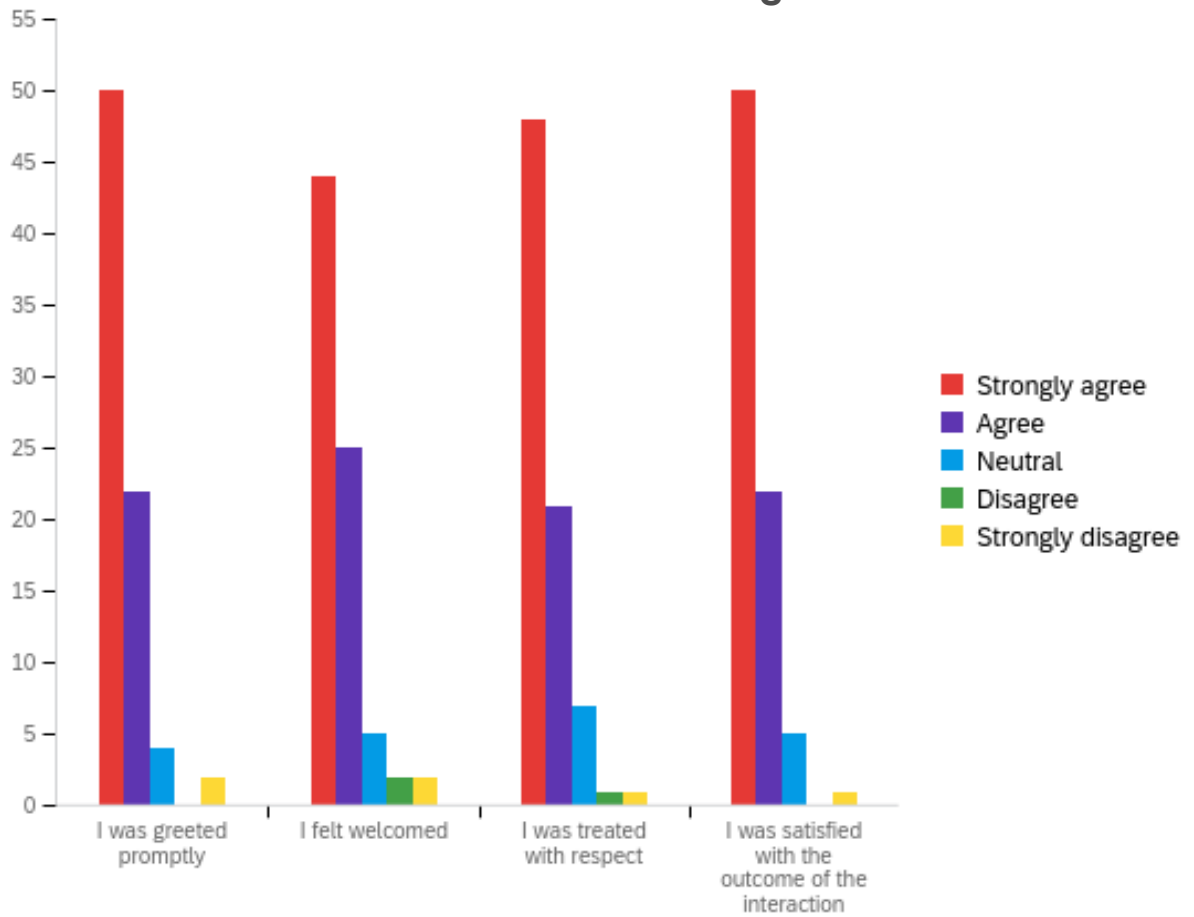
Human Patient Simulation Program

In the past year, about how many times have you had contact with *Human Patient Simulation Program*?



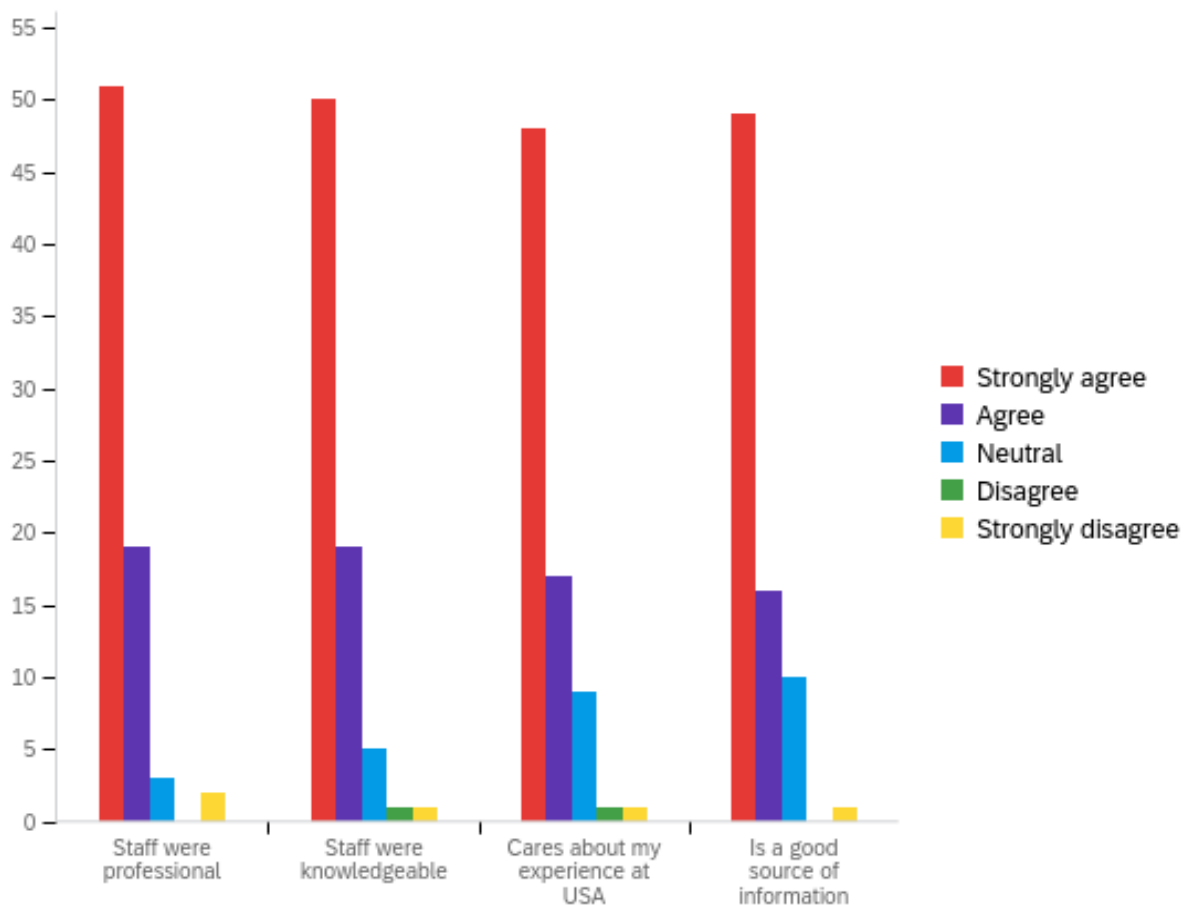
#	Answer	%	Count
1	1 - 5	75.64%	59
2	6 - 10	7.69%	6
3	11 - 15	5.13%	4
4	16 - 20	5.13%	4
5	More than 20	6.41%	5
	Total	100%	78

To what extent do you agree with the following statements about your experience with Human Patient Simulation Program:



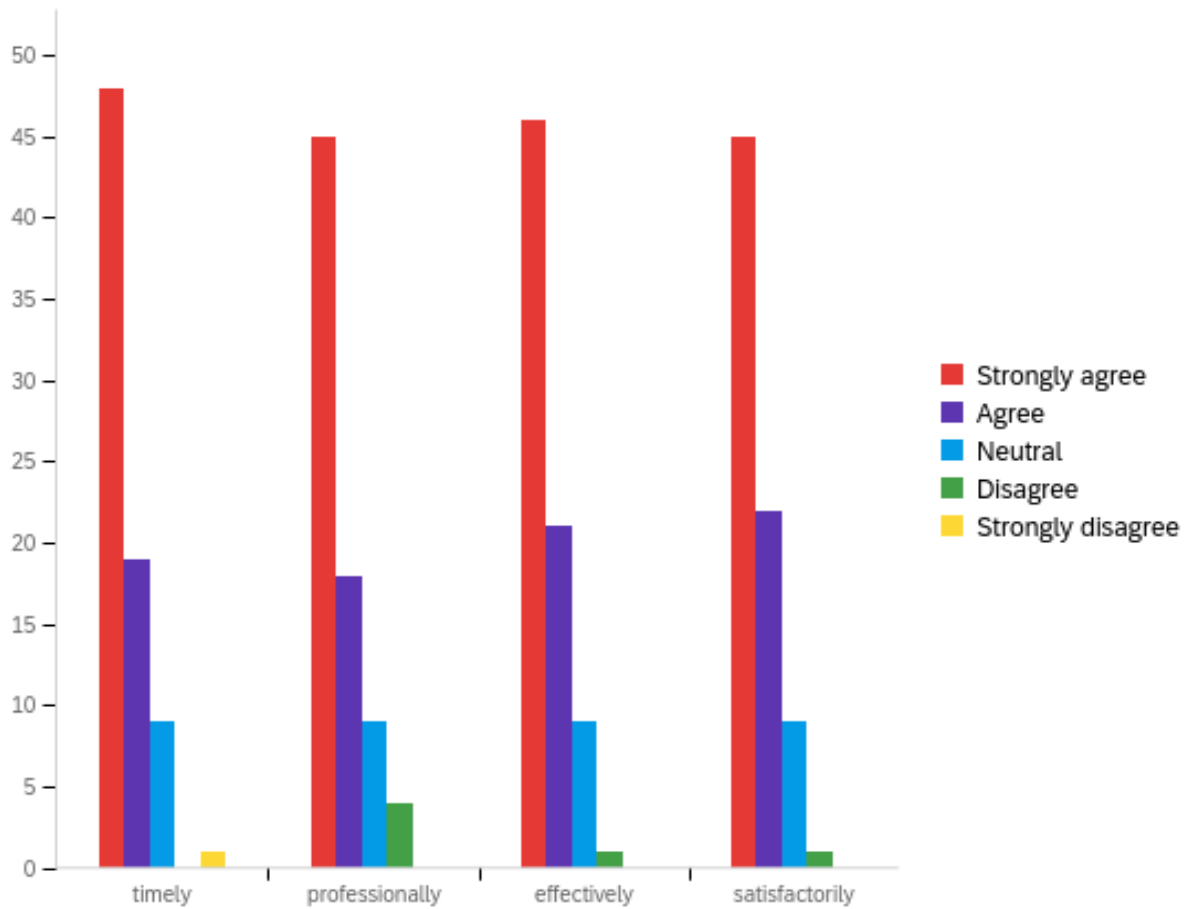
#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	I was greeted promptly	64.10%	50	28.21%	22	5.13%	4	0.00%	0	2.56%	2	78
2	I felt welcomed	56.41%	44	32.05%	25	6.41%	5	2.56%	2	2.56%	2	78
3	I was treated with respect	61.54%	48	26.92%	21	8.97%	7	1.28%	1	1.28%	1	78
4	I was satisfied with the outcome of the interaction	64.10%	50	28.21%	22	6.41%	5	0.00%	0	1.28%	1	78

To what extent do you agree with the following statements about Human Patient Simulation Program:



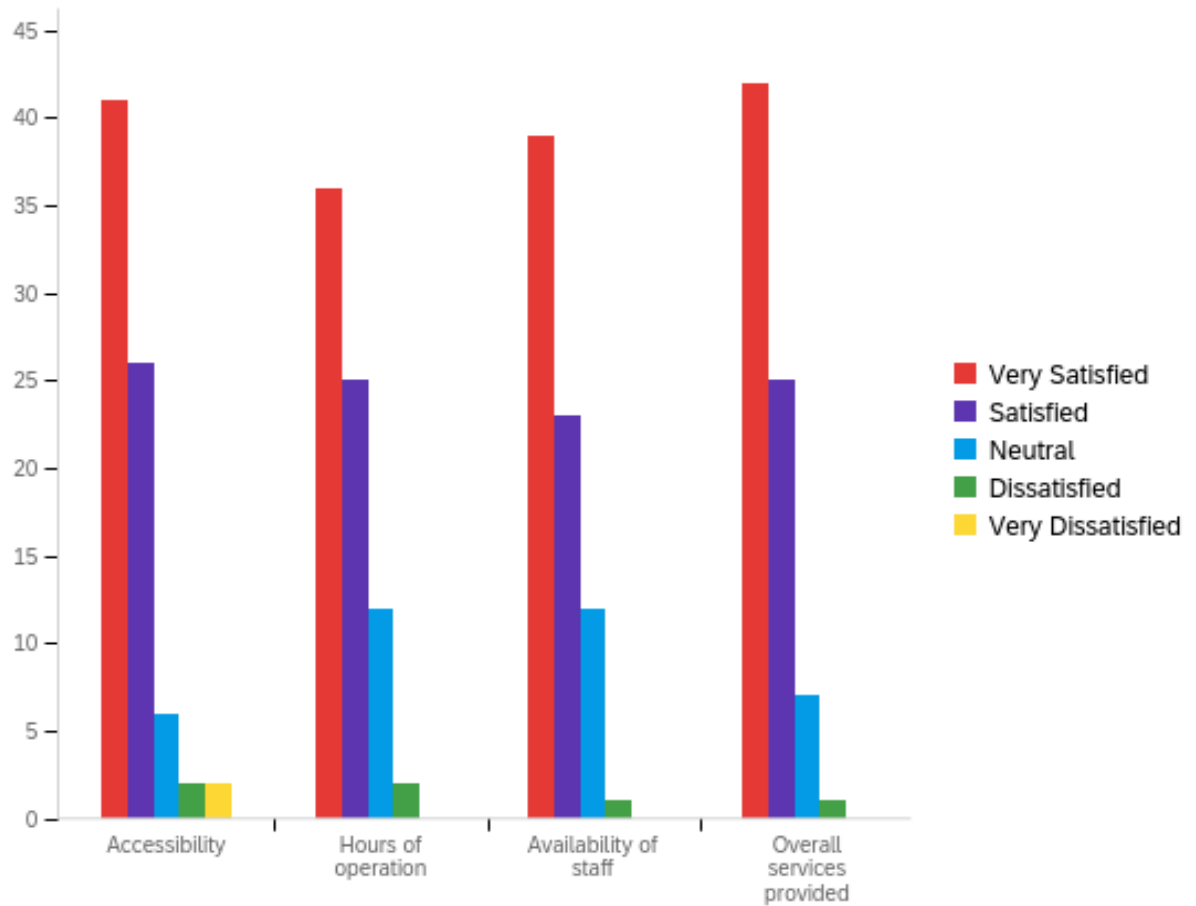
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total					
1	Staff were professional	68.00%	51	25.33%	19	4.00%	3	0.00%	0	2.67%	2	75
2	Staff were knowledgeable	65.79%	50	25.00%	19	6.58%	5	1.32%	1	1.32%	1	76
3	Cares about my experience at USA	63.16%	48	22.37%	17	11.84%	9	1.32%	1	1.32%	1	76
4	Is a good source of information	64.47%	49	21.05%	16	13.16%	10	0.00%	0	1.32%	1	76

Do you feel that Human Patient Simulation Program meets to your needs...



#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	timely	62.34%	48	24.68%	19	11.69%	9	0.00%	0	1.30%	1	77
2	professionally	59.21%	45	23.68%	18	11.84%	9	5.26%	4	0.00%	0	76
3	effectively	59.74%	46	27.27%	21	11.69%	9	1.30%	1	0.00%	0	77
4	satisfactorily	58.44%	45	28.57%	22	11.69%	9	1.30%	1	0.00%	0	77

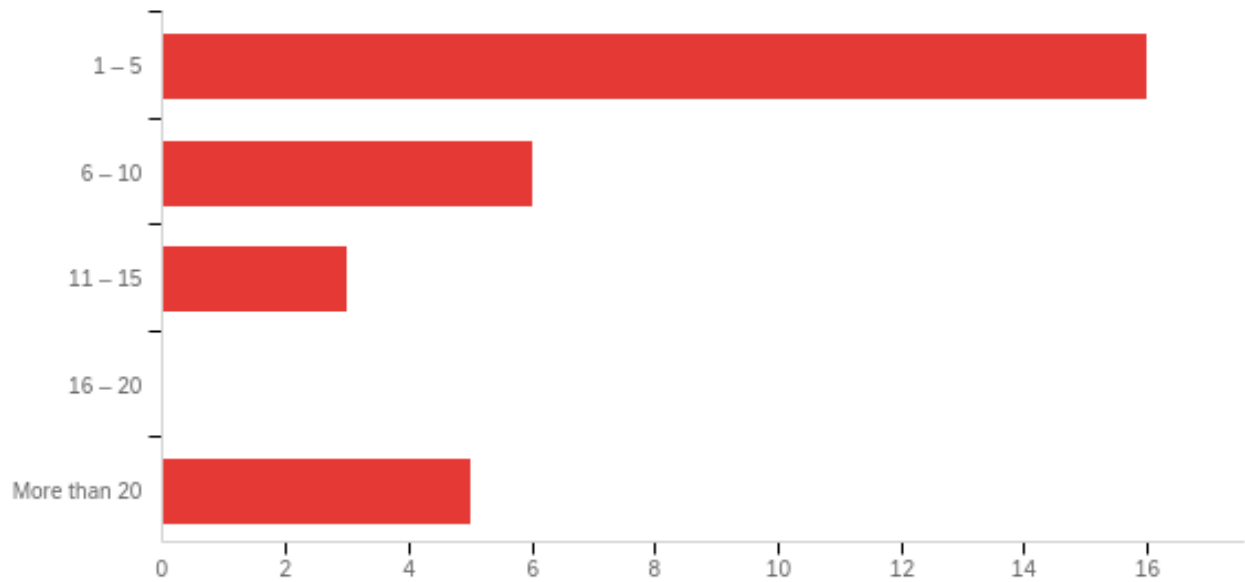
How satisfied are you with the following items related to Human Patient Simulation Program:



#	Question	Very Satisfied		Satisfied		Neutral		Dissatisfied		Very Dissatisfied		Total
1	Accessibility	53.25%	41	33.77%	26	7.79%	6	2.60%	2	2.60%	2	77
2	Hours of operation	48.00%	36	33.33%	25	16.00%	12	2.67%	2	0.00%	0	75
3	Availability of staff	52.00%	39	30.67%	23	16.00%	12	1.33%	1	0.00%	0	75
4	Overall services provided	56.00%	42	33.33%	25	9.33%	7	1.33%	1	0.00%	0	75

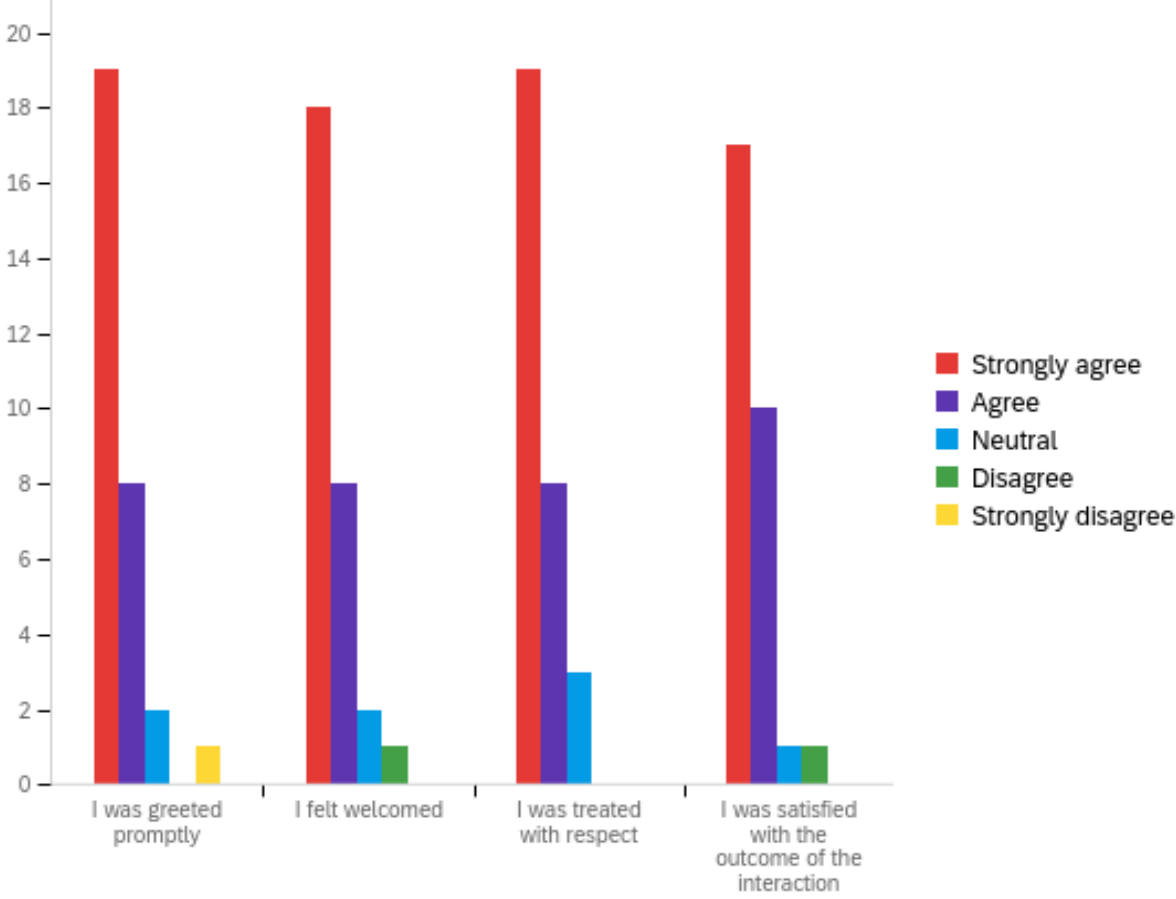
International Education

In the past year, about how many times have you had contact with International Education?



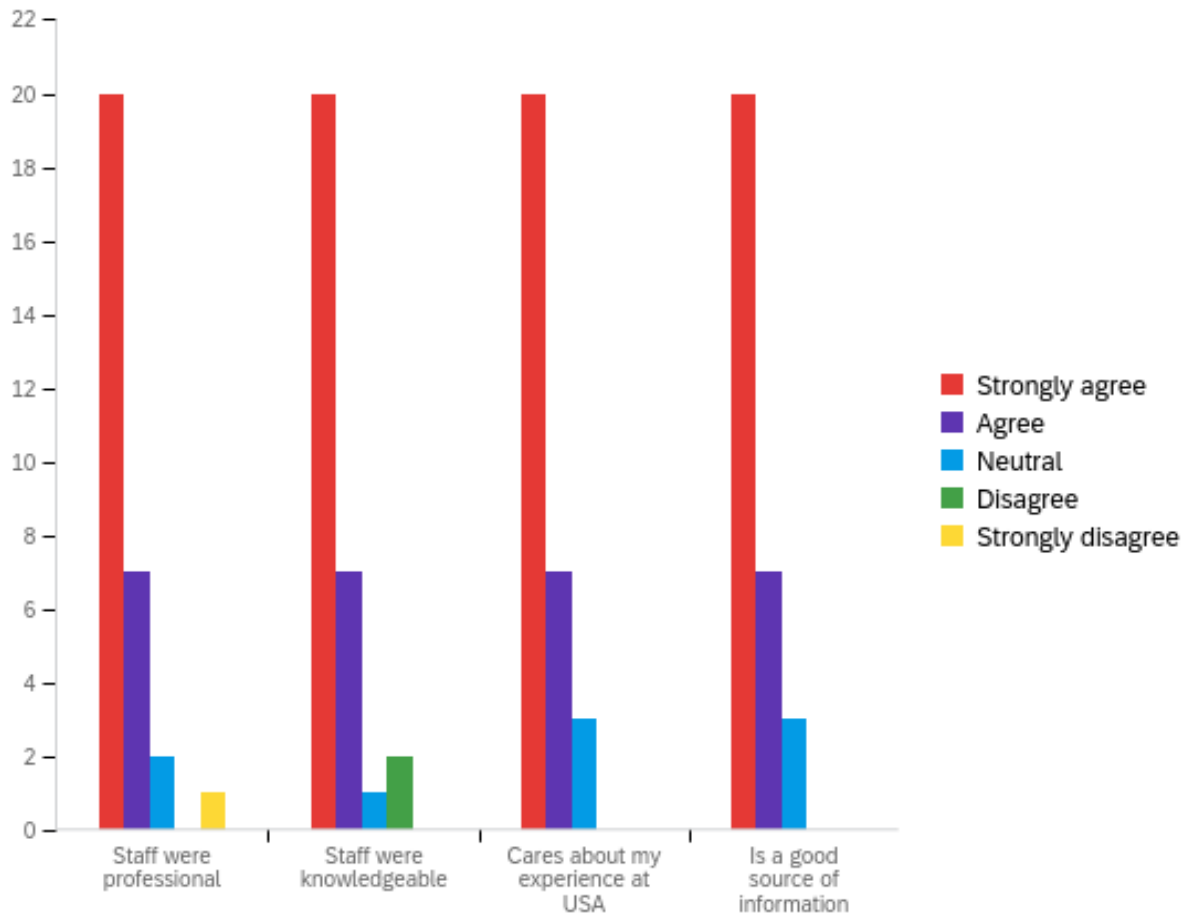
#	Answer	%	Count
1	1 - 5	53.33%	16
2	6 - 10	20.00%	6
3	11 - 15	10.00%	3
4	16 - 20	0.00%	0
5	More than 20	16.67%	5
	Total	100%	30

To what extent do you agree with the following statements about your experience with International Education:



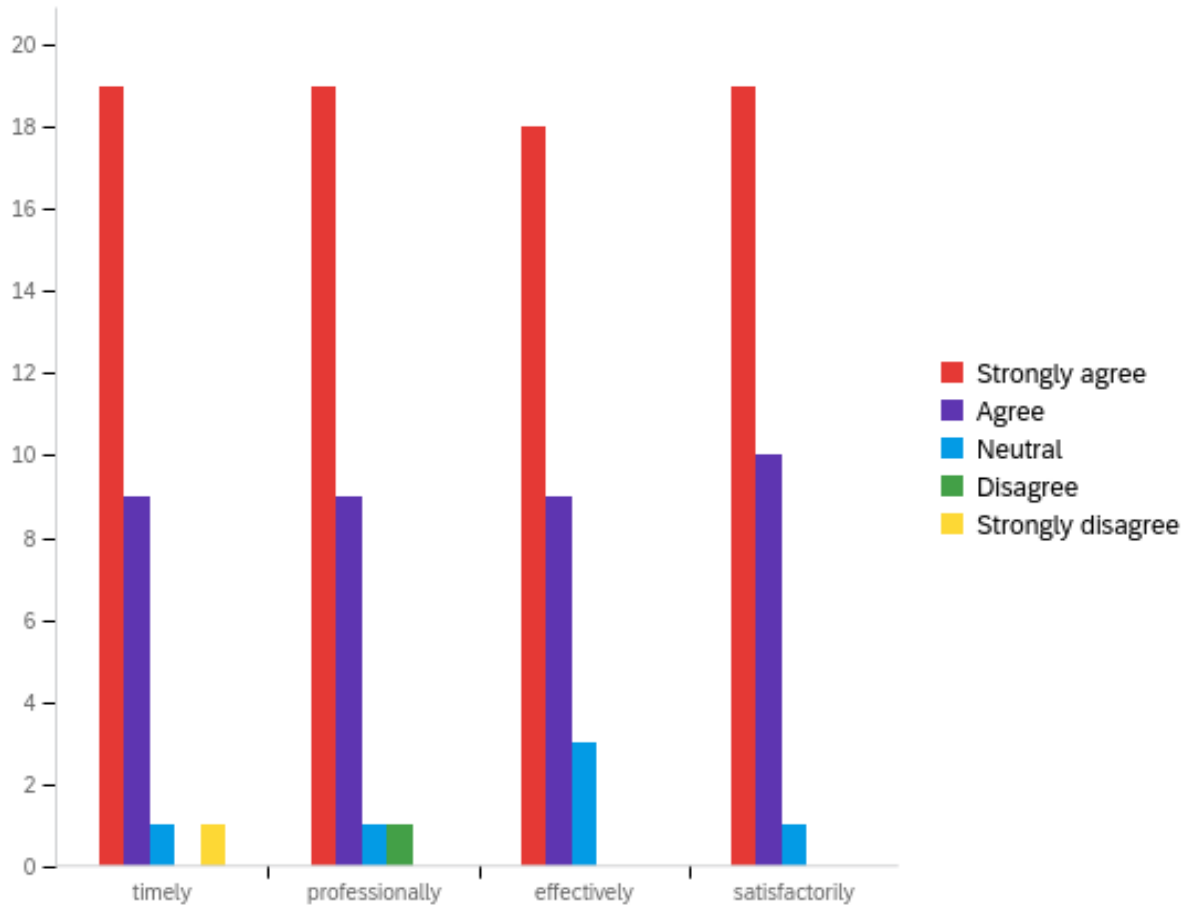
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
1	I was greeted promptly	63.33%	26.67%	6.67%	0.00%	3.33%	30
2	I felt welcomed	62.07%	27.59%	6.90%	3.45%	0.00%	29
3	I was treated with respect	63.33%	26.67%	10.00%	0.00%	0.00%	30
4	I was satisfied with the outcome of the interaction	58.62%	34.48%	3.45%	3.45%	0.00%	29

To what extent do you agree with the following statements about International Education:



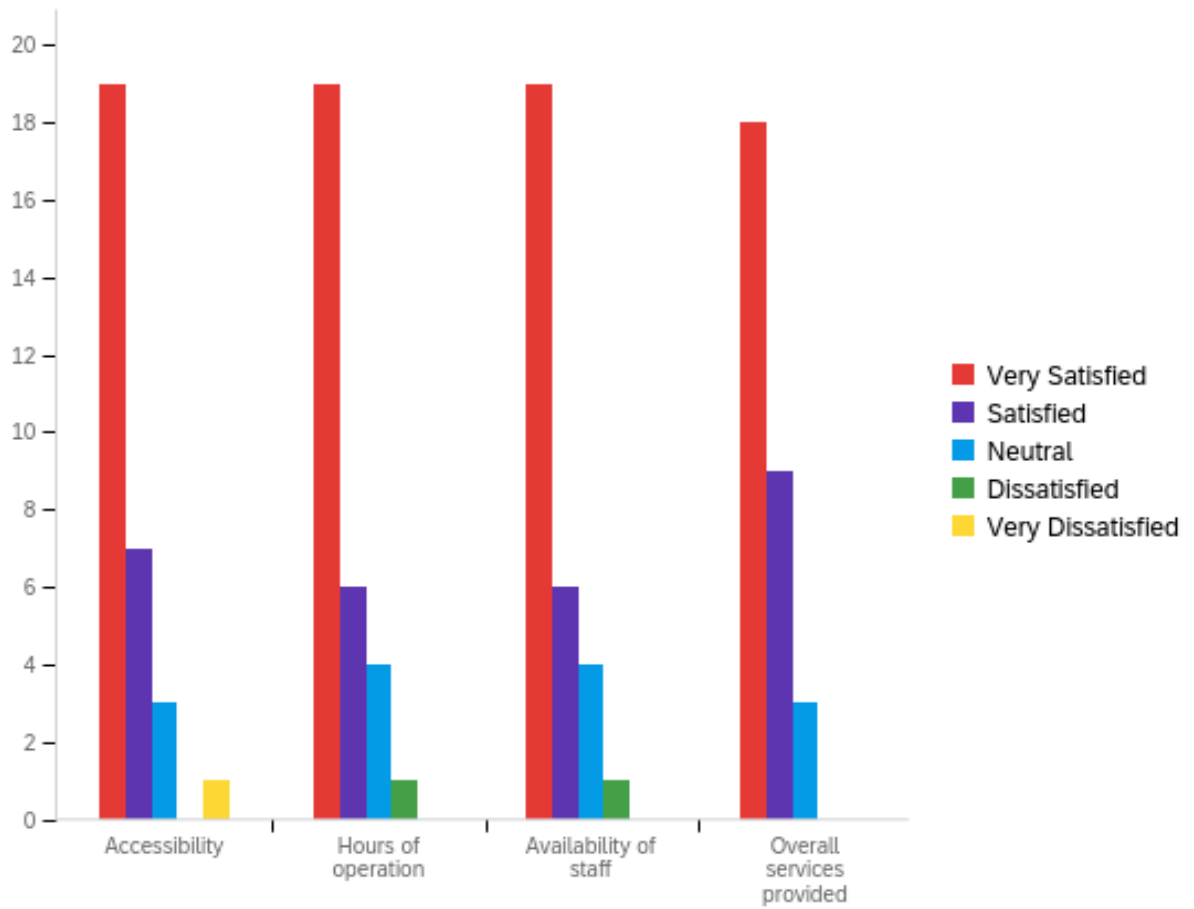
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total					
1	Staff were professional	66.67%	20	23.33%	7	6.67%	2	0.00%	0	3.33%	1	30
2	Staff were knowledgeable	66.67%	20	23.33%	7	3.33%	1	6.67%	2	0.00%	0	30
3	Cares about my experience at USA	66.67%	20	23.33%	7	10.00%	3	0.00%	0	0.00%	0	30
4	Is a good source of information	66.67%	20	23.33%	7	10.00%	3	0.00%	0	0.00%	0	30

Do you feel that International Education meets to your needs...



#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
1	timely	63.33%	30.00%	3.33%	0.00%	3.33%	30
2	professionally	63.33%	30.00%	3.33%	3.33%	0.00%	30
3	effectively	60.00%	30.00%	10.00%	0.00%	0.00%	30
4	satisfactorily	63.33%	33.33%	3.33%	0.00%	0.00%	30

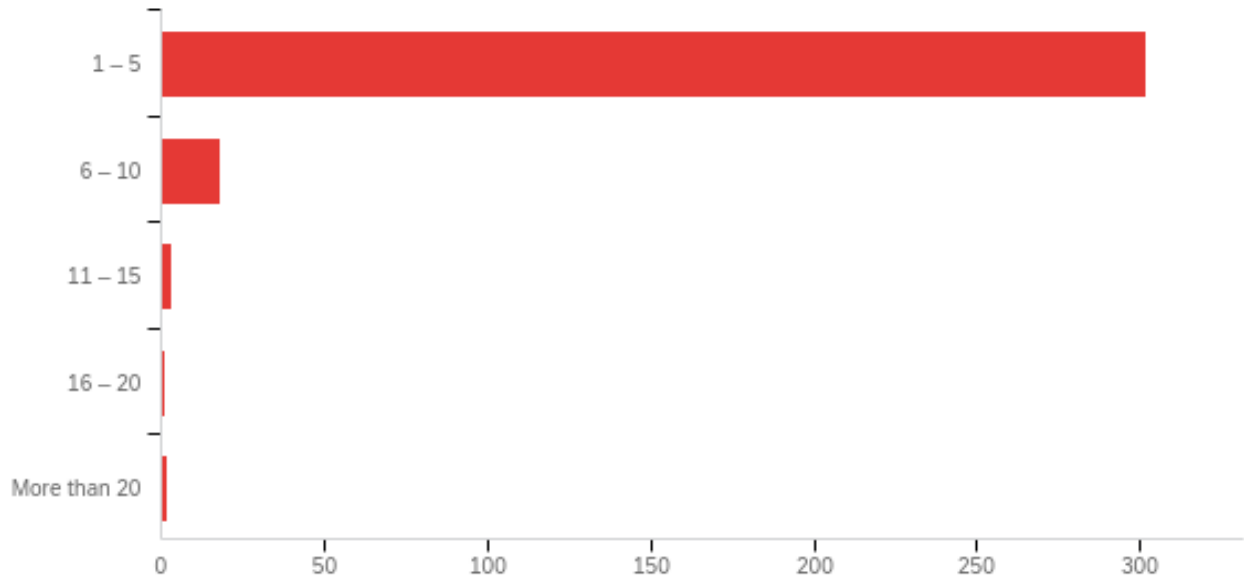
How satisfied are you with the following items related to International Education:



#	Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
1	Accessibility	63.33%	23.33%	10.00%	3.33%	0.00%	30
2	Hours of operation	63.33%	20.00%	13.33%	3.33%	0.00%	30
3	Availability of staff	63.33%	20.00%	13.33%	3.33%	0.00%	30
4	Overall services provided	60.00%	30.00%	10.00%	0.00%	0.00%	30

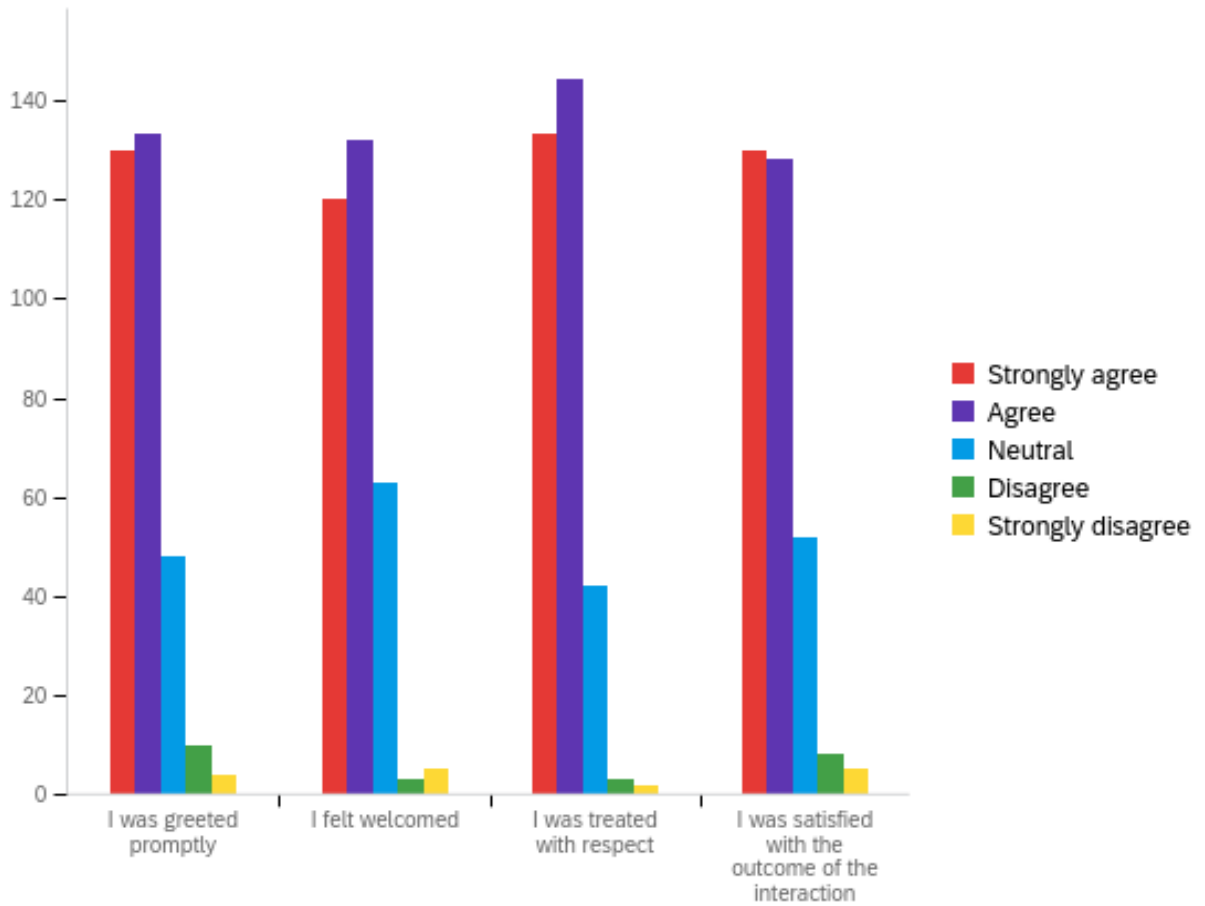
Office of the Registrar

In the past year, about how many times have you had contact with the Office of the Registrar?



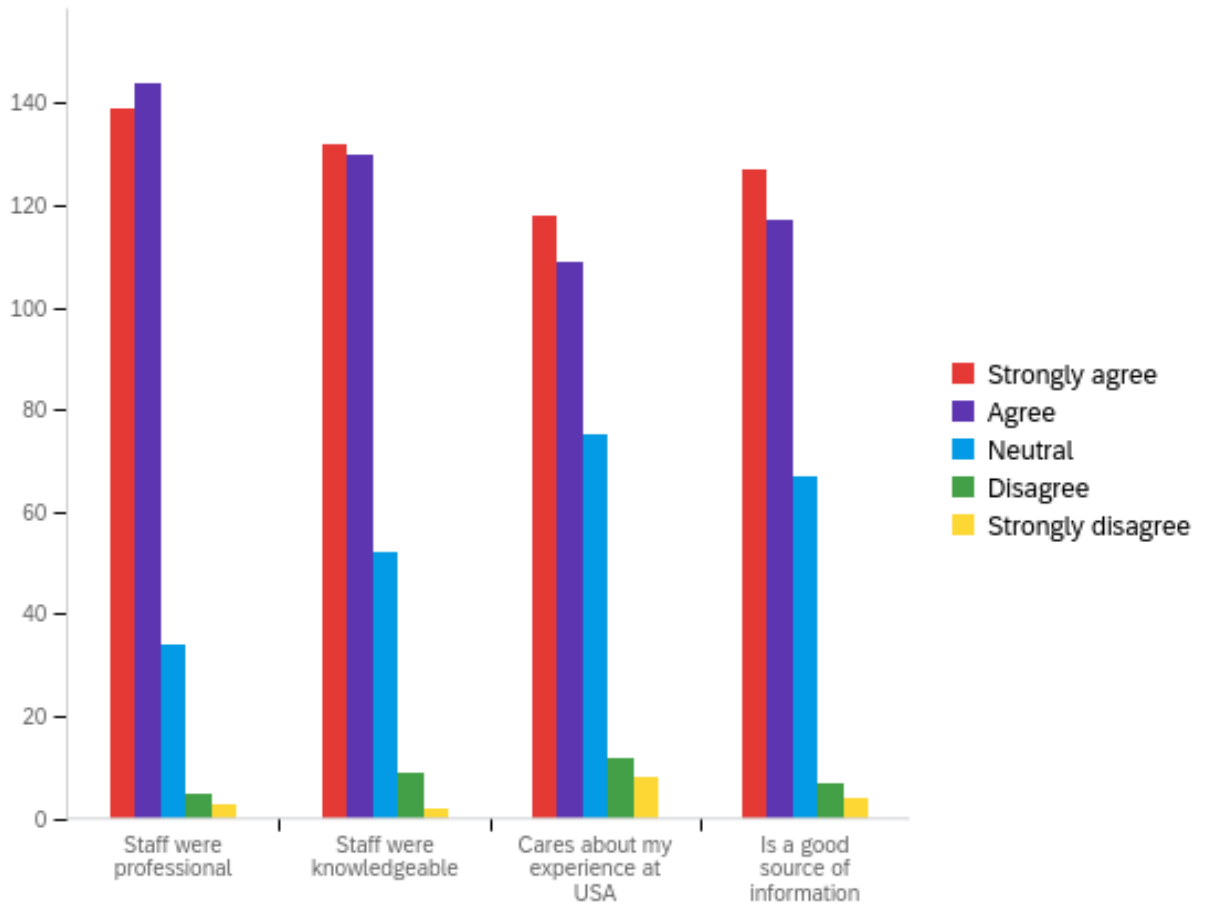
#	Answer	%	Count
1	1 - 5	92.64%	302
2	6 - 10	5.52%	18
3	11 - 15	0.92%	3
4	16 - 20	0.31%	1
5	More than 20	0.61%	2
	Total	100%	326

To what extent do you agree with the following statements about your experience with the Office of the Registrar:



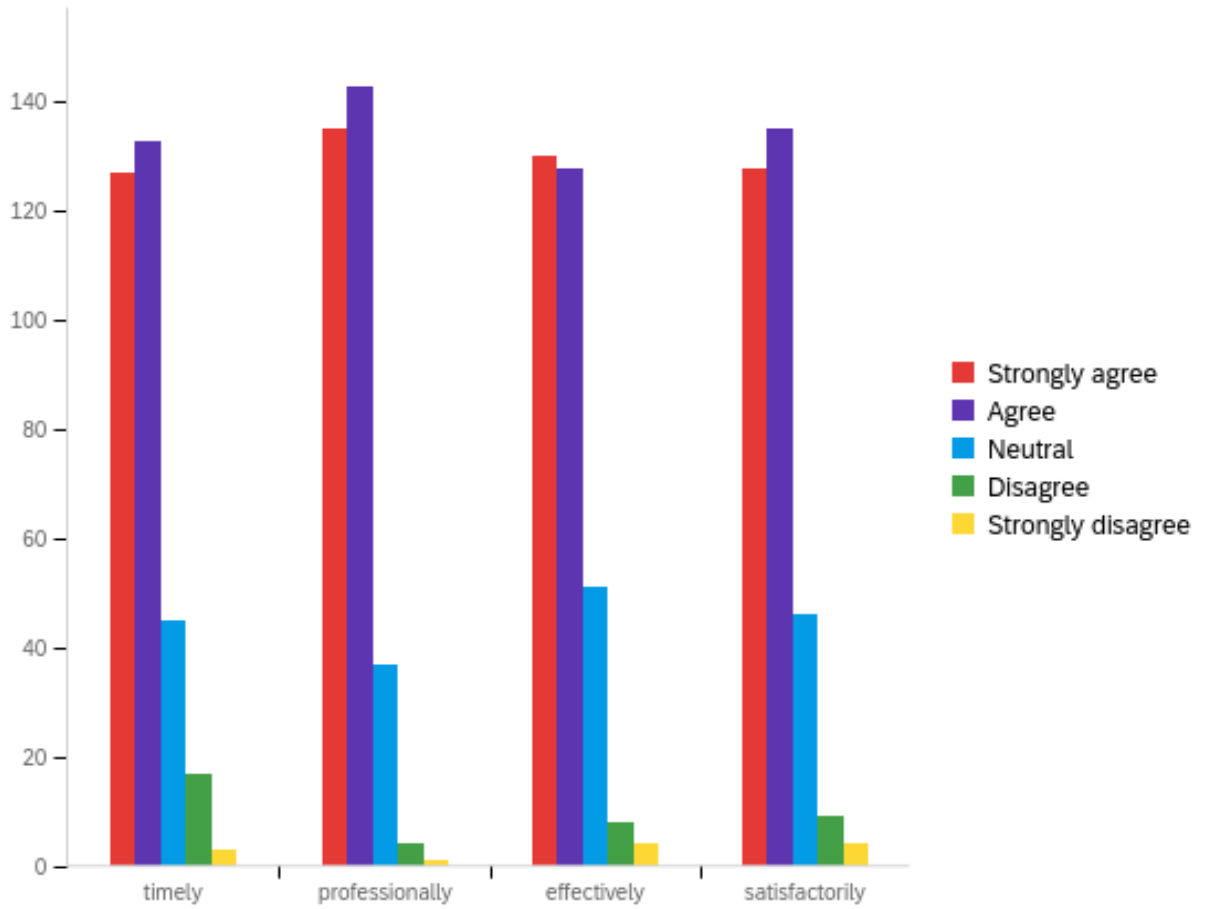
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
1	I was greeted promptly	40.00%	40.92%	14.77%	3.08%	1.23%	325
2	I felt welcomed	37.15%	40.87%	19.50%	0.93%	1.55%	323
3	I was treated with respect	41.05%	44.44%	12.96%	0.93%	0.62%	324
4	I was satisfied with the outcome of the interaction	40.25%	39.63%	16.10%	2.48%	1.55%	323

To what extent do you agree with the following statements about the Office of the Registrar:



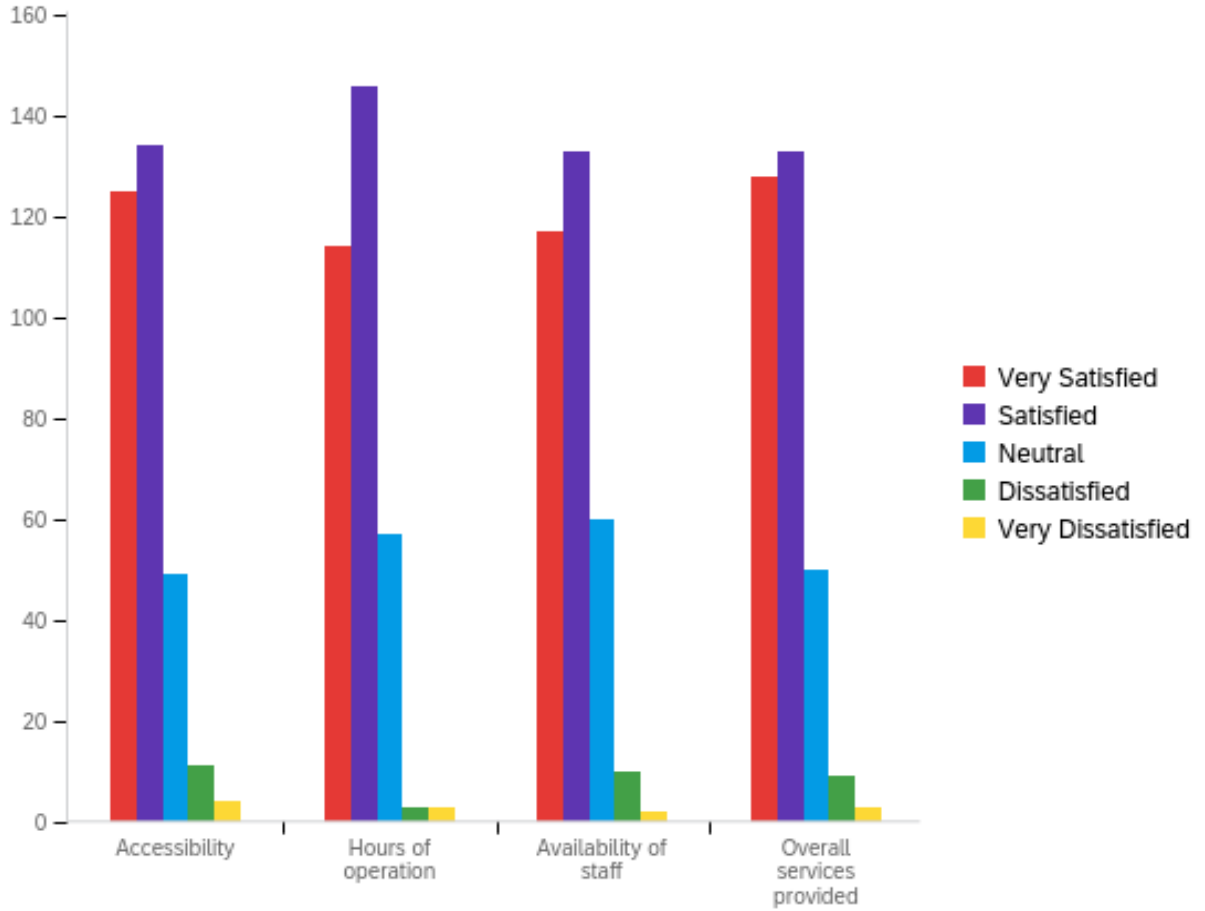
#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	Staff were professional	42.77%	139	44.31%	144	10.46%	34	1.54%	5	0.92%	3	325
2	Staff were knowledgeable	40.62%	132	40.00%	130	16.00%	52	2.77%	9	0.62%	2	325
3	Cares about my experience at USA	36.65%	118	33.85%	109	23.29%	75	3.73%	12	2.48%	8	322
4	Is a good source of information	39.44%	127	36.34%	117	20.81%	67	2.17%	7	1.24%	4	322

Do you feel that the Office of the Registrar meets to your needs...



#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
1	timely	39.08%	40.92%	13.85%	5.23%	0.92%	325
2	professionally	42.19%	44.69%	11.56%	1.25%	0.31%	320
3	effectively	40.50%	39.88%	15.89%	2.49%	1.25%	321
4	satisfactorily	39.75%	41.93%	14.29%	2.80%	1.24%	322

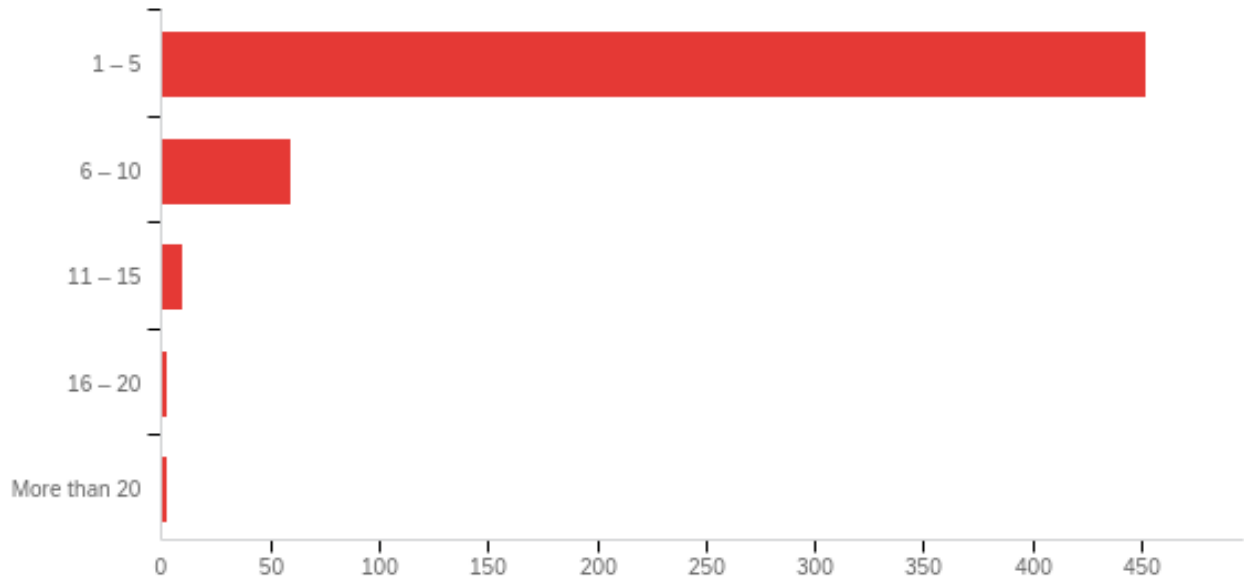
How satisfied are you with the following items related to the Office of the Registrar:



#	Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
1	Accessibility	38.70%	41.49%	15.17%	3.41%	1.24%	323
2	Hours of operation	35.29%	45.20%	17.65%	0.93%	0.93%	323
3	Availability of staff	36.34%	41.30%	18.63%	3.11%	0.62%	322
4	Overall services provided	39.63%	41.18%	15.48%	2.79%	0.93%	323

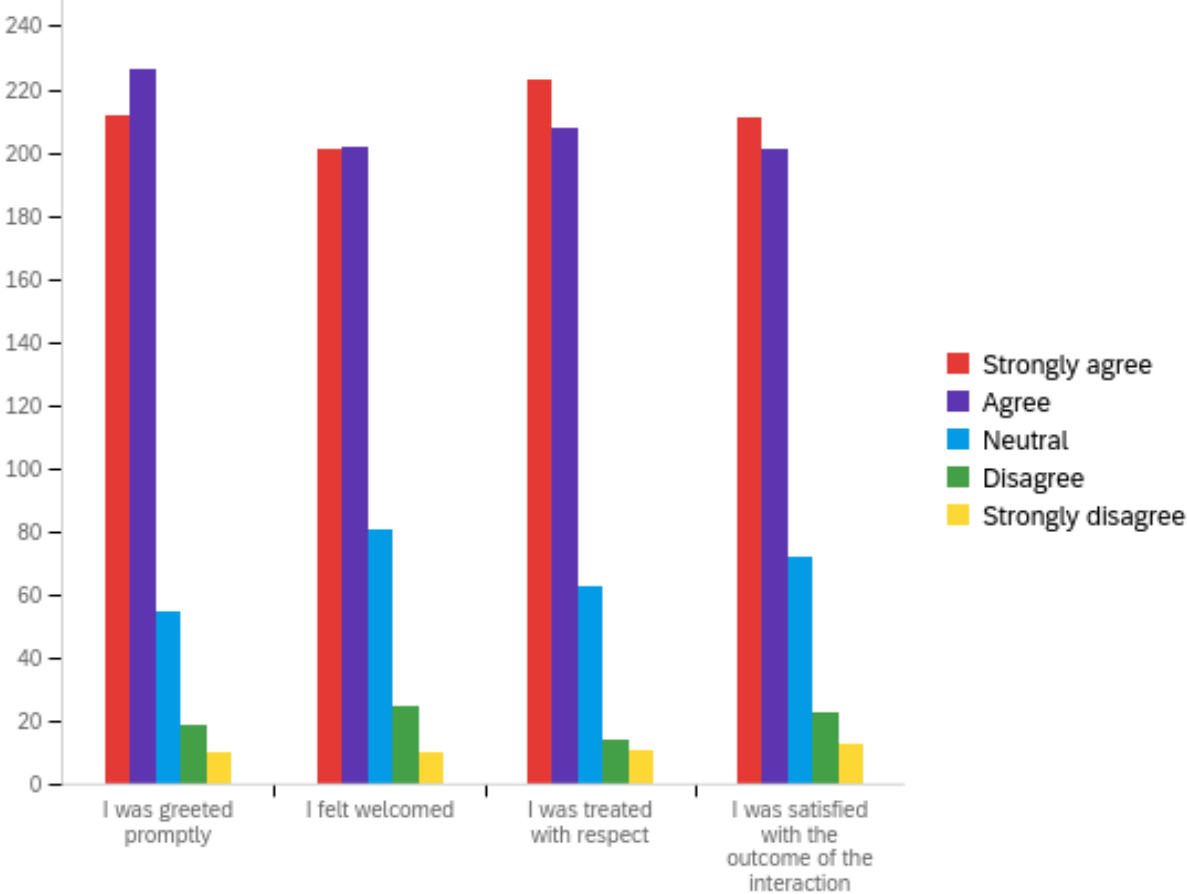
Student Financial Services

In the past year, about how many times have you had contact with Student Financial Services?



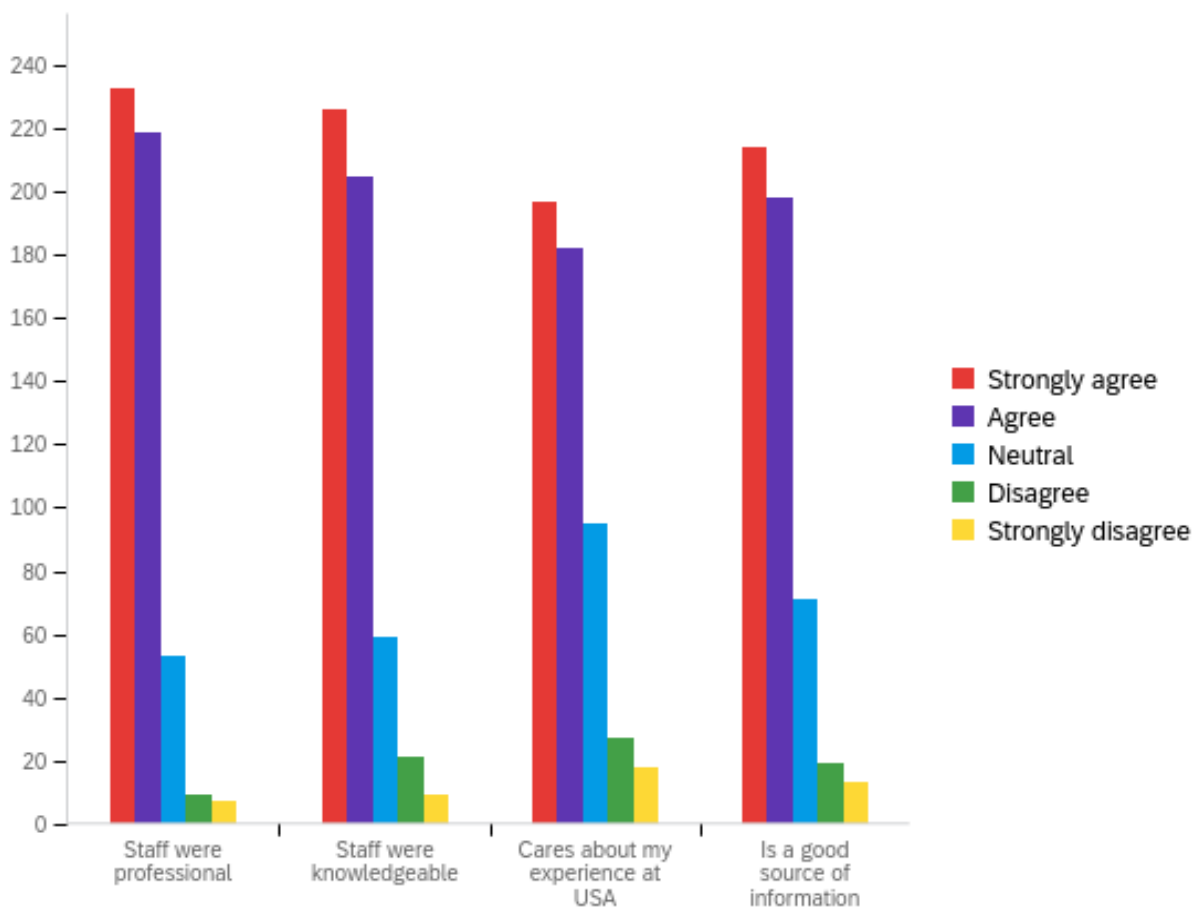
#	Answer	%	Count
1	1 - 5	85.77%	452
2	6 - 10	11.20%	59
3	11 - 15	1.90%	10
4	16 - 20	0.57%	3
5	More than 20	0.57%	3
	Total	100%	527

To what extent do you agree with the following statements about your experience with Student Financial Services:



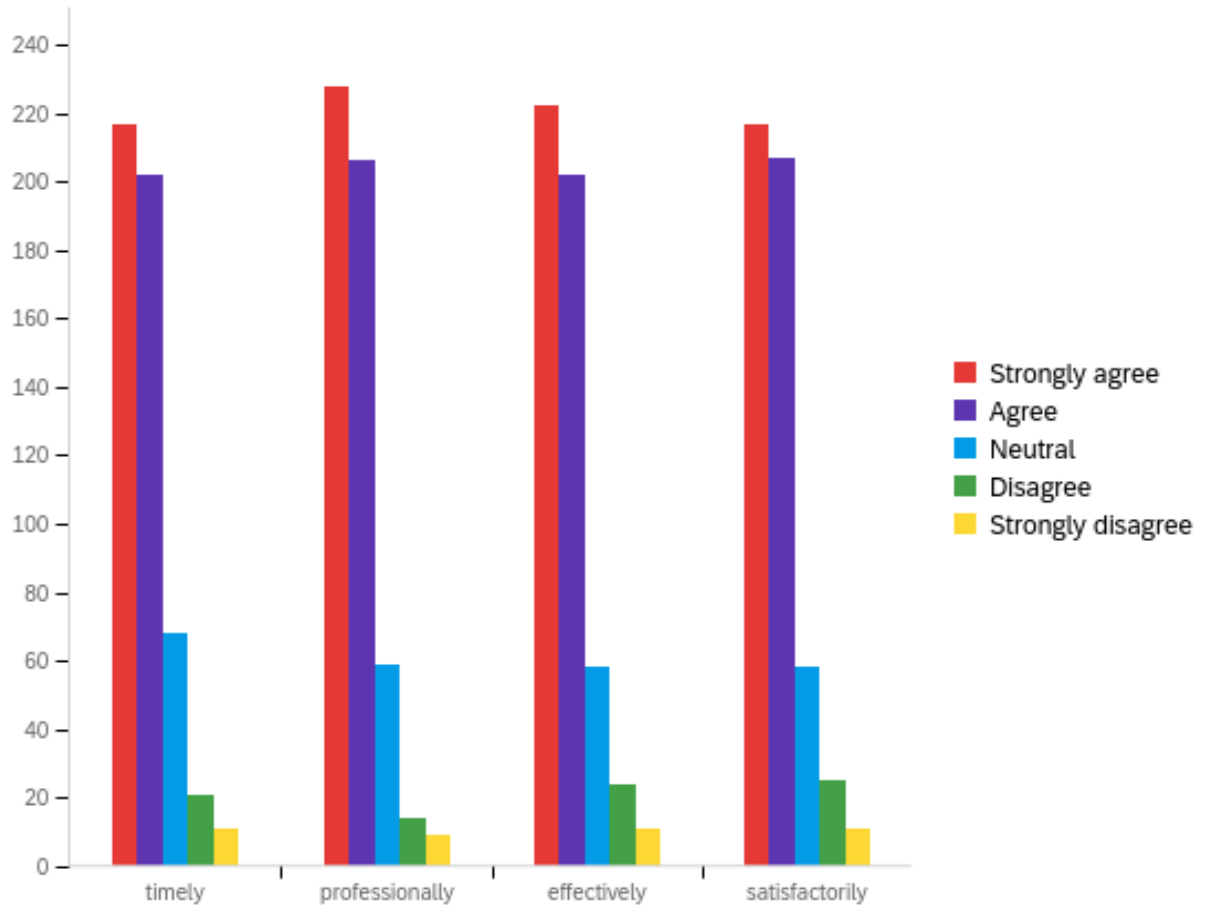
#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	I was greeted promptly	40.61%	212	43.30%	226	10.54%	55	3.64%	19	1.92%	10	522
2	I felt welcomed	38.73%	201	38.92%	202	15.61%	81	4.82%	25	1.93%	10	519
3	I was treated with respect	42.97%	223	40.08%	208	12.14%	63	2.70%	14	2.12%	11	519
4	I was satisfied with the outcome of the interaction	40.58%	211	38.65%	201	13.85%	72	4.42%	23	2.50%	13	520

To what extent do you agree with the following statements about Student Financial Services:



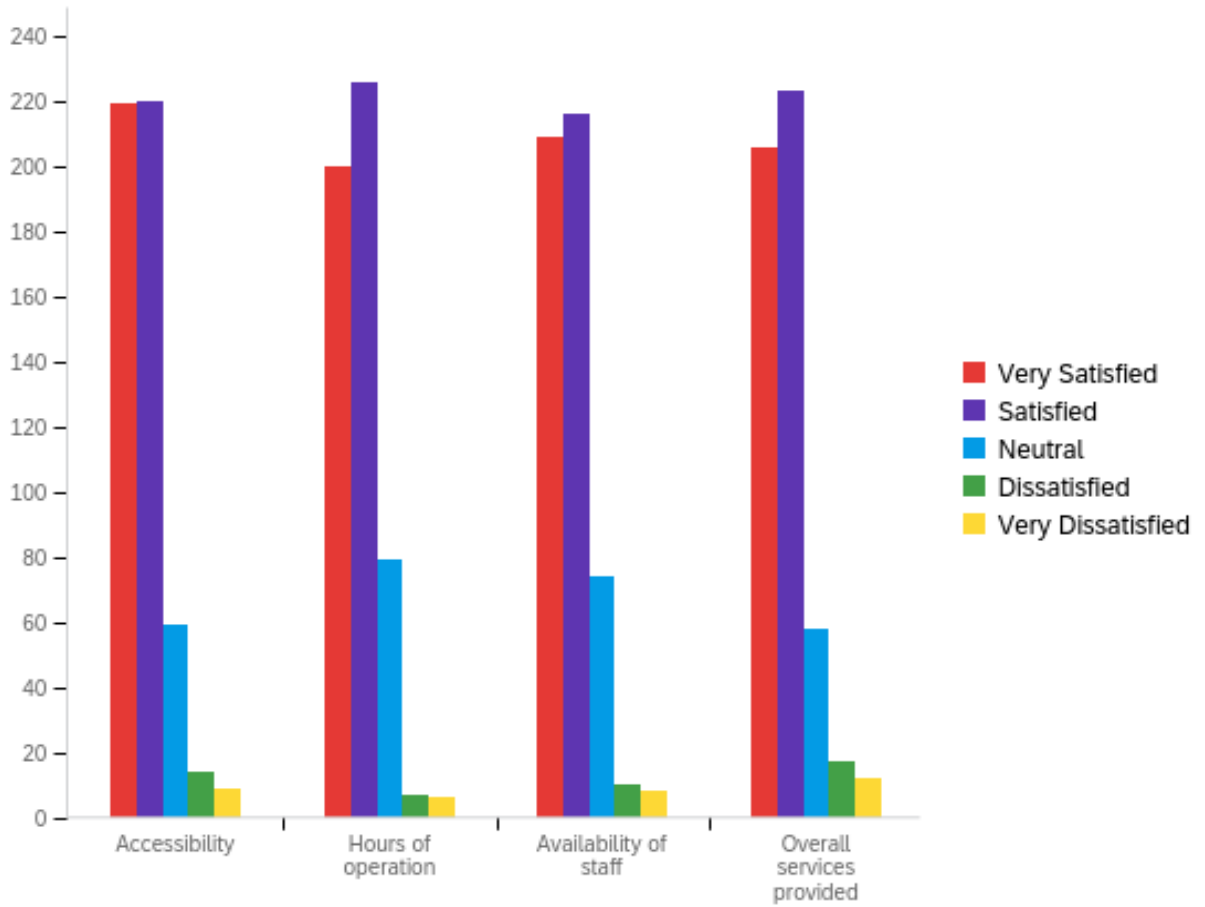
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
1	Staff were professional	44.72%	42.03%	10.17%	1.73%	1.34%	521
2	Staff were knowledgeable	43.46%	39.42%	11.35%	4.04%	1.73%	520
4	Is a good source of information	41.55%	38.45%	13.79%	3.69%	2.52%	515
3	Cares about my experience at USA	37.96%	35.07%	18.30%	5.20%	3.47%	519

Do you feel that Student Financial Services meets to your needs...



#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	timely	41.81%	217	38.92%	202	13.10%	68	4.05%	21	2.12%	11	519
2	professionally	44.19%	228	39.92%	206	11.43%	59	2.71%	14	1.74%	9	516
3	effectively	42.94%	222	39.07%	202	11.22%	58	4.64%	24	2.13%	11	517
4	satisfactorily	41.89%	217	39.96%	207	11.20%	58	4.83%	25	2.12%	11	518

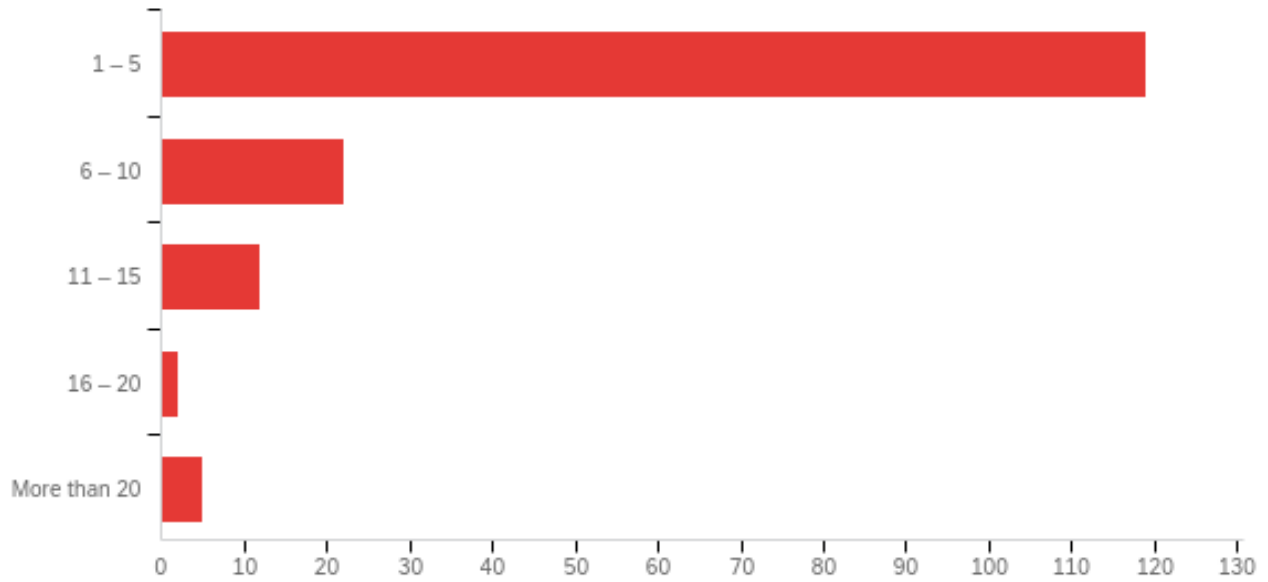
How satisfied are you with the following items related to Student Financial Services:



#	Question	Very Satisfied		Satisfied		Neutral		Dissatisfied		Very Dissatisfied		Total
1	Accessibility	42.03%	219	42.23%	220	11.32%	59	2.69%	14	1.73%	9	521
2	Hours of operation	38.61%	200	43.63%	226	15.25%	79	1.35%	7	1.16%	6	518
3	Availability of staff	40.43%	209	41.78%	216	14.31%	74	1.93%	10	1.55%	8	517
4	Overall services provided	39.92%	206	43.22%	223	11.24%	58	3.29%	17	2.33%	12	516

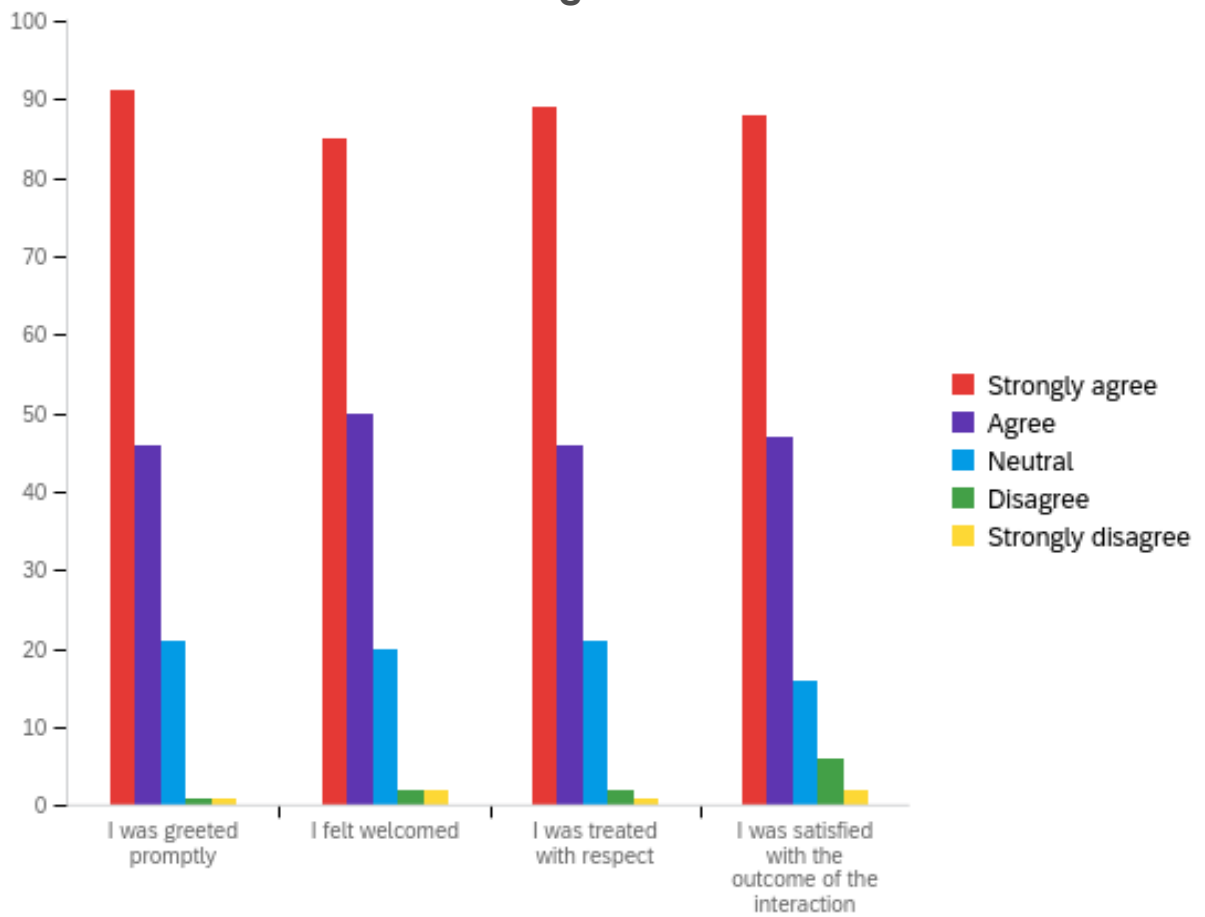
Writing Center

In the past year, about how many times have you had contact with the Writing Center?



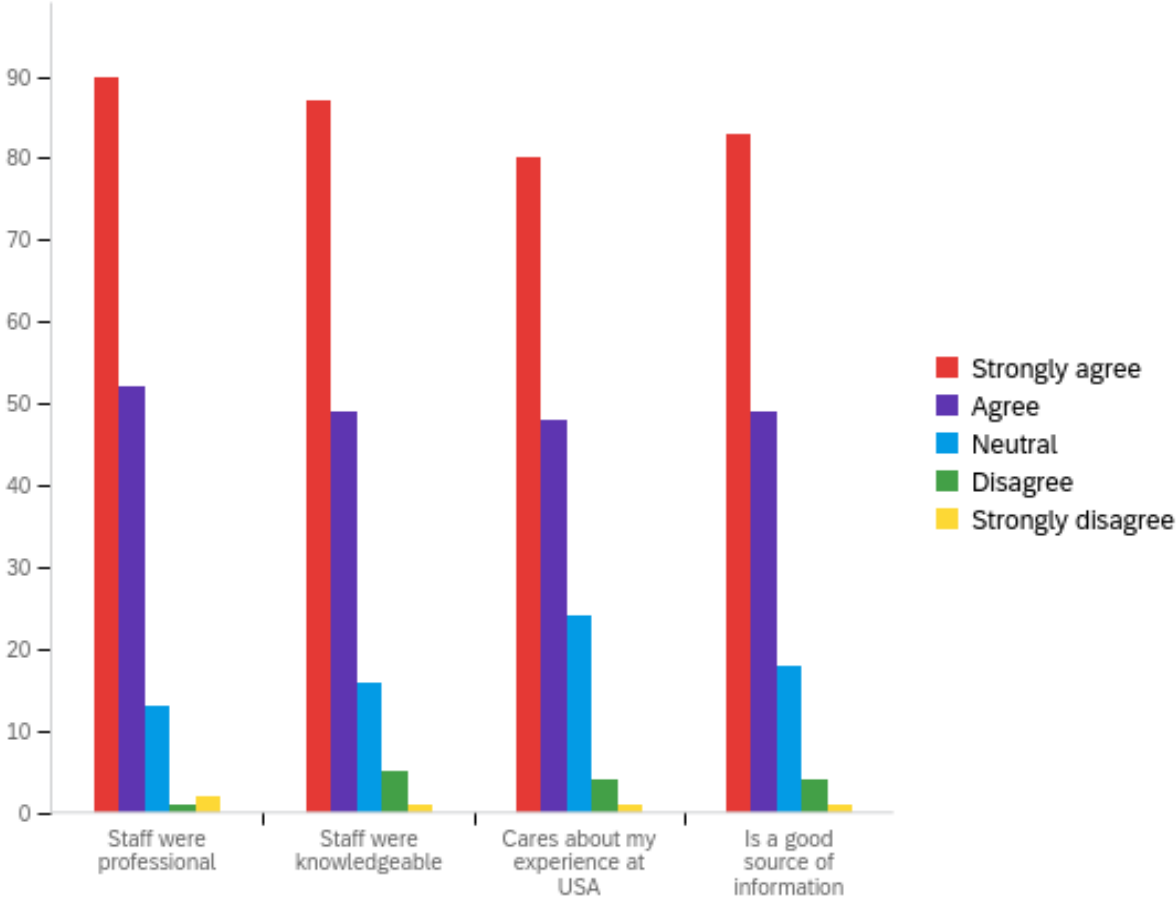
#	Answer	%	Count
1	1 - 5	74.38%	119
2	6 - 10	13.75%	22
3	11 - 15	7.50%	12
4	16 - 20	1.25%	2
5	More than 20	3.13%	5
	Total	100%	160

To what extent do you agree with the following statements about your experience with the Writing Center:



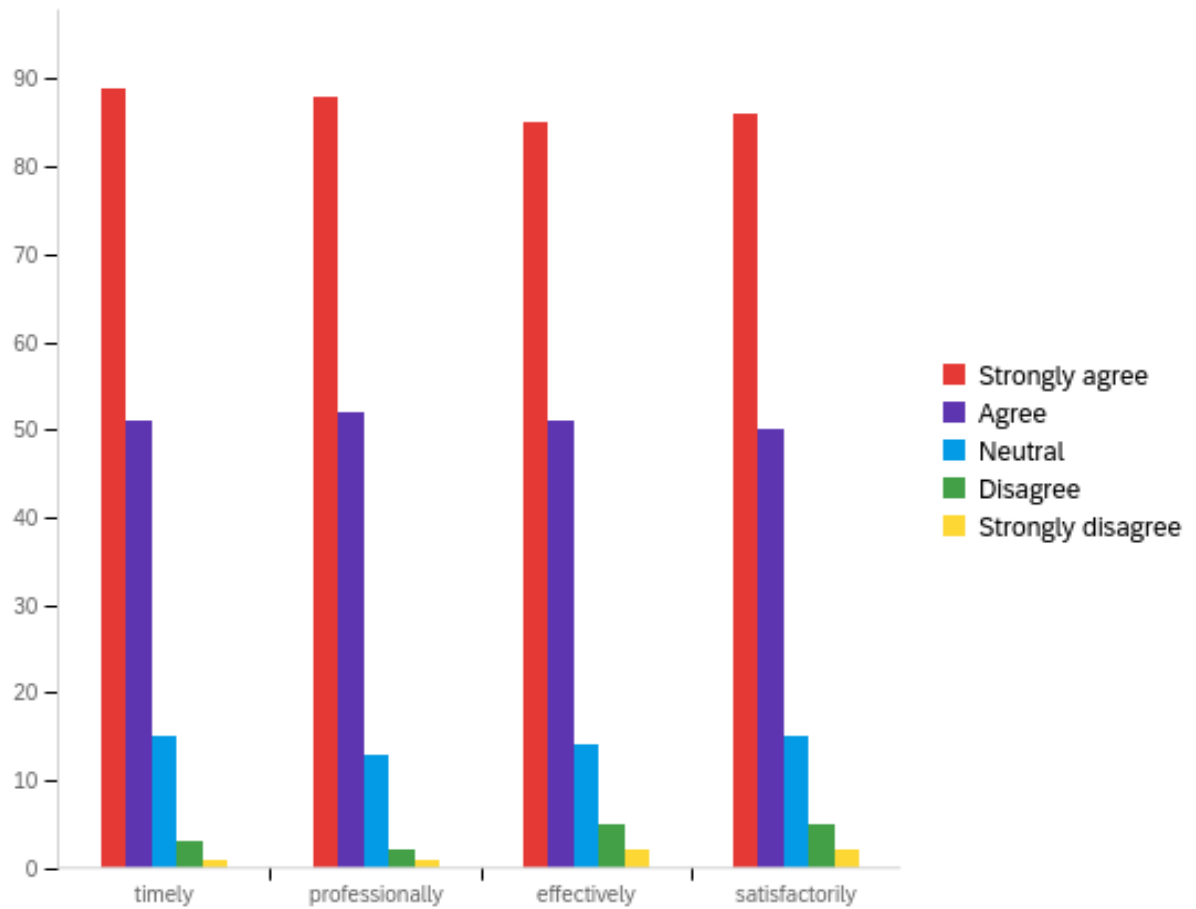
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total					
1	I was greeted promptly	56.88%	91	28.75%	46	13.13%	21	0.63%	1	0.63%	1	160
2	I felt welcomed	53.46%	85	31.45%	50	12.58%	20	1.26%	2	1.26%	2	159
3	I was treated with respect	55.97%	89	28.93%	46	13.21%	21	1.26%	2	0.63%	1	159
4	I was satisfied with the outcome of the interaction	55.35%	88	29.56%	47	10.06%	16	3.77%	6	1.26%	2	159

To what extent do you agree with the following statements about the Writing Center:



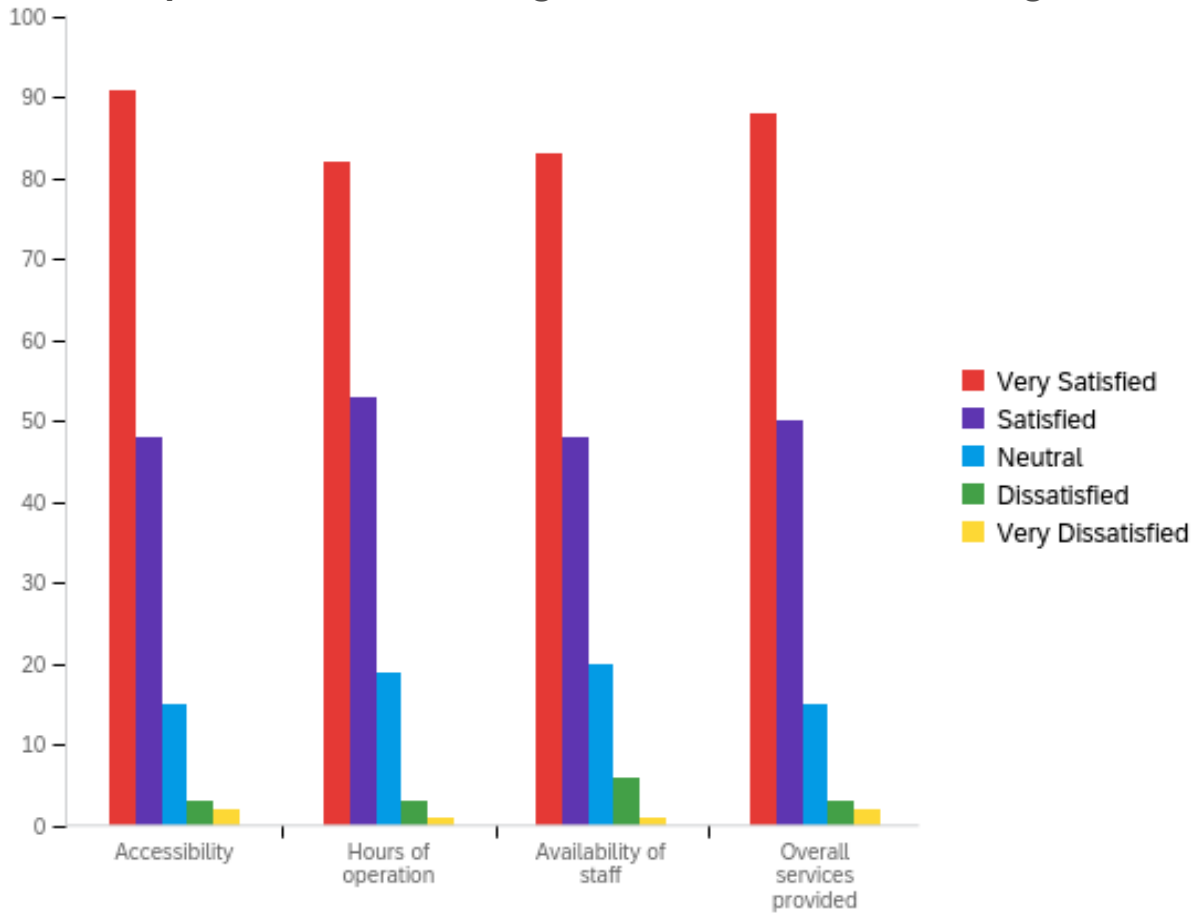
#	Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total					
1	Staff were professional	56.96%	90	32.91%	52	8.23%	13	0.63%	1	1.27%	2	158
2	Staff were knowledgeable	55.06%	87	31.01%	49	10.13%	16	3.16%	5	0.63%	1	158
3	Cares about my experience at USA	50.96%	80	30.57%	48	15.29%	24	2.55%	4	0.64%	1	157
4	Is a good source of information	53.55%	83	31.61%	49	11.61%	18	2.58%	4	0.65%	1	155

Do you feel that the Writing Center meets to your needs...



#	Question	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		Total
1	timely	55.97%	89	32.08%	51	9.43%	15	1.89%	3	0.63%	1	159
2	professionally	56.41%	88	33.33%	52	8.33%	13	1.28%	2	0.64%	1	156
3	effectively	54.14%	85	32.48%	51	8.92%	14	3.18%	5	1.27%	2	157
4	satisfactorily	54.43%	86	31.65%	50	9.49%	15	3.16%	5	1.27%	2	158

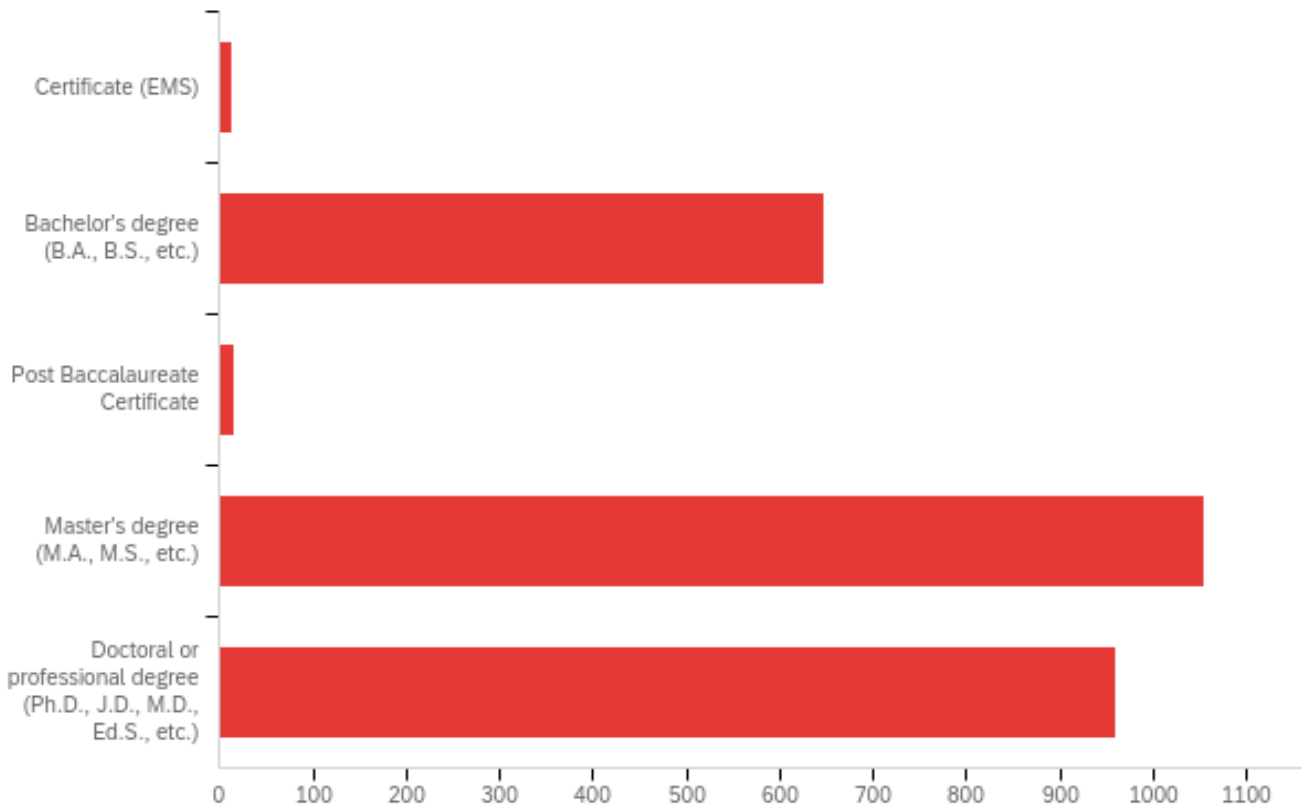
How satisfied are you with the following items related to the Writing Center:



#	Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
1	Accessibility	57.23%	30.19%	9.43%	1.89%	1.26%	159
2	Hours of operation	51.90%	33.54%	12.03%	1.90%	0.63%	158
3	Availability of staff	52.53%	30.38%	12.66%	3.80%	0.63%	158
4	Overall services provided	55.70%	31.65%	9.49%	1.90%	1.27%	158

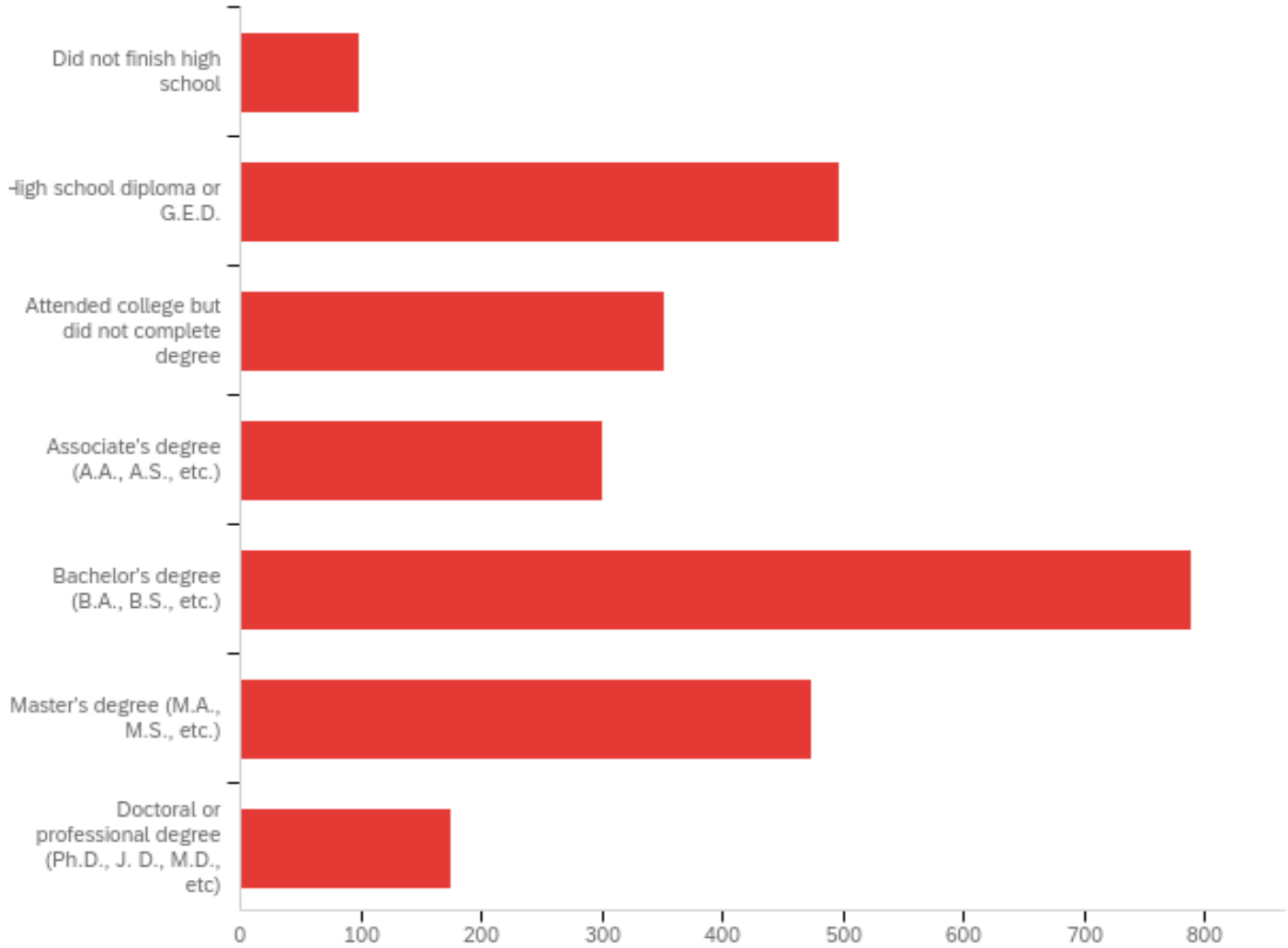
Academic Goals

What is the highest level of education that you wish to acquire?



#	Answer	%	Count
1	Certificate (EMS)	0.52%	14
2	Bachelor's degree (B.A., B.S., etc.)	24.03%	647
3	Post Baccalaureate Certificate	0.56%	15
4	Master's degree (M.A., M.S., etc.)	39.19%	1055
5	Doctoral or professional degree (Ph.D., J.D., M.D., E.Ds., etc.)	35.70%	961
	Total	100%	2692

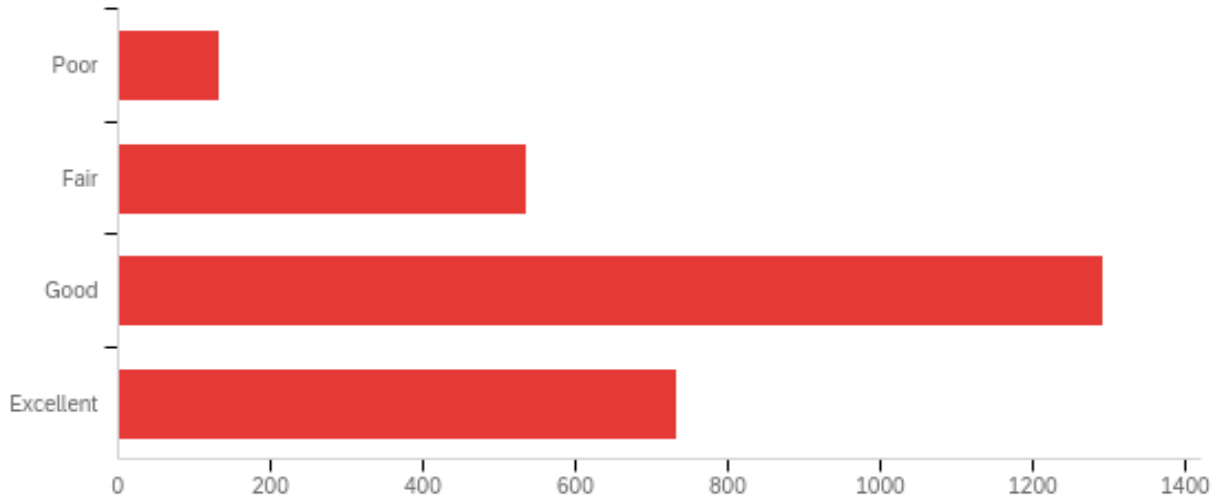
What is the highest level of education completed by either of your parents or guardian?



#	Answer	%	Count
1	Did not finish high school	3.69%	99
2	High school diploma or G.E.D.	18.52%	497
3	Attended college but did not complete degree	13.08%	351
4	Associate's degree (A.A., A.S., etc.)	11.18%	300
5	Bachelor's degree (B.A., B.S., etc.)	29.40%	789
6	Master's degree (M.A., M.S., etc.)	17.66%	474
7	Doctoral or professional degree (Ph.D., J. D., M.D., etc.)	6.48%	174
	Total	100%	2684

Overall Experience

In your time here, how would you rate your overall educational experience?



#	Answer	%	Count
4	Poor	4.87%	131
5	Fair	19.93%	536
6	Good	48.03%	1292
7	Excellent	27.17%	731
	Total	100%	2690