

## Distance Learning Complaint Contact Information

### Alabama

Alabama Commission on Higher Education

[https://ache.edu/ACHE\\_Reports/Forms/SARA/StudentComp.pdf](https://ache.edu/ACHE_Reports/Forms/SARA/StudentComp.pdf)

<https://www.accs.edu/wp-content/uploads/2019/03/Student-Complaint-Form-FINAL.pdf>

(334)242-1998

(334)242-0268

### Alaska

Alaska Commission on Postsecondary Education

<http://akadvantage.alaska.gov/>

[http://www.law.state.ak.us/pdf/consumer/Form\\_complaint.pdf](http://www.law.state.ak.us/pdf/consumer/Form_complaint.pdf)

(907)465-2962

(907)465-5316

### Arizona

Arizona State Board for Private Postsecondary Education

<https://ppse.az.gov/>

<https://ppse.az.gov/complaint>

(602)542-5709

(602)542-1253

### Arkansas

Arkansas Department of Higher Education

<https://www.adhe.edu/>

<https://sbpce.wufoo.com/forms/form-8040-complaint-form/>

(501)371-2000

### California

Department of Consumer Affairs, Bureau for Private Postsecondary Education

[https://www.dca.ca.gov/consumers/complaints/oos\\_students.shtml](https://www.dca.ca.gov/consumers/complaints/oos_students.shtml)

(916)431-6959

(800) 1-888-370-7589

### Colorado

Colorado Department of Higher Education

<https://highered.colorado.gov/>

<http://highered.colorado.gov/Academics/Complaints/default.html>

(303)866-2723

(303)866-4266

### Connecticut

Connecticut Board of Regents for Higher Education

<http://www.ctregents.org/>

<http://www.ct.gov/dcp/cwp/view.asp?a=1629&Q=274424>

(860)947-1801

### Delaware

Delaware Department of Education

<https://www.doe.k12.de.us/sara>

(302)735-4000

(302)739-4654

**District of Columbia**

District of Columbia Office of the State Superintendent of Education

<https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

(202)727-6436

**Florida**

Florida Department of Education

<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

(850)245-0505      (850)245-9667

**Georgia**

Nonpublic Postsecondary Education Commission

<https://gnpec.georgia.gov/student-resources/student-complaints>

(770)414-3300

**Hawaii**

Department of Commerce and Consumer Affairs

<http://cca.hawaii.gov/ocp/consumer-complaint/>

(808)933-0910

**Idaho**

Idaho Board of Education

<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

(208)334-2270      (208)334-2632

**Illinois**

Illinois Board of Higher Education

<http://complaints.ibhe.org/>

(217)557-7359      (217)782-2551      (217)782-8548

**Indiana**

Indiana Commission on Proprietary Education

<http://www.in.gov/cpe/2329.htm>

<https://www.in.gov/che/2744.htm>

(317)232-1320      (317)233-4219

**Iowa**

Iowa College Student Aid Commission

<https://www.iowacollegeaid.gov/StudentComplaintForm>

(515)725-3400      (515)725-3401

**Kansas**

Kansas Board of Regents

<http://www.kansasregents.org/academic-affairs/private-out-of-state/complaint-process>

(785)296-4917      (785)296-7052

**Kentucky**

Kentucky Council on Postsecondary Education

[http://cpe.ky.gov/campuses/consumer\\_complaint.html](http://cpe.ky.gov/campuses/consumer_complaint.html)

<http://cpe.ky.gov/campuses/complaintform>

(502)573-1555

(502)573-1535

**Louisiana**

Office of the Attorney General

<https://regents.la.gov/about/proprietary-schools/>

<https://regents.la.gov/students-parents/student-complaint-process/>

(225)342-4253

(225)342-9318

**Maine**

Maine Department of Education

<http://www.maine.gov/doe/>

<https://www.maine.gov/doe/sites/maine.gov.doe/files/inline-files/sara-complaint-form.pdf>

(207)624-6600

(207)624-6700

**Maryland**

Maryland Higher Education Commission

[https://mhec.maryland.gov/institutions\\_training/Pages/acadaff/acadaffairsdepartments.aspx](https://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairsdepartments.aspx)

[https://mhec.maryland.gov/institutions\\_training/Documents/acadaff/MHECStudentComplaintForms.pdf](https://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintForms.pdf)

[ms.pdf](https://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintForms.pdf)

(410)260-4500

(800)974-0203

**Massachusetts**

Massachusetts Board of Higher Education

<https://www.mass.gov/service-details/information-for-students-office-of-private-occupational-school-education>

<https://www.mass.gov/how-to/file-a-complaint-against-a-division-of-professional-licensure-licensee>

(617)994-6950

(617)727-0955

**Michigan**

Michigan Department of Energy, Labor & Economic Growth

[http://www.michigan.gov/lara/0,4601,7-154-61343\\_35395\\_35396---,00.html](http://www.michigan.gov/lara/0,4601,7-154-61343_35395_35396---,00.html)

(517)373-1820

(517)373-2129

**Minnesota**

Minnesota Office of Higher Education

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

<http://www.ohe.state.mn.us/pdf/ComplaintForm.pdf>

(651)642-0567

(651)642-0675

**Mississippi**

Mississippi Commission on College Accreditation

<http://www.ihl.state.ms.us/mcca/>

<http://www.ihl.state.ms.us/mcca/downloads/studentcomplaintform.pdf>

(601)432-6372

(601)432-6225

**Missouri**

Missouri Department of Higher Education

<https://dhewd.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

(573)751-2361      (573)751-6635

**Montana**

Montana University System, Montana Board of Regents

<http://mus.edu/board/>

<https://mus.edu/che/arsa/StateAuthorization/Students.asp>

(406)444-6570

**Nebraska**

Nebraska Coordinating Commission for Postsecondary Education

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

<https://www.education.ne.gov/ppcs/forms/>

(402)471-2847      (402)471-2886

**Nevada**

Nevada Commission on Postsecondary Education

[http://cpe.nv.gov/Students/Students\\_Home/](http://cpe.nv.gov/Students/Students_Home/)

(702)486-7330      (702)486-7340

**New Hampshire**

New Hampshire Postsecondary Education Commission

<http://www.education.nh.gov/highered/colleges/index.htm>

<https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

(603)271-3494

**New Jersey**

New Jersey Commission of Higher Education

<http://www.state.nj.us/bpu/assistance/complaints/>

(609)588-3226

**New Mexico**

New Mexico Higher Education Department

<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

(505)476-8400      (505) 476-8453

**New York**

Office of College and University Evaluation,

New York State Education Department

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

(518)474-2593 (518)486-2779

**North Carolina**

The University of North Carolina System

<https://www.northcarolina.edu/complaints>

<https://www.nccommunitycolleges.edu/proprietary-schools>

(919)962-4558

**North Dakota**

North Dakota State Board for Career and Technical Education

<http://www.nd.gov/cte/>

<https://ndus.edu/state-authorization-sara/>

(701)328-3180

(701)328-1255

**Ohio**

Ohio State Board of Career Colleges and Schools

<http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

(614)466-2752

(614)466-2219

**Oklahoma**

Oklahoma State Regents for Higher Education

<http://www.okhighered.org/>

<https://www.okhighered.org/current-college-students/complaints.shtml>

(405)225-9100

**Oregon**

Department of Education – Private and Career Schools Office

<http://www.ode.state.or.us/search/page/?=325>

(503)947-5600

(503)378-5156

**Pennsylvania**

Pennsylvania Department of Education, Division of Program Services

[https://www.education.pa.gov/Postsecondary-](https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx)

[Adult/CollegeCareer/Pages/Students-Complaints.aspx](https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx)

(717)783-6137

(717)783-6139

**Puerto Rico**

Puerto Rico Council on Higher Education

[http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA\\_Complaint\\_Process.pdf](http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA_Complaint_Process.pdf)

(787)641-7100

(787)641-2573

**Rhode Island**

Rhode Island Board of Governors for Higher Education

[https://www.riopc.edu/page/student\\_complaint/](https://www.riopc.edu/page/student_complaint/)

(401)456-6008

**South Carolina**

South Carolina Commission on Higher Education

Complaint Information, Procedures, Form, and Authorization

[http://www.che.sc.gov/CHE\\_Docs/AcademicAffairs/License/Complaint\\_procedures\\_and\\_form.pdf](http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf)

(803)737-2260

(803)737-2297

**South Dakota**

South Dakota Board of Regents

<https://consumer.sd.gov/complaintform.aspx>

(803)737-2260

(803)737-2297

**Tennessee**

Tennessee Higher Education Commission

<https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html>

(615)741-3605      (615)741-6230

**Texas**

Texas Higher Education Coordinating Board

<http://www.thecb.state.tx.us/>

<https://twc.texas.gov/jobseekers/career-schools-colleges-students#howToSubmitAComplaintAgainstASchool>

(512)427-6101

**Utah**

Utah Division of Consumer Protection

<http://consumerprotection.utah.gov/complaints/index.html>

(801)530-6601      (801)530-6001

**Vermont**

Vermont State Board of Education

<https://education.vermont.gov/documents/postsecondary-program-complaint-resolution>

(802)828-3135

**Virginia**

Private & Out-of-State Postsecondary Education, State Council of Higher Education for Virginia

<https://schev.edu/index/students-and-parents/resources/student-complaints>

(804)371-2285      (804)225-2604

**Washington**

Washington Higher Education Coordinating Board

<https://wsac.wa.gov/student-complaints>

(360)753-7869

**West Virginia**

West Virginia Higher Education Policy Commission

<http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf>

(304)558-4016

**Wisconsin**

Wisconsin Educational Approval Board

<https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx>

(608)266-1996      (608)264-8477

**Wyoming**

Wyoming Department of Education

<http://edu.wyoming.gov/>

<https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/>

(307)777-5712

The University of South Alabama (USA) is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) to award baccalaureate, master's, educational specialist, postgraduate certificates, and doctoral degrees. On December 9, 2013, this accreditation was reaffirmed by SACSCOC. The next SACSCOC accreditation reaffirmation process is scheduled to take place in 2023.

Students may contact the Commission if there is significant evidence that appears to support noncompliance with SACSCOC accreditation standards. Contact the Southern Association of Colleges and Schools Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call (404) 679-4500 for questions about the accreditation of the University of South Alabama or visit <http://www.sacscoc.org/index.asp> to learn more about SACSCOC.

To contact accrediting agencies for specific University of South Alabama degree programs, see more at: <https://www.southalabama.edu/departments/institutionaleffectiveness/praccrprograms.html>.

Contact the Alabama Commission on Higher Education (ACHE) at 100 North Union Street, Montgomery, Alabama 36104-3758 or call (334) 242-2132 for general questions about higher education in the State of Alabama or visit <https://ache.edu/>.